

**CHANNAHON  
PARK DISTRICT**

Est. 1971

**2020 - 2025**

# **STRATEGIC MASTER PLAN**

**APPENDIX**

**#PLAYITFORWARDCHANNAHON**



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## APPENDIX A – CORE VS. CASUAL PARTICIPATION TRENDS

### GENERAL SPORTS

National Core vs Casual Participatory Trends - General Sports								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
<b>Golf * (2011, 2015 and 2016 data)</b>	<b>25,682</b>	<b>100%</b>	<b>24,120</b>	<b>100%</b>	<b>23,815</b>	<b>100%</b>	<b>-7.3%</b>	<b>-1.3%</b>
<b>Basketball</b>	<b>23,708</b>	<b>100%</b>	<b>22,343</b>	<b>100%</b>	<b>23,401</b>	<b>100%</b>	<b>-1.3%</b>	<b>4.7%</b>
<i>Casual (1-12 times)</i>	7,389	31%	7,486	34%	8,546	37%	15.7%	14.2%
<i>Core(13+ times)</i>	16,319	69%	14,857	66%	14,856	63%	-9.0%	0.0%
<b>Tennis</b>	<b>17,020</b>	<b>100%</b>	<b>18,079</b>	<b>100%</b>	<b>17,683</b>	<b>100%</b>	<b>3.9%</b>	<b>-2.2%</b>
<b>Baseball</b>	<b>12,976</b>	<b>100%</b>	<b>14,760</b>	<b>100%</b>	<b>15,642</b>	<b>100%</b>	<b>20.5%</b>	<b>6.0%</b>
<i>Casual (1-12 times)</i>	3,931	30%	5,673	38%	6,405	41%	62.9%	12.9%
<i>Core (13+ times)</i>	9,046	70%	9,087	62%	9,238	59%	2.1%	1.7%
<b>Soccer (Outdoor)</b>	<b>12,944</b>	<b>100%</b>	<b>11,932</b>	<b>100%</b>	<b>11,924</b>	<b>100%</b>	<b>-7.9%</b>	<b>-0.1%</b>
<i>Casual (1-25 times)</i>	6,740	52%	6,342	53%	6,665	56%	-1.1%	5.1%
<i>Core (26+ times)</i>	6,205	48%	5,590	47%	5,259	44%	-15.2%	-5.9%
<b>Softball (Slow Pitch)</b>	<b>7,411</b>	<b>100%</b>	<b>7,690</b>	<b>100%</b>	<b>7,283</b>	<b>100%</b>	<b>-1.7%</b>	<b>-5.3%</b>
<i>Casual (1-12 times)</i>	2,825	38%	3,377	44%	3,060	42%	8.3%	-9.4%
<i>Core(13+ times)</i>	4,586	62%	4,314	56%	4,223	58%	-7.9%	-2.1%
<b>Badminton</b>	<b>7,278</b>	<b>100%</b>	<b>7,354</b>	<b>100%</b>	<b>6,430</b>	<b>100%</b>	<b>-11.7%</b>	<b>-12.6%</b>
<i>Casual (1-12 times)</i>	5,092	70%	5,285	72%	4,564	71%	-10.4%	-13.6%
<i>Core(13+ times)</i>	2,185	30%	2,069	28%	1,867	29%	-14.6%	-9.8%
<b>Volleyball (Court)</b>	<b>6,384</b>	<b>100%</b>	<b>6,216</b>	<b>100%</b>	<b>6,317</b>	<b>100%</b>	<b>-1.0%</b>	<b>1.6%</b>
<i>Casual (1-12 times)</i>	2,553	40%	2,852	46%	2,939	47%	15.1%	3.1%
<i>Core(13+ times)</i>	3,831	60%	3,364	54%	3,378	53%	-11.8%	0.4%
<b>Football, Flag</b>	<b>5,865</b>	<b>100%</b>	<b>6,173</b>	<b>100%</b>	<b>6,551</b>	<b>100%</b>	<b>11.7%</b>	<b>6.1%</b>
<i>Casual (1-12 times)</i>	2,963	51%	3,249	53%	3,572	55%	20.6%	9.9%
<i>Core(13+ times)</i>	2,902	49%	2,924	47%	2,979	45%	2.7%	1.9%
<b>Football, Touch</b>	<b>7,295</b>	<b>100%</b>	<b>5,686</b>	<b>100%</b>	<b>5,629</b>	<b>100%</b>	<b>-22.8%</b>	<b>-1.0%</b>
<i>Casual (1-12 times)</i>	4,015	55%	3,304	58%	3,332	59%	-17.0%	0.8%
<i>Core(13+ times)</i>	3,280	45%	2,386	42%	2,297	41%	-30.0%	-3.7%
<b>Volleyball (Sand/Beach)</b>	<b>4,505</b>	<b>100%</b>	<b>5,489</b>	<b>100%</b>	<b>4,947</b>	<b>100%</b>	<b>9.8%</b>	<b>-9.9%</b>
<i>Casual (1-12 times)</i>	3,040	67%	3,989	73%	3,544	72%	16.6%	-11.2%
<i>Core(13+ times)</i>	1,465	33%	1,500	27%	1,403	28%	-4.2%	-6.5%
<b>Football, Tackle</b>	<b>6,220</b>	<b>100%</b>	<b>5,481</b>	<b>100%</b>	<b>5,224</b>	<b>100%</b>	<b>-16.0%</b>	<b>-4.7%</b>
<i>Casual (1-25 times)</i>	2,566	41%	2,242	41%	2,145	41%	-16.4%	-4.3%
<i>Core(26+ times)</i>	3,655	59%	3,240	59%	3,078	59%	-15.8%	-5.0%
<b>Gymnastics</b>	<b>5,115</b>	<b>100%</b>	<b>5,381</b>	<b>100%</b>	<b>4,805</b>	<b>100%</b>	<b>-6.1%</b>	<b>-10.7%</b>
<i>Casual (1-49 times)</i>	3,252	64%	3,580	67%	3,139	65%	-3.5%	-12.3%
<i>Core(50+ times)</i>	1,863	36%	1,800	33%	1,666	35%	-10.6%	-7.4%
<b>Soccer (Indoor)</b>	<b>4,617</b>	<b>100%</b>	<b>5,117</b>	<b>100%</b>	<b>5,399</b>	<b>100%</b>	<b>16.9%</b>	<b>5.5%</b>
<i>Casual (1-12 times)</i>	2,006	43%	2,347	46%	2,657	49%	32.5%	13.2%
<i>Core(13+ times)</i>	2,611	57%	2,770	54%	2,742	51%	5.0%	-1.0%
<b>Track and Field</b>	<b>4,257</b>	<b>100%</b>	<b>4,116</b>	<b>100%</b>	<b>4,161</b>	<b>100%</b>	<b>-2.3%</b>	<b>1.1%</b>
<i>Casual (1-25 times)</i>	1,820	43%	1,961	48%	2,040	49%	12.1%	4.0%
<i>Core(26+ times)</i>	2,437	57%	2,155	52%	2,121	51%	-13.0%	-1.6%
<b>Participation Growth/Decline</b>	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
<b>Core vs Casual Distribution</b>	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	Mostly Casual Participants (greater than 75%)

# STRATEGIC MASTER PLAN 2020-2025

## GENERAL SPORTS (CONT'D)

National Core vs Casual Participatory Trends - General Sports								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
<b>Cheerleading</b>	<b>3,244</b>	<b>100%</b>	<b>4,029</b>	<b>100%</b>	<b>3,816</b>	<b>100%</b>	<b>17.6%</b>	<b>-5.3%</b>
Casual (1-25 times)	1,514	47%	2,365	59%	2,164	57%	42.9%	-8.5%
Core(26+ times)	1,730	53%	1,664	41%	1,653	43%	-4.5%	-0.7%
<b>Ultimate Frisbee</b>	<b>5,131</b>	<b>100%</b>	<b>3,673</b>	<b>100%</b>	<b>3,126</b>	<b>100%</b>	<b>-39.1%</b>	<b>-14.9%</b>
Casual (1-12 times)	3,647	71%	2,746	75%	2,270	73%	-37.8%	-17.3%
Core(13+ times)	1,484	29%	927	25%	856	27%	-42.3%	-7.7%
<b>Racquetball</b>	<b>4,070</b>	<b>100%</b>	<b>3,579</b>	<b>100%</b>	<b>3,526</b>	<b>100%</b>	<b>-13.4%</b>	<b>-1.5%</b>
Casual (1-12 times)	2,572	63%	2,488	70%	2,451	70%	-4.7%	-1.5%
Core(13+ times)	1,498	37%	1,092	30%	1,075	30%	-28.2%	-1.6%
<b>Pickleball</b>	<b>N/A</b>	<b>N/A</b>	<b>2,815</b>	<b>100%</b>	<b>3,132</b>	<b>100%</b>	<b>N/A</b>	<b>11.3%</b>
<b>Ice Hockey</b>	<b>2,363</b>	<b>100%</b>	<b>2,697</b>	<b>100%</b>	<b>2,544</b>	<b>100%</b>	<b>7.7%</b>	<b>-5.7%</b>
Casual (1-12 times)	1,082	46%	1,353	50%	1,227	48%	13.4%	-9.3%
Core(13+ times)	1,281	54%	1,344	50%	1,317	52%	2.8%	-2.0%
<b>Softball (Fast Pitch)</b>	<b>2,624</b>	<b>100%</b>	<b>2,467</b>	<b>100%</b>	<b>2,309</b>	<b>100%</b>	<b>-12.0%</b>	<b>-6.4%</b>
Casual (1-25 times)	1,245	47%	1,198	49%	1,077	47%	-13.5%	-10.1%
Core(26+ times)	1,379	53%	1,269	51%	1,232	53%	-10.7%	-2.9%
<b>Lacrosse</b>	<b>1,607</b>	<b>100%</b>	<b>2,090</b>	<b>100%</b>	<b>2,171</b>	<b>100%</b>	<b>35.1%</b>	<b>3.9%</b>
Casual (1-12 times)	788	49%	1,153	55%	1,142	53%	44.9%	-1.0%
Core(13+ times)	819	51%	938	45%	1,030	47%	25.8%	9.8%
<b>Roller Hockey</b>	<b>1,367</b>	<b>100%</b>	<b>1,929</b>	<b>100%</b>	<b>1,834</b>	<b>100%</b>	<b>34.2%</b>	<b>-4.9%</b>
Casual (1-12 times)	875	64%	1,438	75%	1,419	77%	62.2%	-1.3%
Core(13+ times)	493	36%	491	25%	415	23%	-15.8%	-15.5%
<b>Wrestling</b>	<b>1,922</b>	<b>100%</b>	<b>1,922</b>	<b>100%</b>	<b>1,896</b>	<b>100%</b>	<b>-1.4%</b>	<b>-1.4%</b>
Casual (1-25 times)	965	50%	1,139	59%	1,179	62%	22.2%	3.5%
Core(26+ times)	957	50%	782	41%	717	38%	-25.1%	-8.3%
<b>Rugby</b>	<b>887</b>	<b>100%</b>	<b>1,550</b>	<b>100%</b>	<b>1,621</b>	<b>100%</b>	<b>82.8%</b>	<b>4.6%</b>
Casual (1-7 times)	526	59%	1,090	70%	1,097	68%	108.6%	0.6%
Core(8+ times)	361	41%	460	30%	524	32%	45.2%	13.9%
<b>Squash</b>	<b>1,290</b>	<b>100%</b>	<b>1,549</b>	<b>100%</b>	<b>1,492</b>	<b>100%</b>	<b>15.7%</b>	<b>-3.7%</b>
Casual (1-7 times)	928	72%	1,111	72%	1,044	70%	12.5%	-6.0%
Core(8+ times)	361	28%	437	28%	447	30%	23.8%	2.3%
<b>Field Hockey</b>	<b>1,237</b>	<b>100%</b>	<b>1,512</b>	<b>100%</b>	<b>1,596</b>	<b>100%</b>	<b>29.0%</b>	<b>5.6%</b>
Casual (1-7 times)	578	47%	773	51%	897	56%	55.2%	16.0%
Core(8+ times)	659	53%	739	49%	700	44%	6.2%	-5.3%
<b>Boxing for Competition</b>	<b>959</b>	<b>100%</b>	<b>1,210</b>	<b>100%</b>	<b>1,368</b>	<b>100%</b>	<b>42.6%</b>	<b>13.1%</b>
Casual (1-12 times)	769	80%	1,035	86%	1,168	85%	51.9%	12.9%
Core(13+ times)	190	20%	176	14%	199	15%	4.7%	13.1%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
<b>Participation Growth/Decline</b>	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
<b>Core vs Casual Distribution</b>	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	



## GENERAL FITNESS

National Core vs Casual Participatory Trends - General Fitness								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
<b>Fitness Walking</b>	<b>114,029</b>	<b>100%</b>	<b>107,895</b>	<b>100%</b>	<b>110,805</b>	<b>100%</b>	<b>-2.8%</b>	<b>2.7%</b>
Casual (1-49 times)	35,267	31%	34,535	32%	35,326	32%	0.2%	2.3%
Core(50+ times)	78,762	69%	73,359	68%	75,479	68%	-4.2%	2.9%
<b>Treadmill</b>	<b>50,839</b>	<b>100%</b>	<b>51,872</b>	<b>100%</b>	<b>52,966</b>	<b>100%</b>	<b>4.2%</b>	<b>2.1%</b>
Casual (1-49 times)	22,248	44%	23,490	45%	24,444	46%	9.9%	4.1%
Core(50+ times)	28,591	56%	28,381	55%	28,523	54%	-0.2%	0.5%
<b>Free Weights (Dumbbells/Hand Weights)</b>	<b>N/A</b>	<b>100%</b>	<b>51,513</b>	<b>100%</b>	<b>52,217</b>	<b>100%</b>	<b>N/A</b>	<b>1.4%</b>
Casual (1-49 times)	N/A		18,245	35%	18,866	36%	N/A	3.4%
Core(50+ times)	N/A		33,268	65%	33,351	64%	N/A	0.2%
<b>Running/Jogging</b>	<b>51,450</b>	<b>100%</b>	<b>47,384</b>	<b>100%</b>	<b>50,770</b>	<b>100%</b>	<b>-1.3%</b>	<b>7.1%</b>
Casual (1-49 times)	21,973	43%	21,764	46%	24,004	47%	9.2%	10.3%
Core(50+ times)	29,478	57%	25,621	54%	26,766	53%	-9.2%	4.5%
<b>Stationary Cycling (Recumbent/Upright)</b>	<b>35,987</b>	<b>100%</b>	<b>36,118</b>	<b>100%</b>	<b>36,035</b>	<b>100%</b>	<b>0.1%</b>	<b>-0.2%</b>
Casual (1-49 times)	18,265	51%	18,240	51%	18,447	51%	1.0%	1.1%
Core(50+ times)	17,722	49%	17,878	49%	17,588	49%	-0.8%	-1.6%
<b>Weight/Resistant Machines</b>	<b>38,999</b>	<b>100%</b>	<b>35,768</b>	<b>100%</b>	<b>36,291</b>	<b>100%</b>	<b>-6.9%</b>	<b>1.5%</b>
Casual (1-49 times)	15,383	39%	14,346	40%	14,496	40%	-5.8%	1.0%
Core(50+ times)	23,617	61%	21,422	60%	21,795	60%	-7.7%	1.7%
<b>Stretching</b>	<b>35,873</b>	<b>100%</b>	<b>33,771</b>	<b>100%</b>	<b>33,195</b>	<b>100%</b>	<b>-7.5%</b>	<b>-1.7%</b>
Casual (1-49 times)	8,996	25%	9,793	29%	10,095	30%	12.2%	3.1%
Core(50+ times)	26,877	75%	23,978	71%	23,100	70%	-14.1%	-3.7%
<b>Elliptical Motion Trainer*</b>	<b>28,560</b>	<b>100%</b>	<b>32,218</b>	<b>100%</b>	<b>32,283</b>	<b>100%</b>	<b>13.0%</b>	<b>0.2%</b>
Casual (1-49 times)	13,638	48%	15,687	49%	15,854	49%	16.2%	1.1%
Core(50+ times)	14,922	52%	16,532	51%	16,430	51%	10.1%	-0.6%
<b>Free Weights (Barbells)</b>	<b>26,688</b>	<b>100%</b>	<b>26,473</b>	<b>100%</b>	<b>27,444</b>	<b>100%</b>	<b>2.8%</b>	<b>3.7%</b>
Casual (1-49 times)	9,435	35%	10,344	39%	10,868	40%	15.2%	5.1%
Core(50+ times)	17,253	65%	16,129	61%	16,576	60%	-3.9%	2.8%
<b>Yoga</b>	<b>23,253</b>	<b>100%</b>	<b>26,268</b>	<b>100%</b>	<b>27,354</b>	<b>100%</b>	<b>17.6%</b>	<b>4.1%</b>
Casual (1-49 times)	13,305	57%	15,486	59%	16,454	60%	23.7%	6.3%
Core(50+ times)	9,949	43%	10,782	41%	10,900	40%	9.6%	1.1%
<b>Calisthenics/Bodyweight Exercise</b>	<b>N/A</b>	<b>100%</b>	<b>25,110</b>	<b>100%</b>	<b>24,454</b>	<b>100%</b>	<b>N/A</b>	<b>-2.6%</b>
Casual (1-49 times)	N/A	0	9,763	39%	10,095	41%	N/A	3.4%
Core(50+ times)	N/A	0	15,347	61%	14,359	59%	N/A	-6.4%
<b>Choreographed Exercise</b>	<b>N/A</b>	<b>100%</b>	<b>21,839</b>	<b>100%</b>	<b>22,616</b>	<b>100%</b>	<b>N/A</b>	<b>3.6%</b>
Casual (1-49 times)	N/A	0	14,158	65%	14,867	66%	N/A	5.0%
Core(50+ times)	N/A	0	7,681	35%	7,748	34%	N/A	0.9%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
<b>Participation Growth/Decline</b>	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
<b>Core vs Casual Distribution</b>	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	

\*Cardio Cross Trainer is merged to Elliptical Motion Trainer

# STRATEGIC MASTER PLAN 2020-2025

## GENERAL FITNESS (CONT'D)

National Core vs Casual Participatory Trends - General Fitness								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
<b>Aerobics (High Impact)</b>	<b>16,178</b>	<b>100%</b>	<b>21,390</b>	<b>100%</b>	<b>21,476</b>	<b>100%</b>	<b>32.7%</b>	<b>0.4%</b>
Casual (1-49 times)	7,819	48%	11,801	55%	12,105	56%	54.8%	2.6%
Core(50+ times)	8,359	52%	9,589	45%	9,370	44%	12.1%	-2.3%
<b>Stair Climbing Machine</b>	<b>12,979</b>	<b>100%</b>	<b>15,079</b>	<b>100%</b>	<b>14,948</b>	<b>100%</b>	<b>15.2%</b>	<b>-0.9%</b>
Casual (1-49 times)	7,303	56%	9,332	62%	9,501	64%	30.1%	1.8%
Core(50+ times)	5,676	44%	5,747	38%	5,447	36%	-4.0%	-5.2%
<b>Cross-Training Style Workout</b>	<b>N/A</b>	<b>100%</b>	<b>12,914</b>	<b>100%</b>	<b>13,622</b>	<b>100%</b>	<b>N/A</b>	<b>5.5%</b>
Casual (1-49 times)	N/A	N/A	6,430	50%	6,890	51%	N/A	7.2%
Core(50+ times)	N/A	N/A	6,483	50%	6,732	49%	N/A	3.8%
<b>Stationary Cycling (Group)</b>	<b>8,477</b>	<b>100%</b>	<b>8,937</b>	<b>100%</b>	<b>9,409</b>	<b>100%</b>	<b>11.0%</b>	<b>5.3%</b>
Casual (1-49 times)	5,053	60%	5,751	64%	6,023	64%	19.2%	4.7%
Core(50+ times)	3,424	40%	3,186	36%	3,386	36%	-1.1%	6.3%
<b>Pilates Training</b>	<b>8,519</b>	<b>100%</b>	<b>8,893</b>	<b>100%</b>	<b>9,047</b>	<b>100%</b>	<b>6.2%</b>	<b>1.7%</b>
Casual (1-49 times)	5,212	61%	5,525	62%	5,698	63%	9.3%	3.1%
Core(50+ times)	3,307	39%	3,367	38%	3,348	37%	1.2%	-0.6%
<b>Trail Running</b>	<b>5,806</b>	<b>100%</b>	<b>8,582</b>	<b>100%</b>	<b>9,149</b>	<b>100%</b>	<b>57.6%</b>	<b>6.6%</b>
<b>Cardio Kickboxing</b>	<b>6,725</b>	<b>100%</b>	<b>6,899</b>	<b>100%</b>	<b>6,693</b>	<b>100%</b>	<b>-0.5%</b>	<b>-3.0%</b>
Casual (1-49 times)	4,455	66%	4,760	69%	4,671	70%	4.8%	-1.9%
Core(50+ times)	2,271	34%	2,139	31%	2,022	30%	-11.0%	-5.5%
<b>Boot Camp Style Training</b>	<b>7,496</b>	<b>100%</b>	<b>6,583</b>	<b>100%</b>	<b>6,651</b>	<b>100%</b>	<b>-11.3%</b>	<b>1.0%</b>
Casual (1-49 times)	4,787	64%	4,484	68%	4,637	70%	-3.1%	3.4%
Core(50+ times)	2,709	36%	2,099	32%	2,014	30%	-25.7%	-4.0%
<b>Martial Arts</b>	<b>5,075</b>	<b>100%</b>	<b>5,745</b>	<b>100%</b>	<b>5,838</b>	<b>100%</b>	<b>15.0%</b>	<b>1.6%</b>
Casual (1-12 times)	1,207	24%	1,964	34%	2,021	35%	67.4%	2.9%
Core(13+ times)	3,869	76%	3,780	66%	3,816	65%	-1.4%	1.0%
<b>Boxing for Fitness</b>	<b>4,831</b>	<b>100%</b>	<b>5,175</b>	<b>100%</b>	<b>5,157</b>	<b>100%</b>	<b>6.7%</b>	<b>-0.3%</b>
Casual (1-12 times)	2,075	43%	2,678	52%	2,738	53%	32.0%	2.2%
Core(13+ times)	2,756	57%	2,496	48%	2,419	47%	-12.2%	-3.1%
<b>Tai Chi</b>	<b>3,203</b>	<b>100%</b>	<b>3,706</b>	<b>100%</b>	<b>3,787</b>	<b>100%</b>	<b>18.2%</b>	<b>2.2%</b>
Casual (1-49 times)	1,835	57%	2,245	61%	2,329	61%	26.9%	3.7%
Core(50+ times)	1,369	43%	1,461	39%	1,458	39%	6.5%	-0.2%
<b>Barre</b>	<b>N/A</b>	<b>N/A</b>	<b>3,329</b>	<b>100%</b>	<b>3,436</b>	<b>100%</b>	<b>N/A</b>	<b>3.2%</b>
Casual (1-49 times)	N/A	N/A	2,636	79%	2,701	79%	N/A	2.5%
Core(50+ times)	N/A	N/A	693	21%	735	21%	N/A	6.1%
<b>Triathlon (Traditional/Road)</b>	<b>1,789</b>	<b>100%</b>	<b>2,374</b>	<b>100%</b>	<b>2,162</b>	<b>100%</b>	<b>20.8%</b>	<b>-8.9%</b>
Casual (1 times)	616	34%	786	33%	754	35%	22.4%	-4.1%
Core(2+ times)	1,173	66%	1,589	67%	1,408	65%	20.0%	-11.4%
<b>Triathlon (Non-Traditional/Off Road)</b>	<b>1,075</b>	<b>100%</b>	<b>1,705</b>	<b>100%</b>	<b>1,878</b>	<b>100%</b>	<b>74.7%</b>	<b>10.1%</b>
Casual (1 times)	341	32%	647	38%	749	40%	119.6%	15.8%
Core(2+ times)	734	68%	1,058	62%	1,129	60%	53.8%	6.7%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
<b>Participation Growth/Decline</b>	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
<b>Core vs Casual Distribution</b>	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	





## OUTDOOR/ADVENTURE RECREATION

National Core vs Casual Participatory Trends - Outdoor / Adventure Recreation								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
Hiking (Day)	34,519	100%	42,128	100%	44,900	100%	30.1%	6.6%
Bicycling (Road)	39,790	100%	38,365	100%	38,866	100%	-2.3%	1.3%
Casual (1-25 times)	18,966	48%	19,244	50%	20,212	52%	6.6%	5.0%
Core(26+ times)	20,824	52%	19,121	50%	18,654	48%	-10.4%	-2.4%
Fishing (Freshwater)	39,002	100%	38,121	100%	38,346	100%	-1.7%	0.6%
Casual (1-7 times)	20,341	52%	20,308	53%	19,977	52%	-1.8%	-1.6%
Core(8+ times)	18,660	48%	17,813	47%	18,369	48%	-1.6%	3.1%
Camping (< 1/4 Mile of Vehicle/Home)	31,454	100%	26,467	100%	26,262	100%	-16.5%	-0.8%
Camping (Recreational Vehicle)	15,903	100%	15,855	100%	16,159	100%	1.6%	1.9%
Casual (1-7 times)	8,316	52%	8,719	55%	9,332	58%	12.2%	7.0%
Core(8+ times)	7,587	48%	7,136	45%	6,826	42%	-10.0%	-4.3%
Fishing (Saltwater)	12,000	100%	12,266	100%	13,062	100%	8.9%	6.5%
Casual (1-7 times)	7,251	60%	7,198	59%	7,625	58%	5.2%	5.9%
Core(8+ times)	4,749	40%	5,068	41%	5,437	42%	14.5%	7.3%
Birdwatching (>1/4 mile of Vehicle/Home)	13,535	100%	11,589	100%	12,296	100%	-9.2%	6.1%
Backpacking Overnight	7,933	100%	10,151	100%	10,975	100%	38.3%	8.1%
Bicycling (Mountain)	7,265	100%	8,615	100%	8,609	100%	18.5%	-0.1%
Casual (1-12 times)	3,270	45%	4,273	50%	4,389	51%	34.2%	2.7%
Core(13+ times)	3,995	55%	4,342	50%	4,220	49%	5.6%	-2.8%
Archery	7,173	100%	7,903	100%	7,769	100%	8.3%	-1.7%
Casual (1-25 times)	5,967	83%	6,650	84%	6,602	85%	10.6%	-0.7%
Core(26+ times)	1,205	17%	1,253	16%	1,167	15%	-3.2%	-6.9%
Fishing (Fly)	5,848	100%	6,456	100%	6,791	100%	16.1%	5.2%
Casual (1-7 times)	3,598	62%	4,183	65%	4,448	65%	23.6%	6.3%
Core(8+ times)	2,250	38%	2,273	35%	2,344	35%	4.2%	3.1%
Skateboarding	6,227	100%	6,442	100%	6,382	100%	2.5%	-0.9%
Casual (1-25 times)	3,527	57%	3,955	61%	3,970	62%	12.6%	0.4%
Core(26+ times)	2,700	43%	2,487	39%	2,411	38%	-10.7%	-3.1%
Roller Skating (In-Line)	6,647	100%	5,381	100%	5,268	100%	-20.7%	-2.1%
Casual (1-12 times)	4,548	68%	3,861	72%	3,853	73%	-15.3%	-0.2%
Core(13+ times)	2,100	32%	1,520	28%	1,415	27%	-32.6%	-6.9%
Bicycling (BMX)	1,861	100%	3,104	100%	3,413	100%	83.4%	10.0%
Casual (1-12 times)	856	46%	1,760	57%	2,039	60%	138.2%	15.9%
Core(13+ times)	1,005	54%	1,344	43%	1,374	40%	36.7%	2.2%
Adventure Racing	1,618	100%	2,999	100%	2,529	100%	56.3%	-15.7%
Casual (1 times)	672	42%	1,081	36%	899	36%	33.8%	-16.8%
Core(2+ times)	945	58%	1,918	64%	1,630	64%	72.5%	-15.0%
Climbing (Traditional/Ice/Mountaineering)	2,189	100%	2,790	100%	2,527	100%	15.4%	-9.4%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
Participation Growth/Decline	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
Core vs Casual Distribution	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	

## STRATEGIC MASTER PLAN 2020-2025

### AQUATICS

National Core vs Casual Participatory Trends - Aquatics								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
Swimming (Fitness)	23,216	100%	26,601	100%	27,135	100%	16.9%	2.0%
<i>Casual (1-49 times)</i>	15,139	65%	17,781	67%	18,319	68%	21.0%	3.0%
<i>Core(50+ times)</i>	8,077	35%	8,820	33%	8,815	32%	9.1%	-0.1%
Aquatic Exercise	9,177	100%	10,575	100%	10,459	100%	14.0%	-1.1%
<i>Casual (1-49 times)</i>	5,785	63%	7,135	67%	7,222	69%	24.8%	1.2%
<i>Core(50+ times)</i>	3,392	37%	3,440	33%	3,237	31%	-4.6%	-5.9%
Swimming (Competition)	2,502	100%	3,369	100%	3,007	100%	20.2%	-10.7%
<i>Casual (1-49 times)</i>	1,065	43%	1,881	56%	1,664	55%	56.2%	-11.5%
<i>Core(50+ times)</i>	1,437	57%	1,488	44%	1,343	45%	-6.5%	-9.7%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
Participation Growth/Decline	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
Core vs Casual Distribution	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	

### WATER SPORTS/ACTIVITIES

National Core vs Casual Participatory Trends - Water Sports / Activities								
Activity	Participation Levels						% Change	
	2012		2016		2017		5-Year Trend	1-Year Trend
	#	%	#	%	#	%		
Canoeing	9,813	100%	10,046	100%	9,220	100%	-6.0%	-8.2%
Kayaking (Recreational)	8,187	100%	10,017	100%	10,533	100%	28.7%	5.2%
Snorkeling	8,664	100%	8,717	100%	8,384	100%	-3.2%	-3.8%
<i>Casual (1-7 times)</i>	6,904	80%	6,945	80%	6,721	80%	-2.7%	-3.2%
<i>Core(8+ times)</i>	1,760	20%	1,773	20%	1,663	20%	-5.5%	-6.2%
Jet Skiing	6,996	100%	5,783	100%	5,418	100%	-22.6%	-6.3%
<i>Casual (1-7 times)</i>	5,125	73%	4,143	72%	3,928	72%	-23.4%	-5.2%
<i>Core(8+ times)</i>	1,870	27%	1,640	28%	1,490	28%	-20.3%	-9.1%
Sailing	3,841	100%	4,095	100%	3,974	100%	3.5%	-3.0%
<i>Casual (1-7 times)</i>	2,565	67%	2,833	69%	2,720	68%	6.0%	-4.0%
<i>Core(8+ times)</i>	1,276	33%	1,262	31%	1,254	32%	-1.7%	-0.6%
Water Skiing	4,434	100%	3,700	100%	3,572	100%	-19.4%	-3.5%
<i>Casual (1-7 times)</i>	3,122	70%	2,667	72%	2,575	72%	-17.5%	-3.4%
<i>Core(8+ times)</i>	1,312	30%	1,033	28%	997	28%	-24.0%	-3.5%
Rafting	3,756	100%	3,428	100%	3,479	100%	-7.4%	1.5%
Stand-Up Paddling	1,392	100%	3,220	100%	3,325	100%	138.9%	3.3%
Kayaking (Sea/Touring)	2,446	100%	3,124	100%	2,955	100%	20.8%	-5.4%
Scuba Diving	2,781	100%	3,111	100%	2,874	100%	3.3%	-7.6%
<i>Casual (1-7 times)</i>	1,932	69%	2,292	74%	2,113	74%	9.4%	-7.8%
<i>Core(8+ times)</i>	849	31%	819	26%	761	26%	-10.4%	-7.1%
Wakeboarding	3,368	100%	2,912	100%	3,005	100%	-10.8%	3.2%
<i>Casual (1-7 times)</i>	2,237	66%	2,017	69%	2,101	70%	-6.1%	4.2%
<i>Core(8+ times)</i>	1,132	34%	895	31%	903	30%	-20.2%	0.9%
Surfing	2,545	100%	2,793	100%	2,680	100%	5.3%	-4.0%
<i>Casual (1-7 times)</i>	1,544	61%	1,768	63%	1,705	64%	10.4%	-3.6%
<i>Core(8+ times)</i>	1,001	39%	1,024	37%	975	36%	-2.6%	-4.8%
Kayaking (White Water)	1,878	100%	2,552	100%	2,500	100%	33.1%	-2.0%
Boardsailing/Windsurfing	1,372	100%	1,737	100%	1,573	100%	14.7%	-9.4%
<i>Casual (1-7 times)</i>	1,108	81%	1,449	83%	1,289	82%	16.3%	-11.0%
<i>Core(8+ times)</i>	264	19%	288	17%	284	18%	7.6%	-1.4%
NOTE: Participation figures are in 000's for the US population ages 6 and over								
Participation Growth/Decline	Large Increase (greater than 25%)		Moderate Increase (0% to 25%)		Moderate Decrease (0% to -25%)		Large Decrease (less than -25%)	
Core vs Casual Distribution	Mostly Core Participants (greater than 75%)		More Core Participants (56-74%)		Evenly Divided (45-55% Core and Casual)		More Casual Participants (56-74%)	



## APPENDIX B – STATISTICALLY VALID SURVEY RESULTS



# Channahon Park District Needs Assessment Survey

## Findings Report

*...helping organizations make better decisions since 1982*

2019

**Submitted to the Channahon Park District:**

**By:**

ETC Institute  
725 W. Frontier Lane,  
Olathe, Kansas  
66061

**December 2019**







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# Channahon Park District

## Community Needs Assessment Survey

### Executive Summary

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#### Overview

ETC Institute administered a community needs assessment for The Channahon Park District the Fall of 2019. This survey will help establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. In addition, the survey will aid the Channahon Park District in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

#### Methodology

ETC Institute mailed a survey packet to randomly selected households in the Channahon Park District. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents were given the option of returning the survey by mail or completing it on-line at [channahonsurvey.org](http://channahonsurvey.org).

Ten days after the surveys were mailed, ETC Institute sent emails to households to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents in the Channahon Park District from participating, everyone who completed the survey on-line were required to enter their home address prior to submitting the survey.

The goal was to obtain completed surveys from at least 400 residents. The goal was met with a total of 400 residents completing the survey. The overall results for the sample of 400 households have a precision of at least +/- 4.9 at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 2)
- Benchmarking analysis comparing the Park District results to national results (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized on the following pages.

## Parks and Facilities Use and Rating

**Park Use:** The top 2 most used parks by respondent households were: Central Park (57%) and Community Park (56%). Residents of households that indicated they had visited the park, rated the quality of 12 of the 14 parks as “excellent” or “good”.

**Facility Use:** The top 2 most used recreation and facilities used by respondent households were: Arrowhead Community Center (50%) and Heritage Crossing Field House (48%). Residents of households that indicated they had visited the facility rated the overall quality as "Excellent" or "Good" for all seven facilities rated.

## Program Use and Ratings

Fourty (40%) of households surveyed indicated that they had participated in any recreation programs offered by the Channahon Park District during the past 12 months. Seventy-two percent (72%) of respondents indicated the location of program facility as the primary reason they had participated in programs. Ninety-one percent (91%) of households that indicated they had participated in a program rated the overall quality as "Excellent" or "Good".

## Information Sources

Respondents were asked which information sources their household about Channahon Park District programs and activities. Over 80% of residents indicated they utilize the Channahon Park District Program Guide for information. The Channahon Park District Program Guide was also indicated by most residents (82%) as the most preferred information source.

## Barriers to Park, Facility and Program Usage

Respondents were asked to identify, from a list of 21 potential reasons, using parks, recreation facilities, and programs more often. The top two reasons, given by survey participants were: “program times are not convenient” (26%) and “not enough time” (24%).

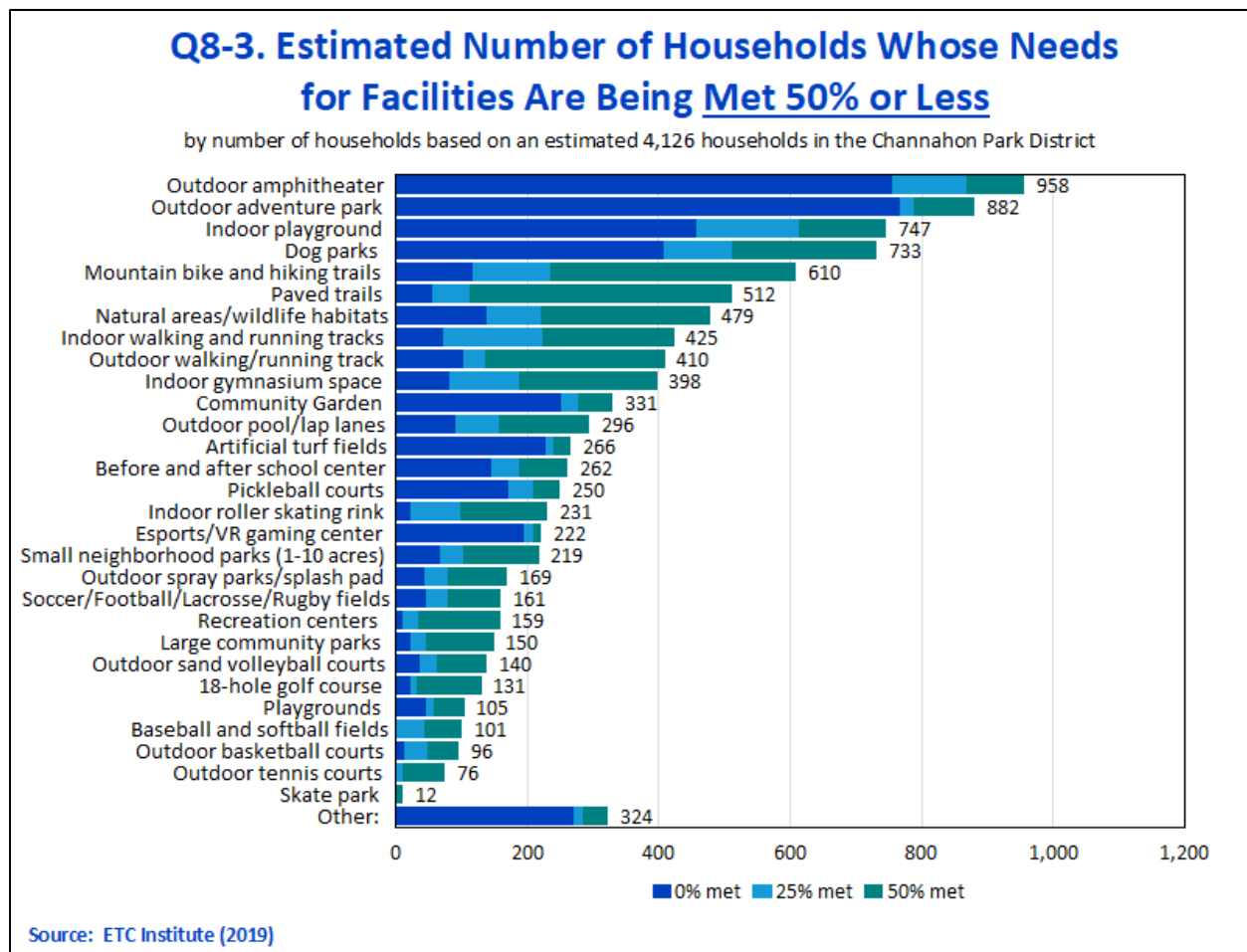
## Facility Needs and Priorities

**Facility Needs:** Respondents were asked to identify if their household had a need for 30 facilities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities.

The four facilities with the highest number of households that have an unmet need were:

- Outdoor amphitheater -958 households
- Outdoor adventure park – 882 households
- Indoor playground -747 households
- Dog parks-733 households

The estimated number of households that have unmet needs for each of the 30 facilities that were assessed is shown in the chart below.

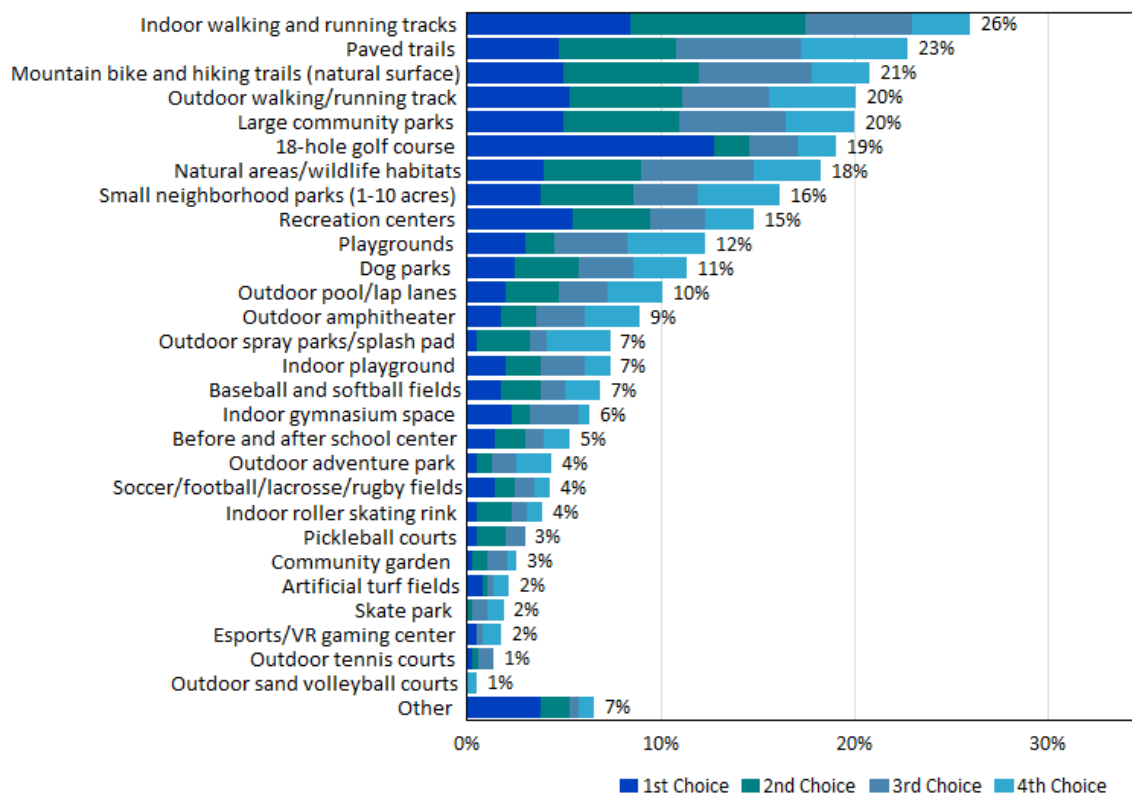


**Facility Importance:** In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each facility. Based on the sum of respondents' top four choices the three most important facilities to residents were: Indoor walking and running tracks (26%), Paved trails (23%) and Mountain bike and hiking trails (21%).

The percentage of residents who selected each facility as one of their top four choices is shown on the chart on the next page.

## Q9. Facilities That Are Most Important to Households

by percentage of respondents who selected the items as one of their top four choices



Source: ETC Institute (2019)

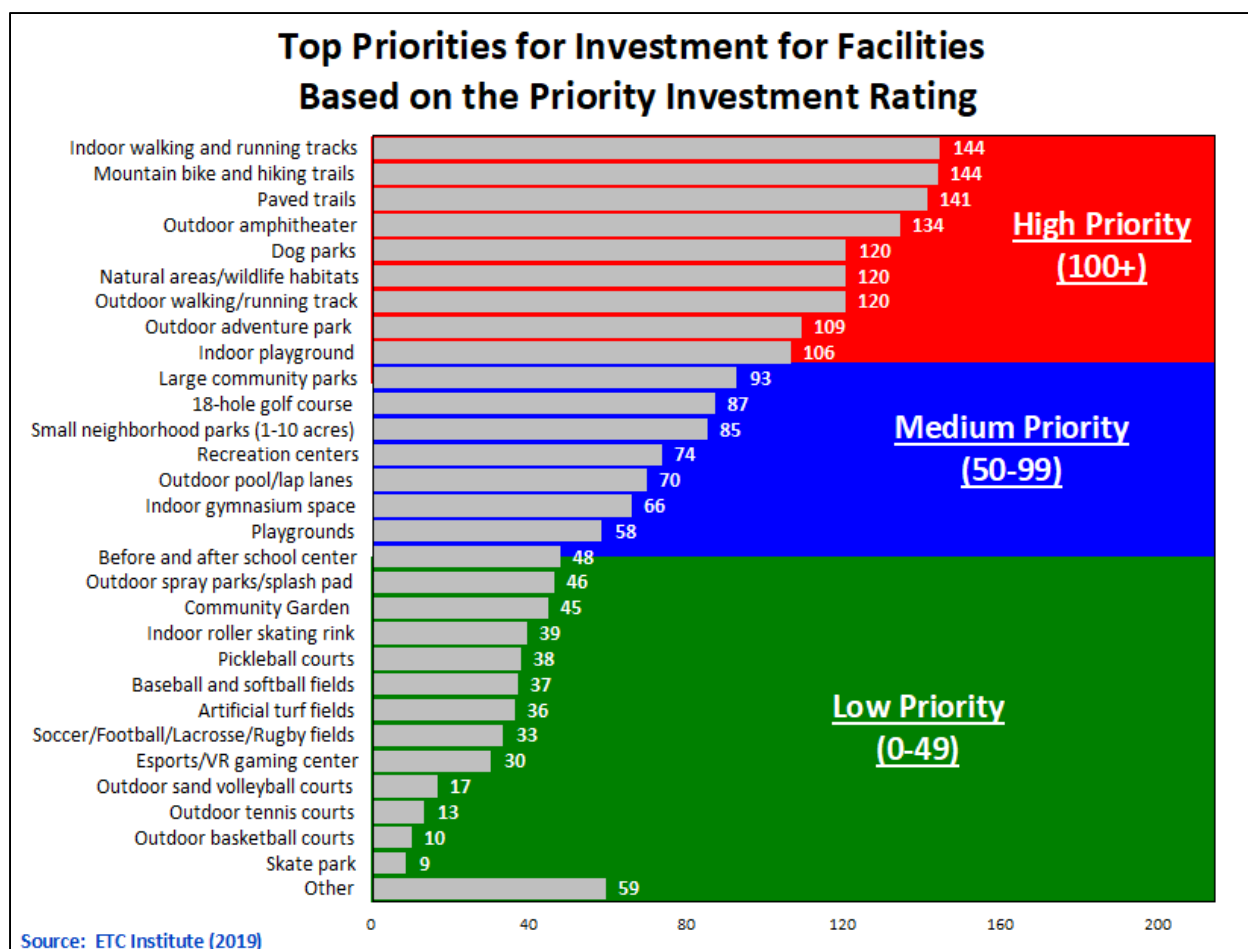
**Priorities for Facility Investments:** The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks, Recreation and Forestry investments. The Priority Investment Rating (PIR) equally weights (1) the importance that residents place on facilities and (2) how many residents have unmet needs for the facility. [Details regarding the methodology for this analysis are provided in Section 2 of this report.]

Based on the Priority Investment Rating (PIR), the following nine facilities were rated as high priorities for investment:

1. Indoor walking and running tracks (PIR=144)
2. Mountain bike and hiking trails (PIR=144)
3. Paved trails (PIR=141)
4. Outdoor amphitheater (PIR=134)
5. Dog parks (PIR=120)
6. Natural areas/wildlife habitats (PIR=120)
7. Outdoor walking/running track (PIR=120)
8. Outdoor adventure park (PIR=109)
9. Indoor playground (PIR=106)



The chart below shows the Priority Investment Rating for each of the 30 facilities that were assessed on the survey.

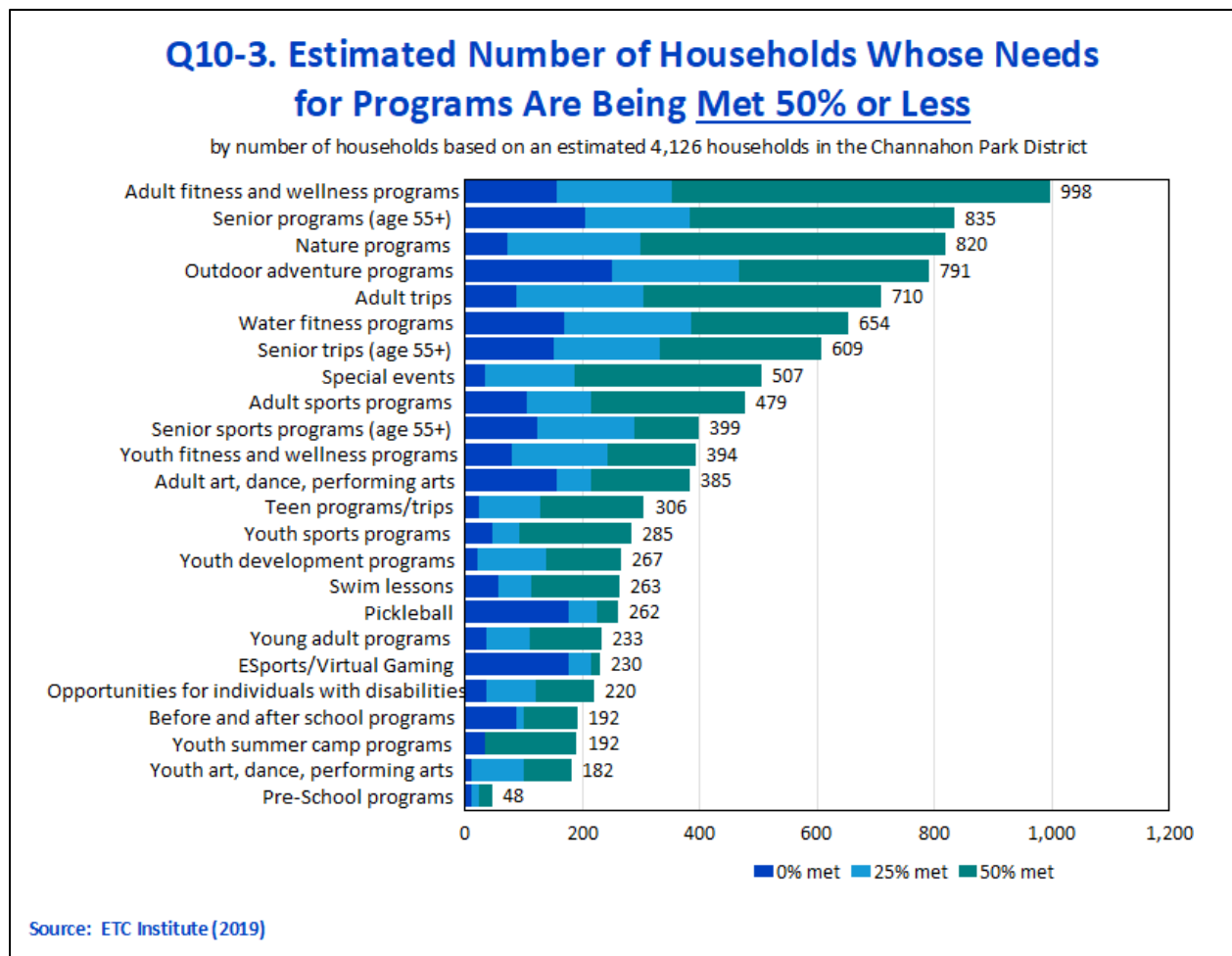


## Program Needs and Priorities

**Activity Needs.** Respondents were also asked to identify if their household had a need for 25 programs and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program. The five activities with the highest percentage of households that have an unmet need were:

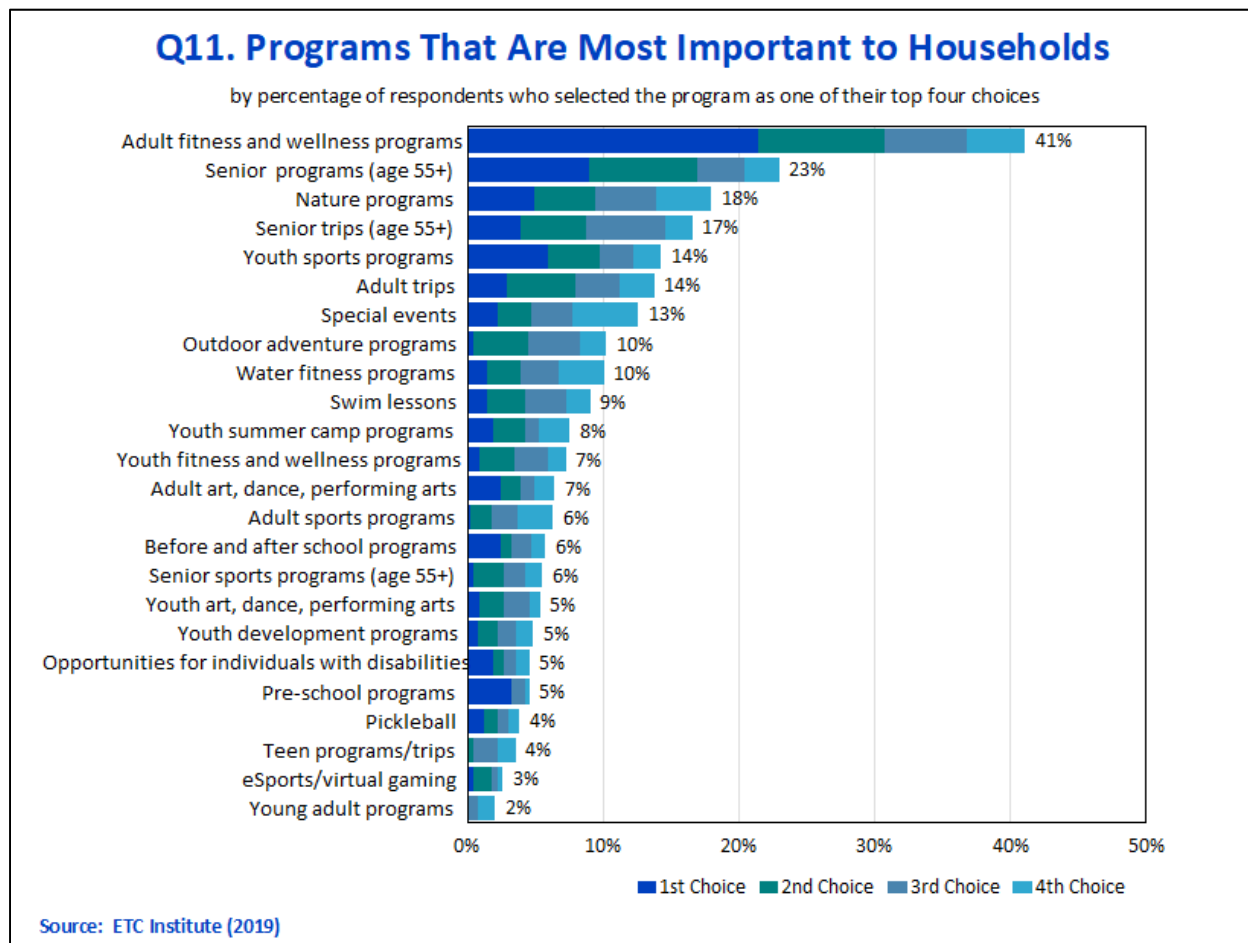
- Adult fitness and wellness programs- 998 households
- Senior fitness, wellness and recreation programs (age 55+)- 835 households
- Nature programs- 820 households
- Outdoor adventure programs- 791 households
- Adult trips- 710 households

The estimated number of households that have unmet needs for each of the 25 activities that were assessed is shown in the chart below.



**Program Importance.** In addition to assessing the needs for each activity, ETC Institute also assessed the importance that residents place on each activity. Based on the sum of respondents' top for choices, the most important activity to residents was adult fitness & wellness programs (41%).

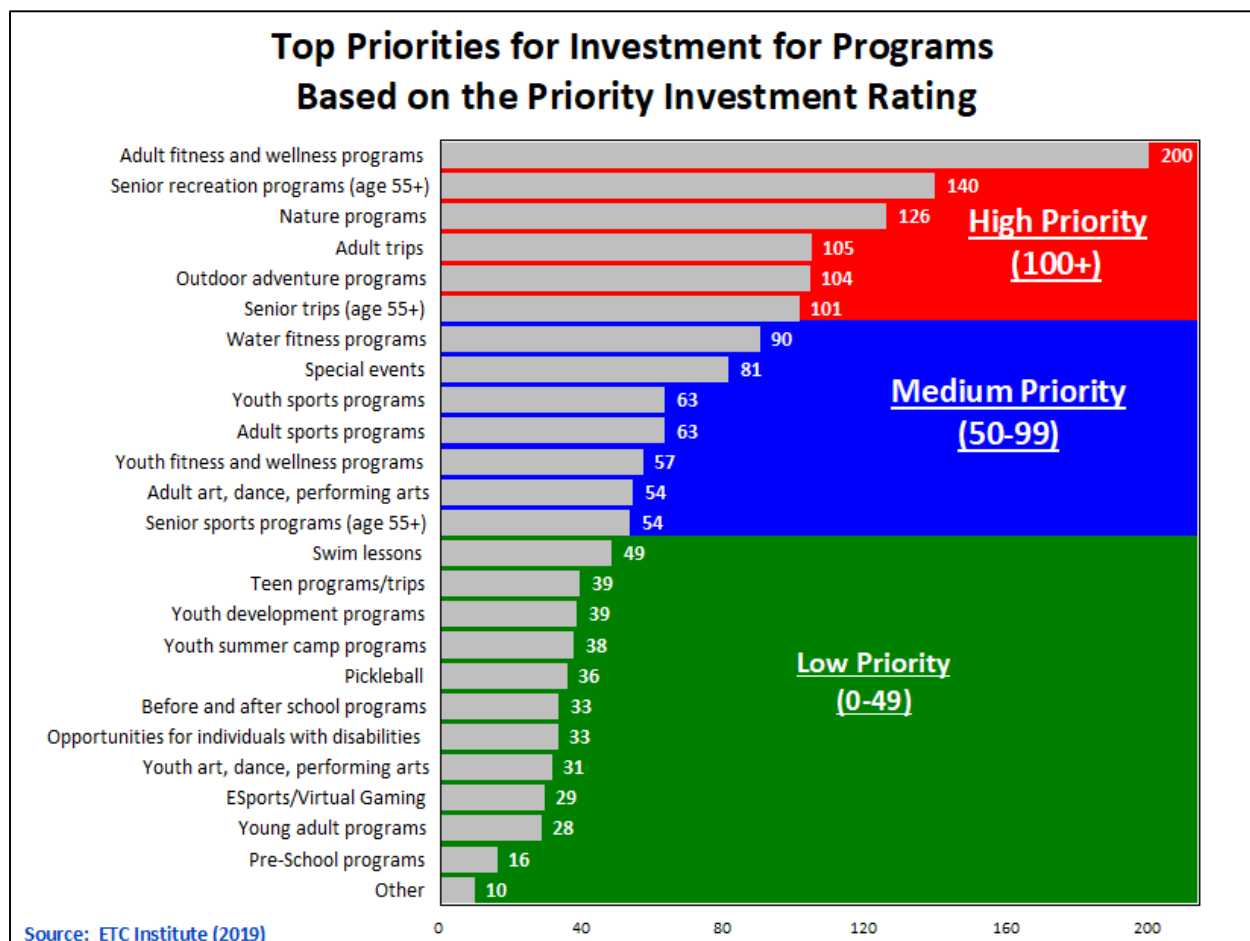
The percentage of residents who selected each activity as one of their top four choices is shown in the chart below.



**Priorities for Programming Investments.** Based on the priority investment rating (PIR), which was described briefly on page v of this Executive Summary and is described in more detail in Section 2 of this report, the following six programs were rated as “high priorities” for investment:

1. Adult fitness and wellness programs (PIR=200)
2. Senior recreation programs (age 55+)(PIR=140)
3. Nature programs(PIR=126)
4. Adult trips (PIR=105)
5. Outdoor adventure programs (PIR=104)
6. Senior trips (age 55+) (PIR=101)

The chart below shows the Priority Investment Rating (PIR) for each of the 25 activities that were rated.



## Potential Improvements to the Park System

Respondents were asked how supportive they would be projects Channahon Park District could take to improve the parks and recreation system. Sixty-five percent (65%) of respondents indicated they would be “very supportive” or “somewhat supportive” of: developing new and connect existing trail system older recreation facilities. Sixty-one percent (61%) respondents indicated they would be “very supportive” or “somewhat supportive” of repairing and improving infrastructure and security. Sixty-one percent (61%) respondents indicated they would be “very supportive” or “somewhat supportive” of additional access to restrooms at parks.

The projects to improve the Recreation and Parks system respondents would be most willing to fund with their tax dollars were: developing new and connect existing trail system & connect existing trails (32%) and repair and improve infrastructure and security facilities (28%).

## Additional Findings

- Seventy percent (70%) of respondents indicated Channahon Park District as the organization they use for parks and recreation, 38% more than any other organization.
- Seventy-eight percent (78%) of respondents were “very satisfied” or “somewhat satisfied” with the overall value received from the Channahon Park District.

## Conclusions and Recommendations

In order to ensure that the Channahon Park District continues to meet the needs and expectations of the community, ETC Institute recommends that the Park District sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The facilities and activities with the highest PIR ratings are listed below.

### Facility Priorities

- Indoor walking and running tracks (PIR=144)
- Mountain bike and hiking trails (PIR=144)
- Paved trails (PIR=141)
- Outdoor amphitheater (PIR=134)
- Dog parks (PIR=120)
- Natural areas/wildlife habitats (PIR=120)
- Outdoor walking/running track (PIR=120)
- Outdoor adventure park (PIR=109)
- Indoor playground (PIR=106)

### Program Priorities

- Adult fitness and wellness programs (PIR=200)
- Senior programs (age 55+)(PIR=140)
- Nature programs (PIR=126)
- Adult trips (PIR=105)
- Outdoor adventure programs (PIR=104)
- Senior trips (age 55+) (PIR=101)



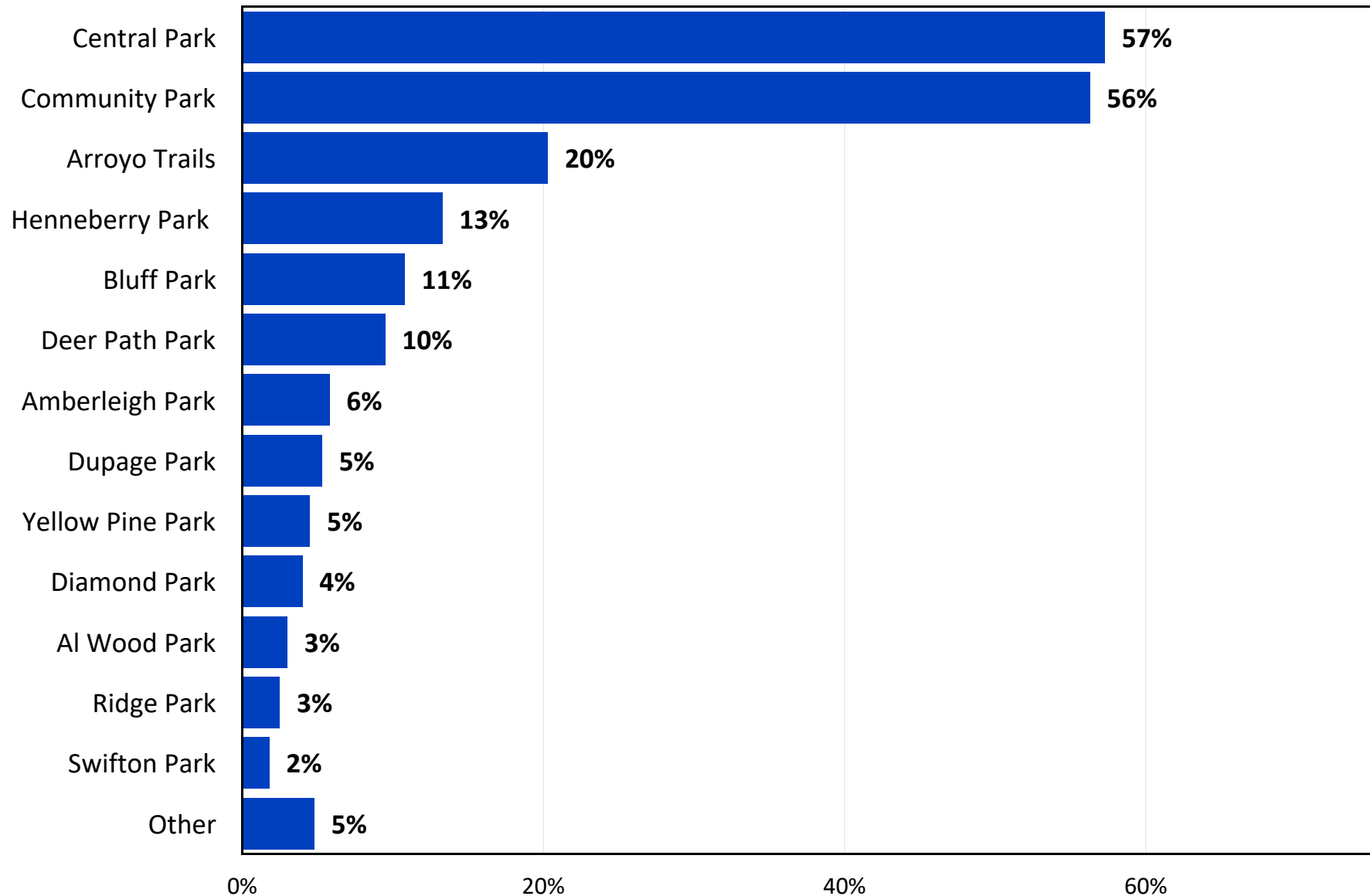
# Section 1

## *Charts and Graphs*

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## Q1(1-14). Which Channahon Park District parks has your household used over the past 12 months?

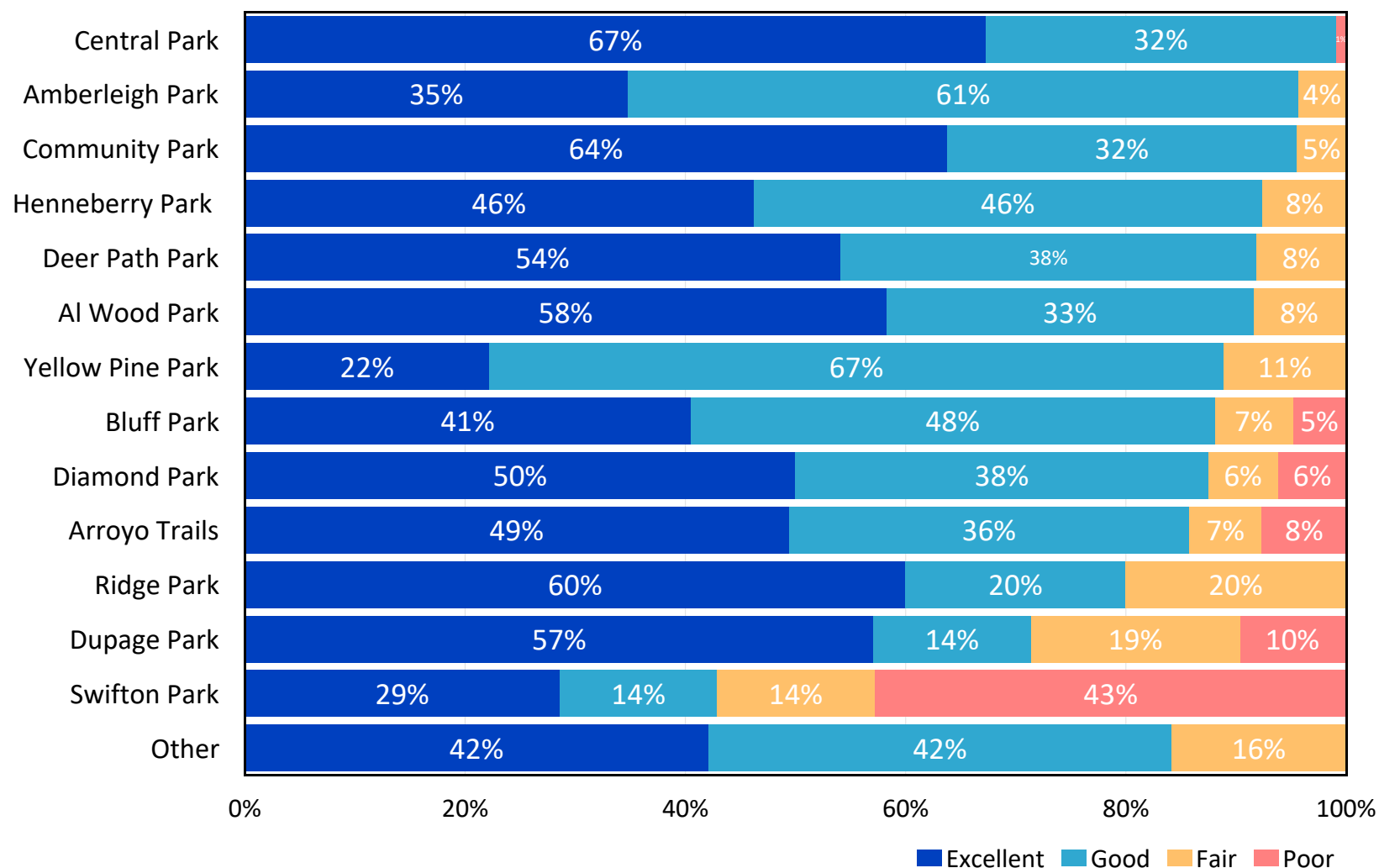
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

# Q1(1-14)b. How would you rate the condition of the park?

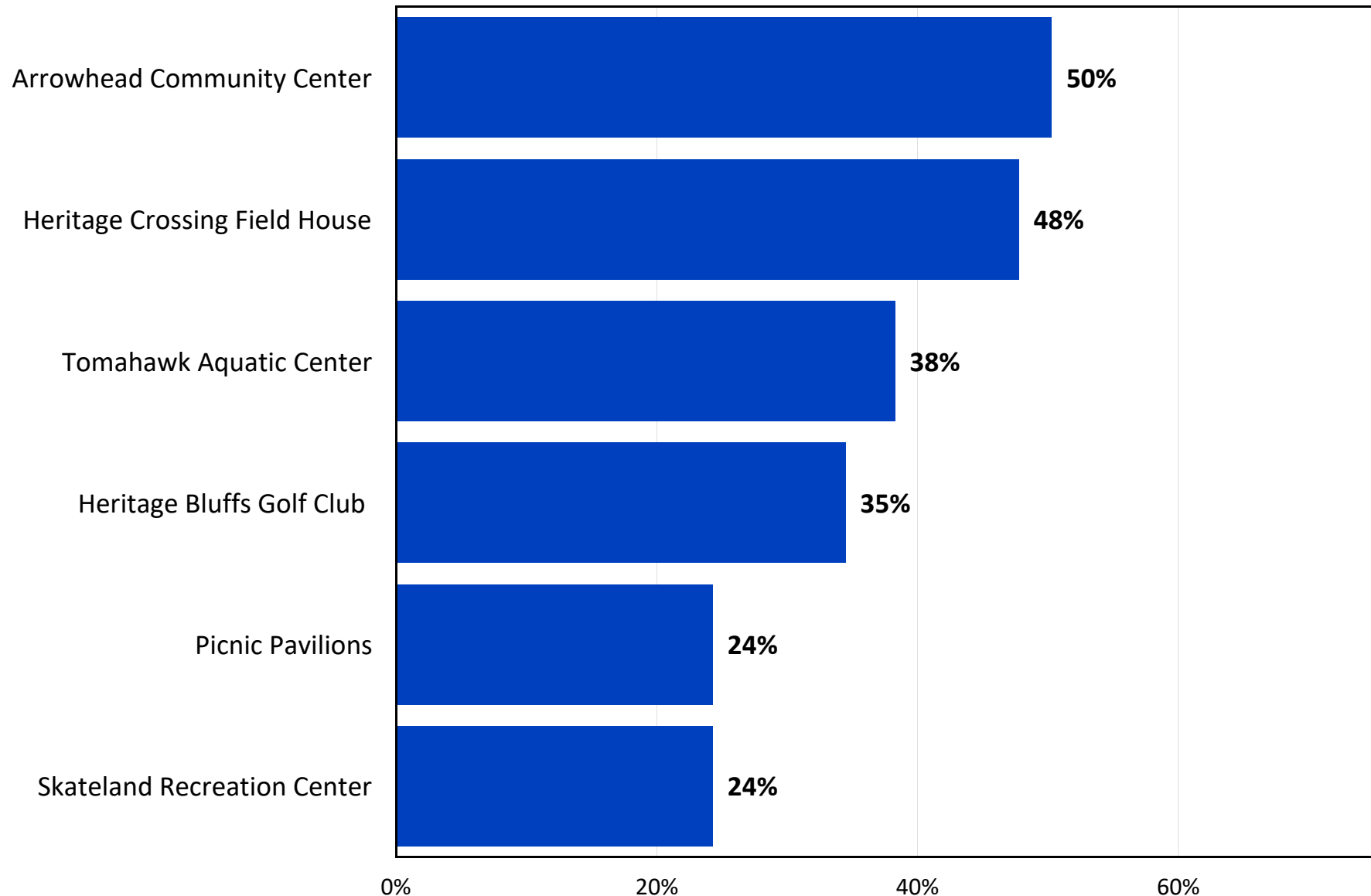
by percentage of respondents who have used the park



Source: ETC Institute (2019)

## Q1(15-21). Which Channahon Park District facilities has your household used over the past 12 months?

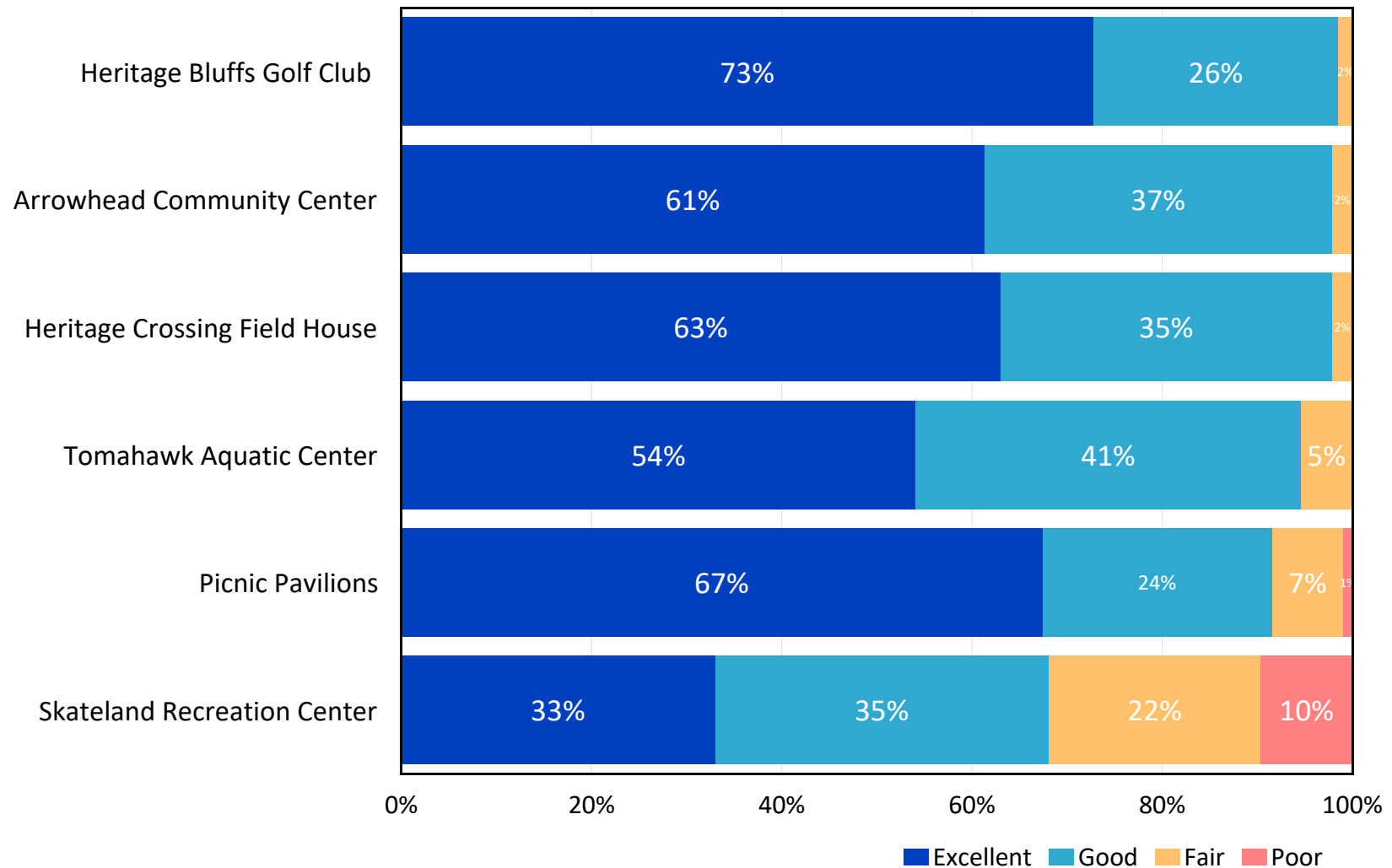
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

## Q1(15-21)b. How would you rate the condition of the facility?

by percentage of respondents who have used the facility

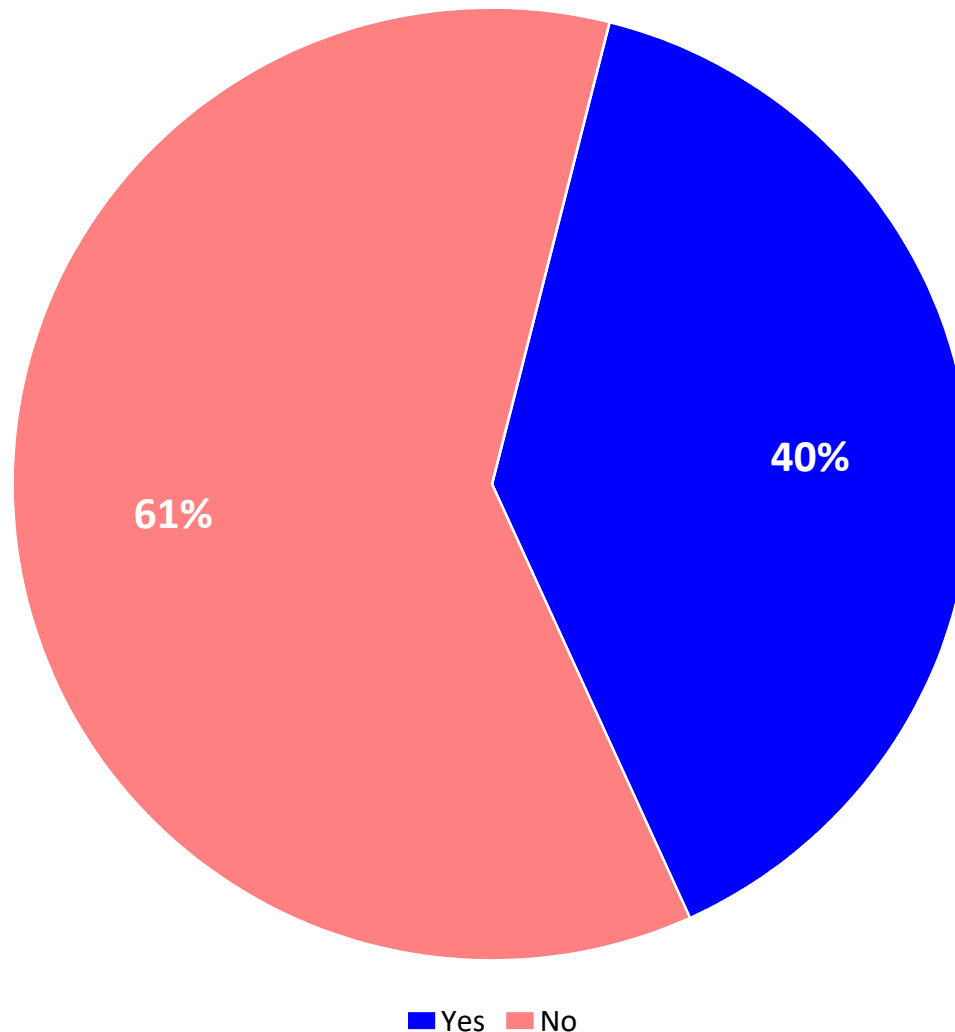


Source: ETC Institute (2019)



## Q2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?

by percentage of respondents

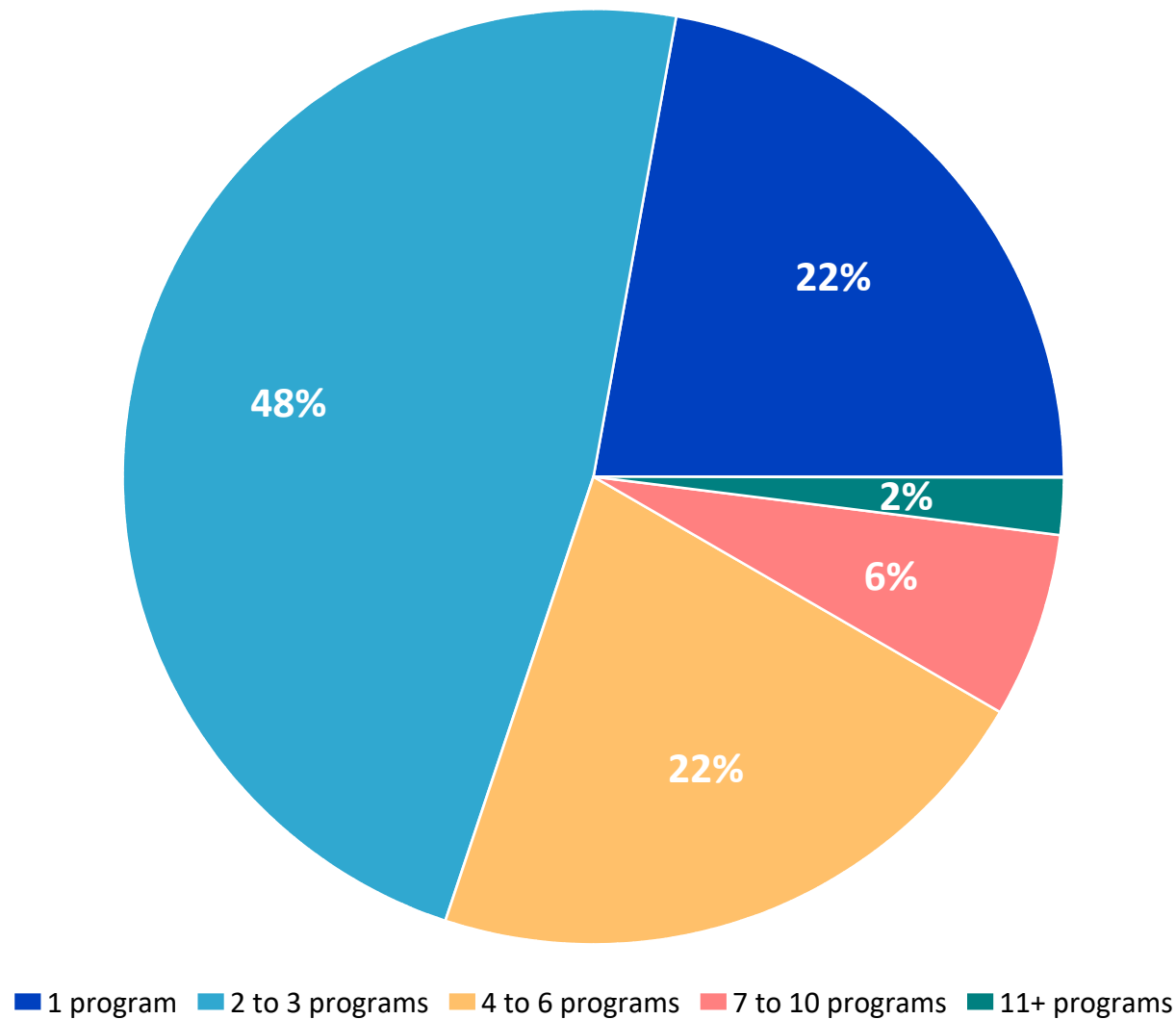


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

## Q2a. How many different recreation programs have you or members of your household participated in over the past 12 months?

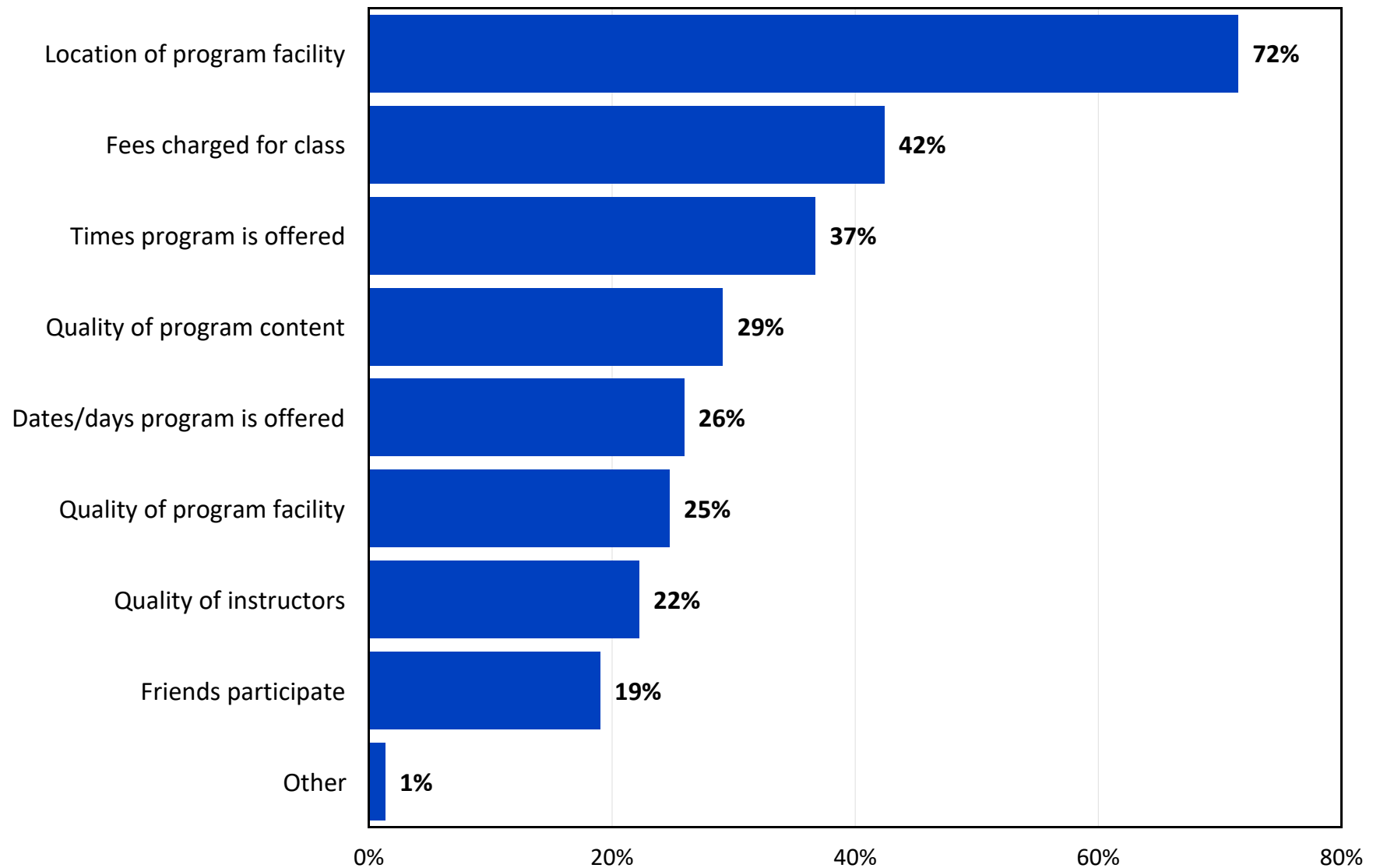
by percentage of respondents who have participated in a program



Source: ETC Institute (2019)

## Q2b. What are the primary reasons why your household has participated in Channahon Park District programs?

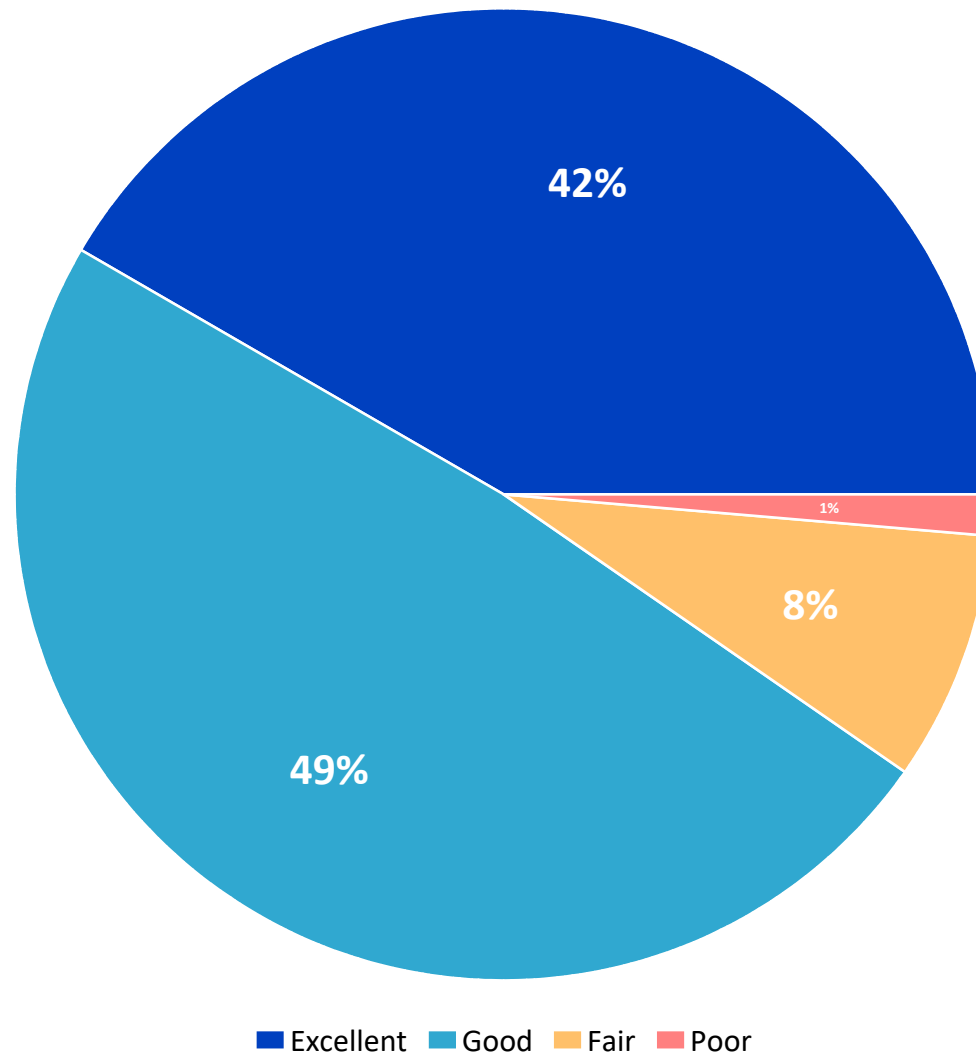
by percentage of respondents who selected the reason as one of their top three choices



Source: ETC Institute (2019)

## Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?

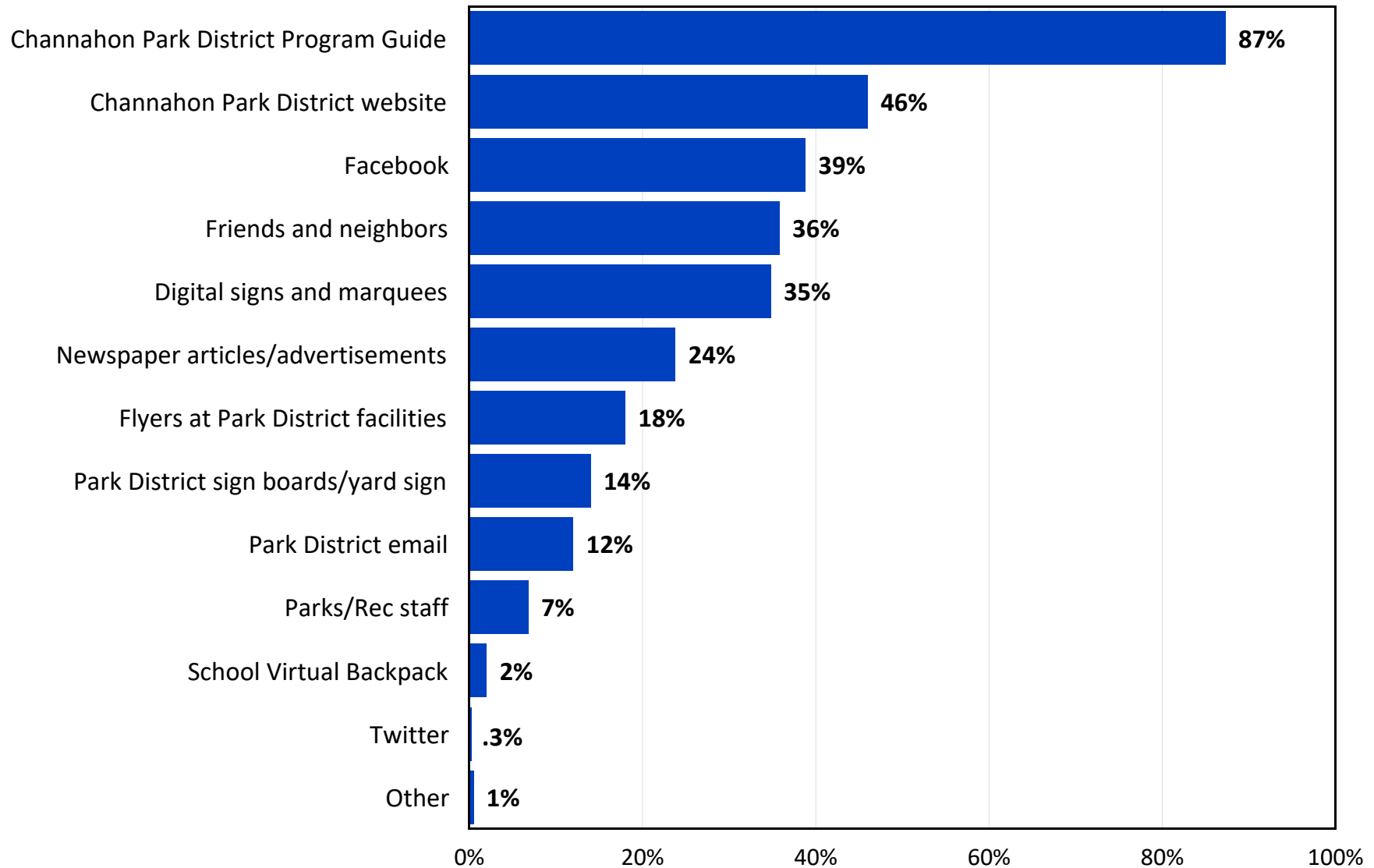
by percentage of respondents who have participated in a program



Source: ETC Institute (2019)

### Q3. Which ways do you learn about Channahon Park District programs and activities?

by percentage of respondents (multiple choices could be made)

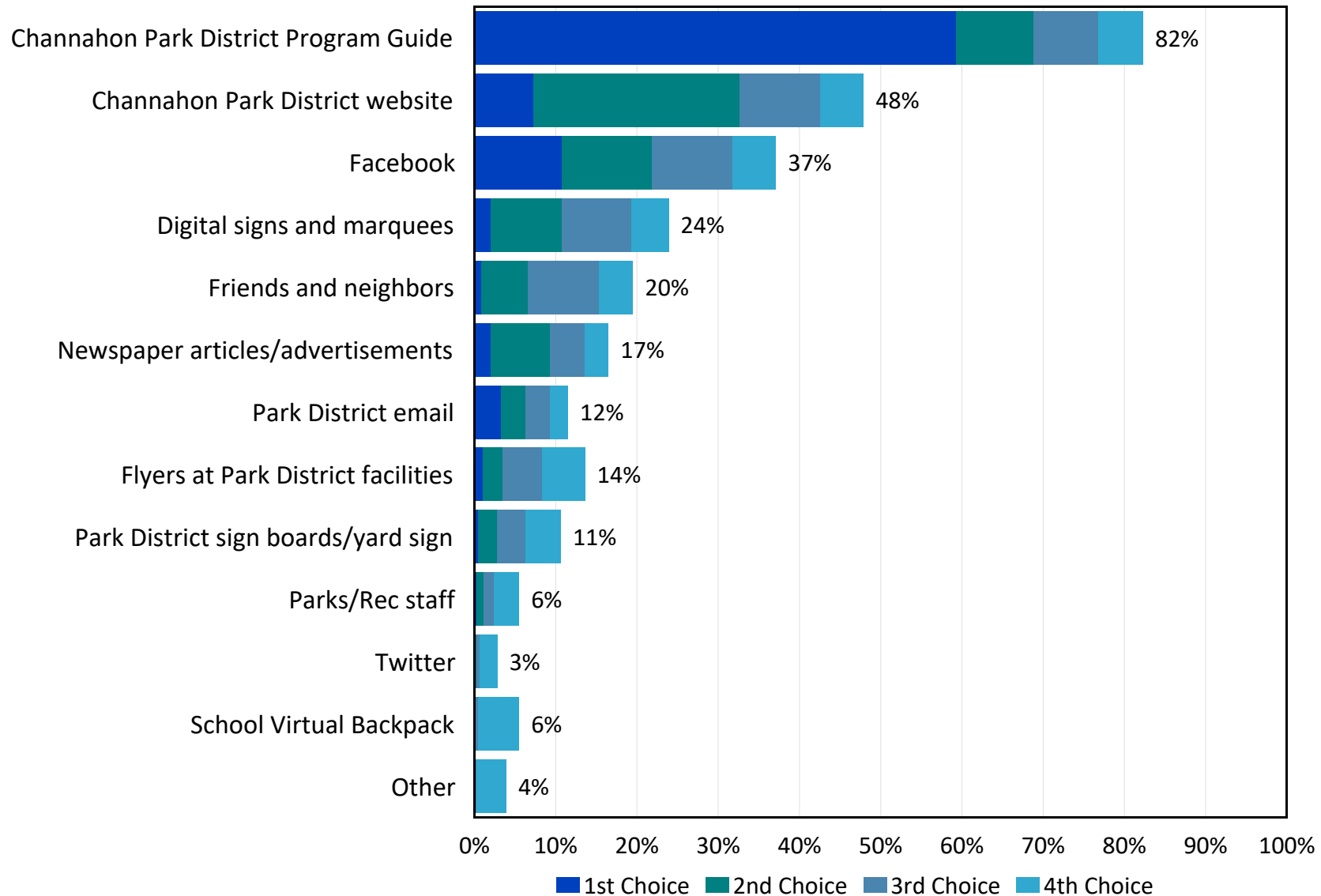


Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)

## Q4. Which information sources do you most prefer to use to learn about Channahon Park District programs and activities?

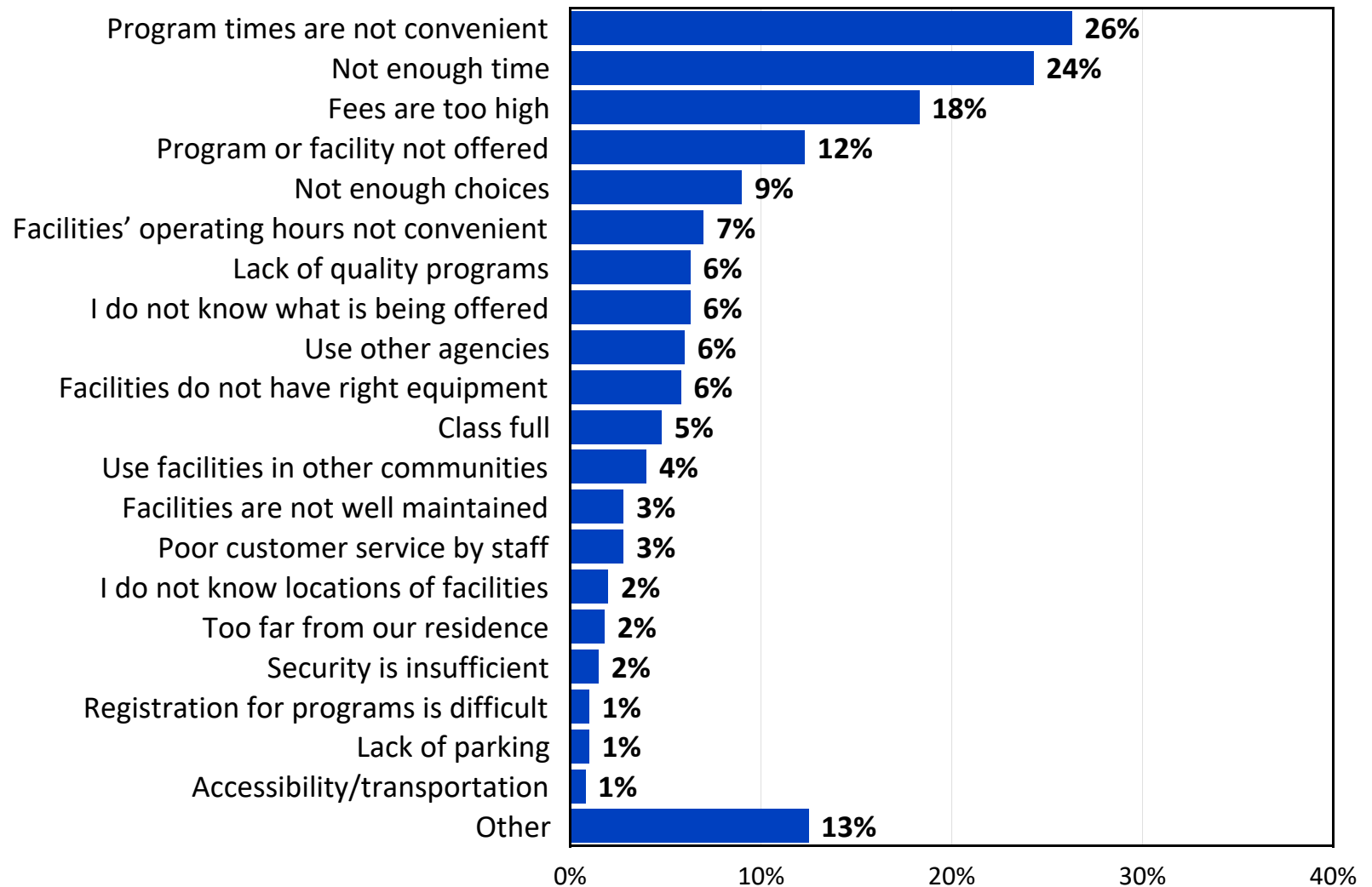
by percentage of respondents who selected the items as one of their top four choices



Source: ETC Institute (2019)

## Q5. What reasons prevent your household from using parks, recreation facilities, and programs more often?

by percentage of respondents (multiple choices could be made)



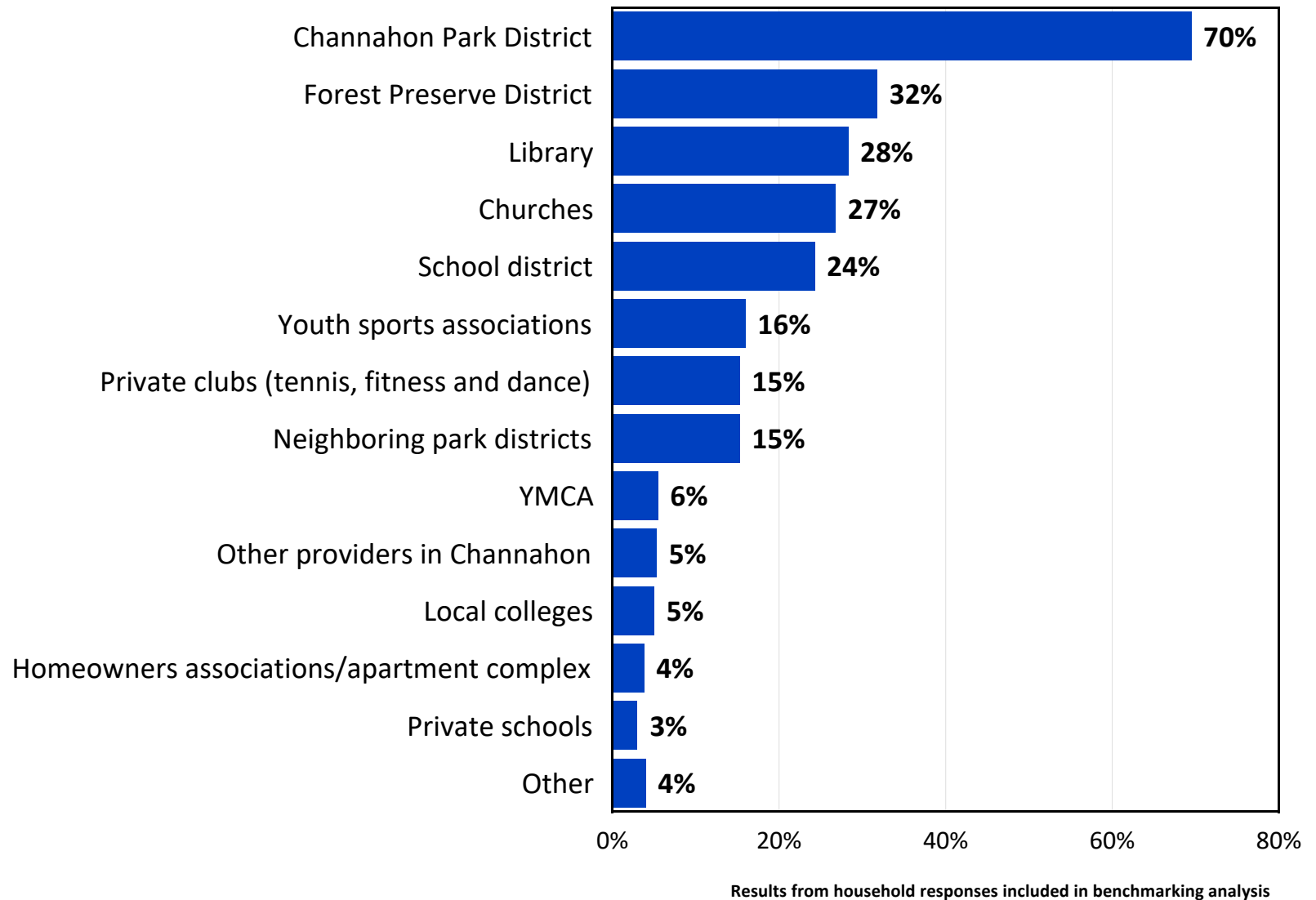
Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)



## Q6. What organizations that you and members of your household use for parks and recreation programs, services, and facilities?

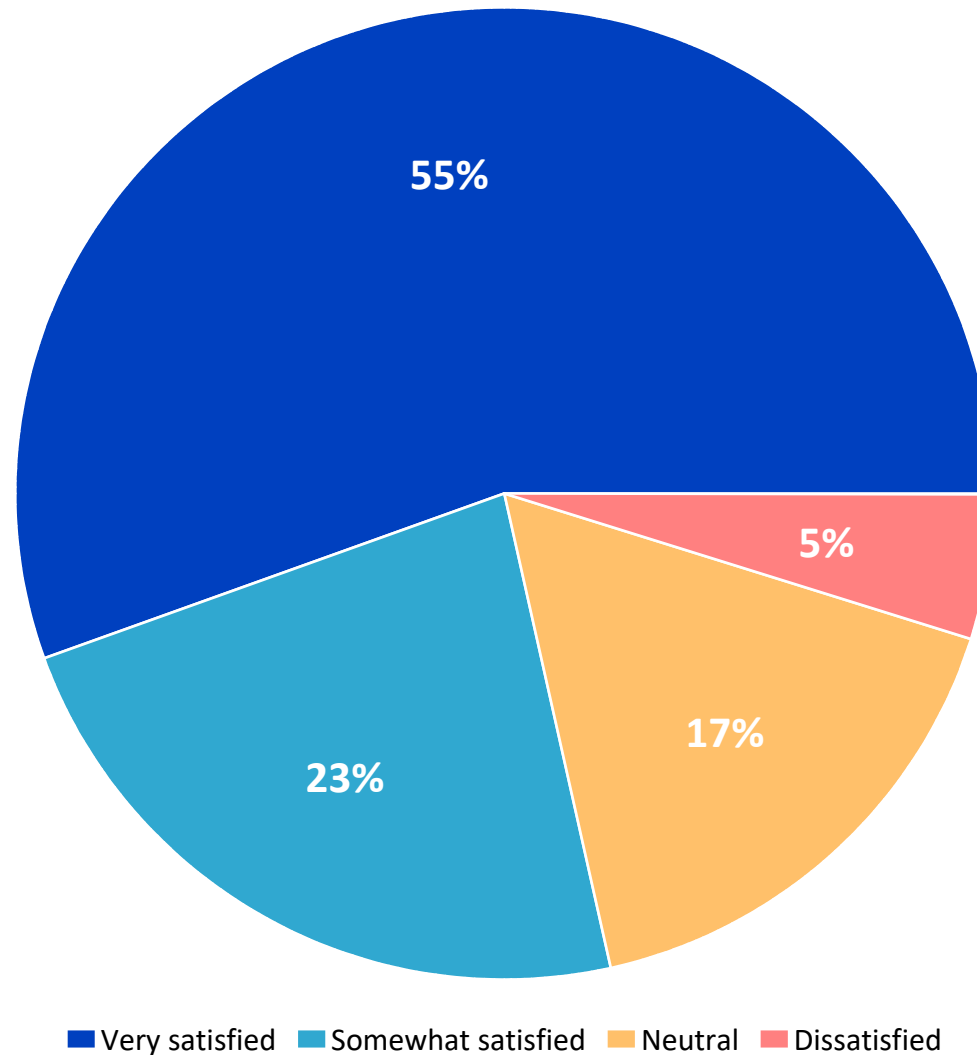
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

## Q7. How would you rate the overall value your household receives from Channahon Park District?

by percentage of respondents

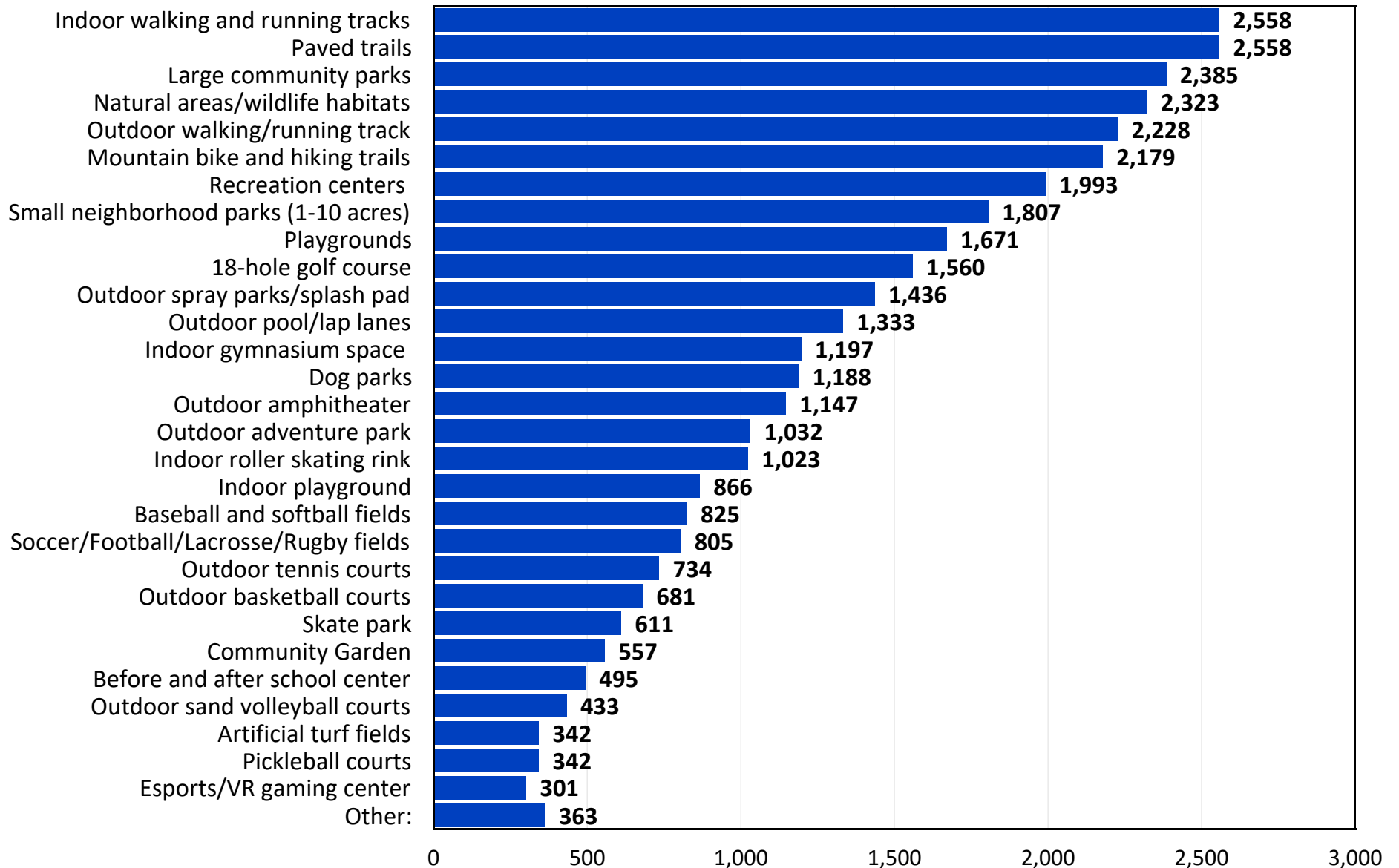


Results from household responses included in benchmarking analysis

Source: ETC Institute (2019)

## Q8-1. Estimated Number of Households That Have a Need for Various Facilities

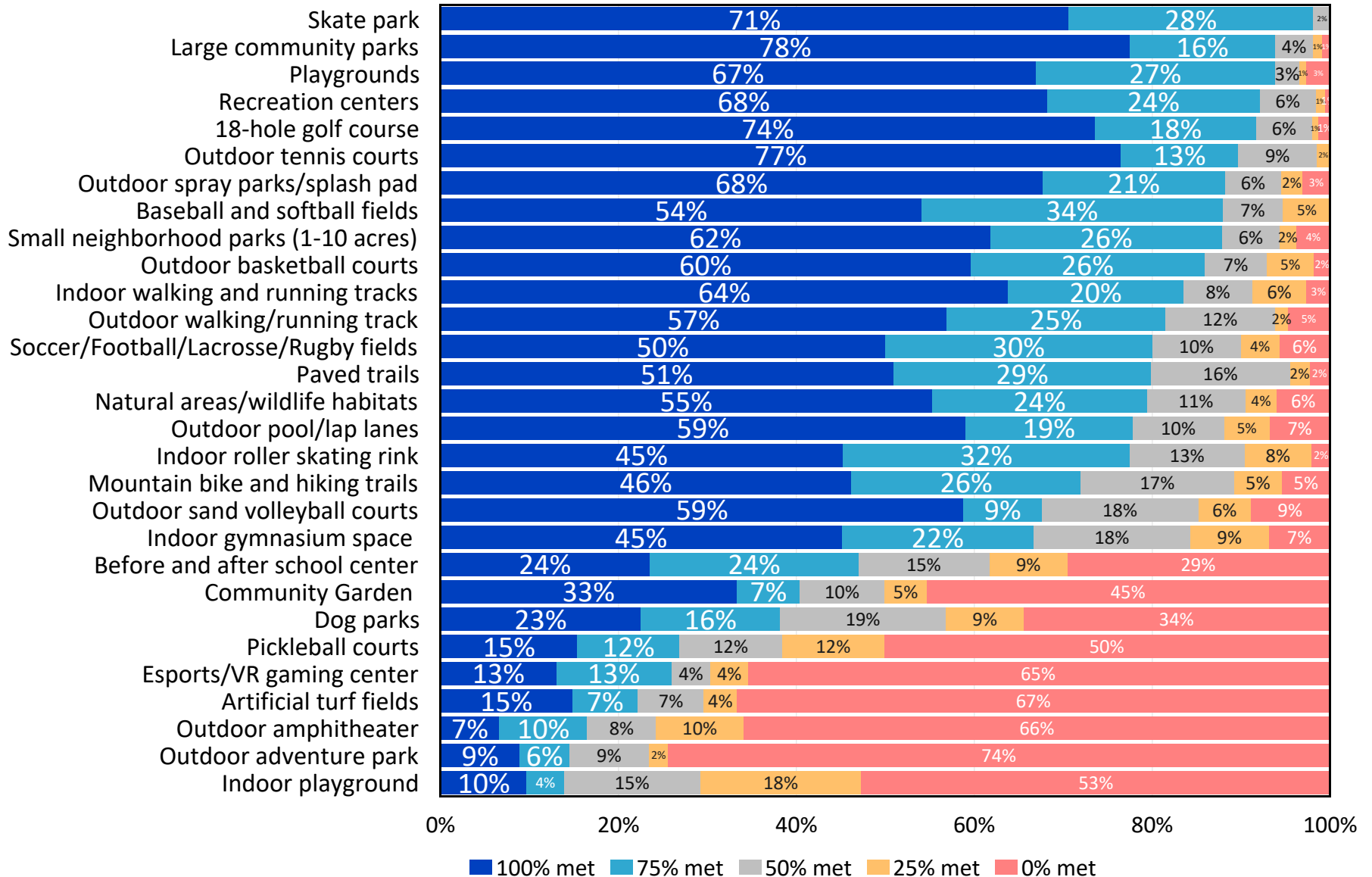
by number of households based on an estimated 4,126 households in the Channahon Park District



Source: ETC Institute (2019)

## Q8-2. How Well Facilities Meet the Needs of Respondent Households

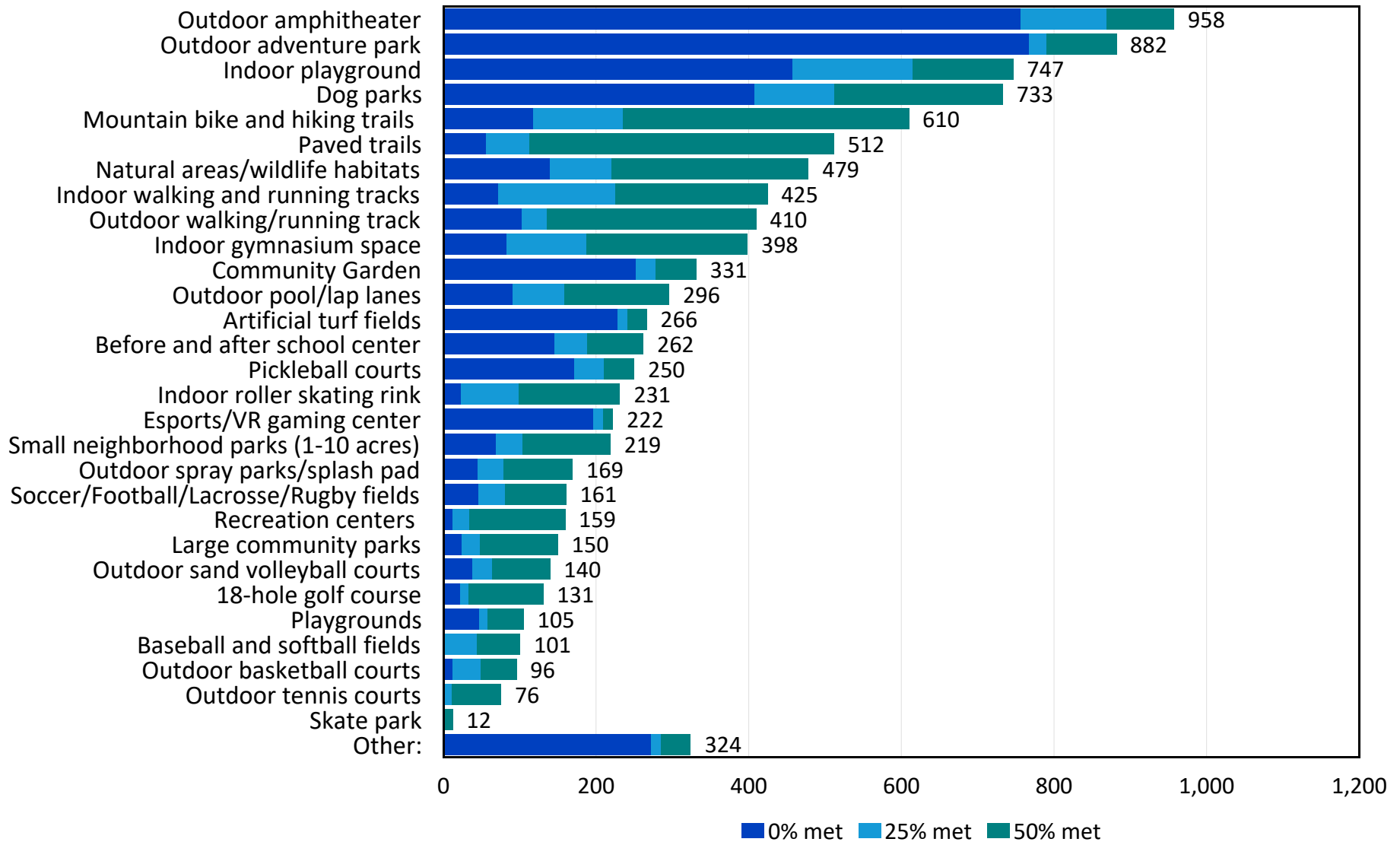
by percentage of respondents with a need for facilities



Source: ETC Institute (2019)

## Q8-3. Estimated Number of Households Whose Needs for Facilities Are Being Met 50% or Less

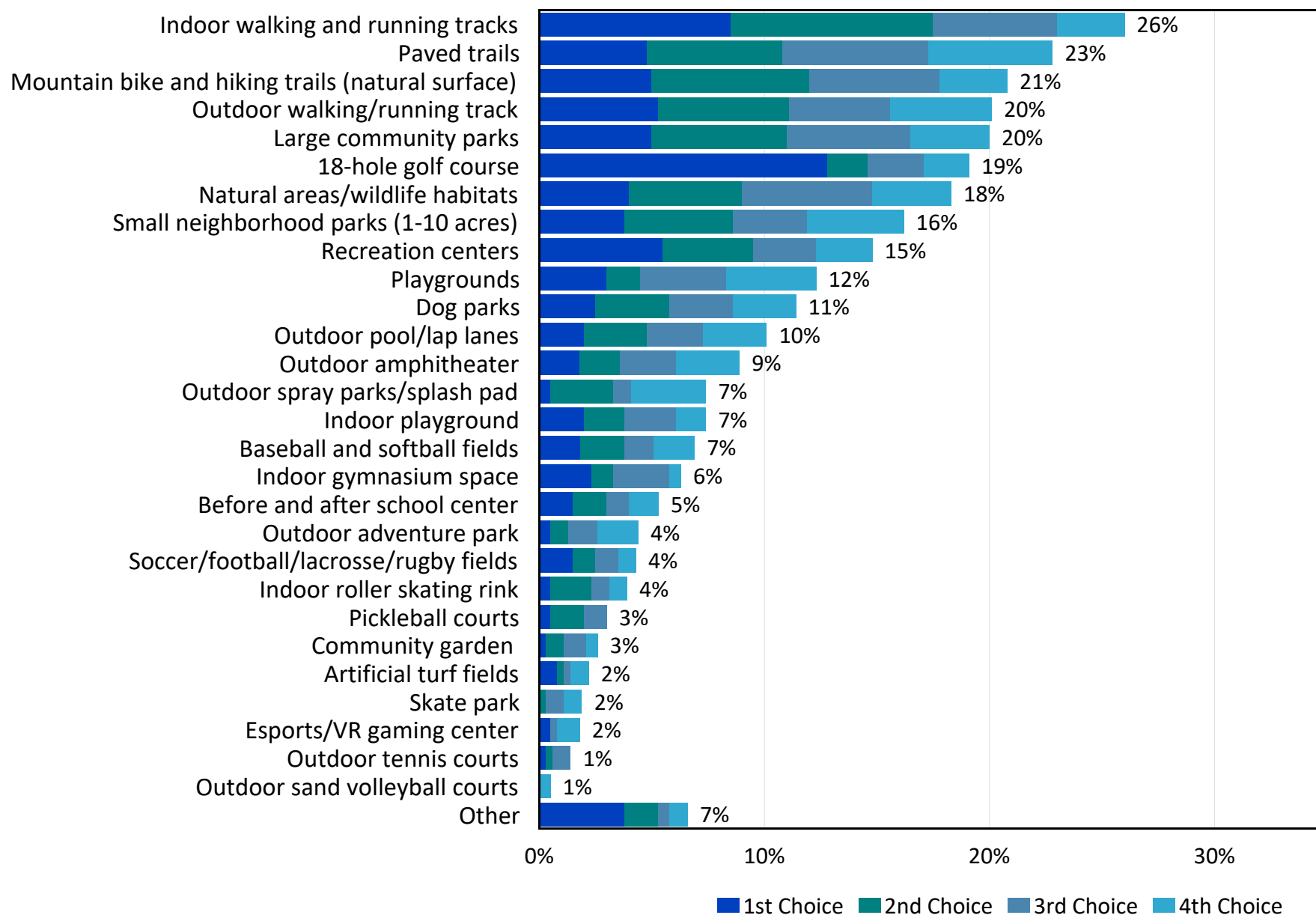
by number of households based on an estimated 4,126 households in the Channahon Park District



Source: ETC Institute (2019)

## Q9. Facilities That Are Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

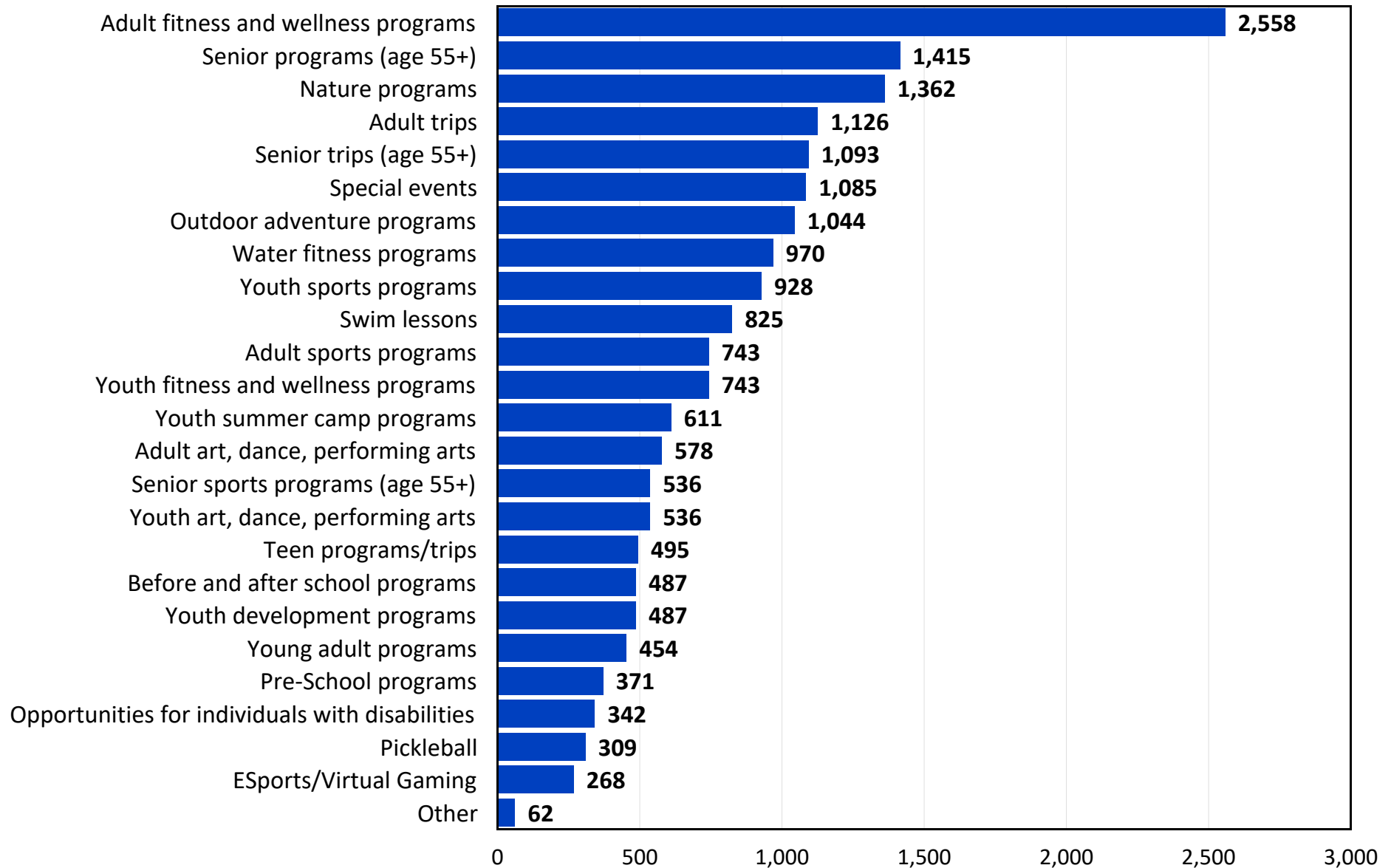


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

## Q10-1. Estimated Number of Households That Have a Need for Various Programs

by number of households based on an estimated 4,126 households in the Channahon Park District

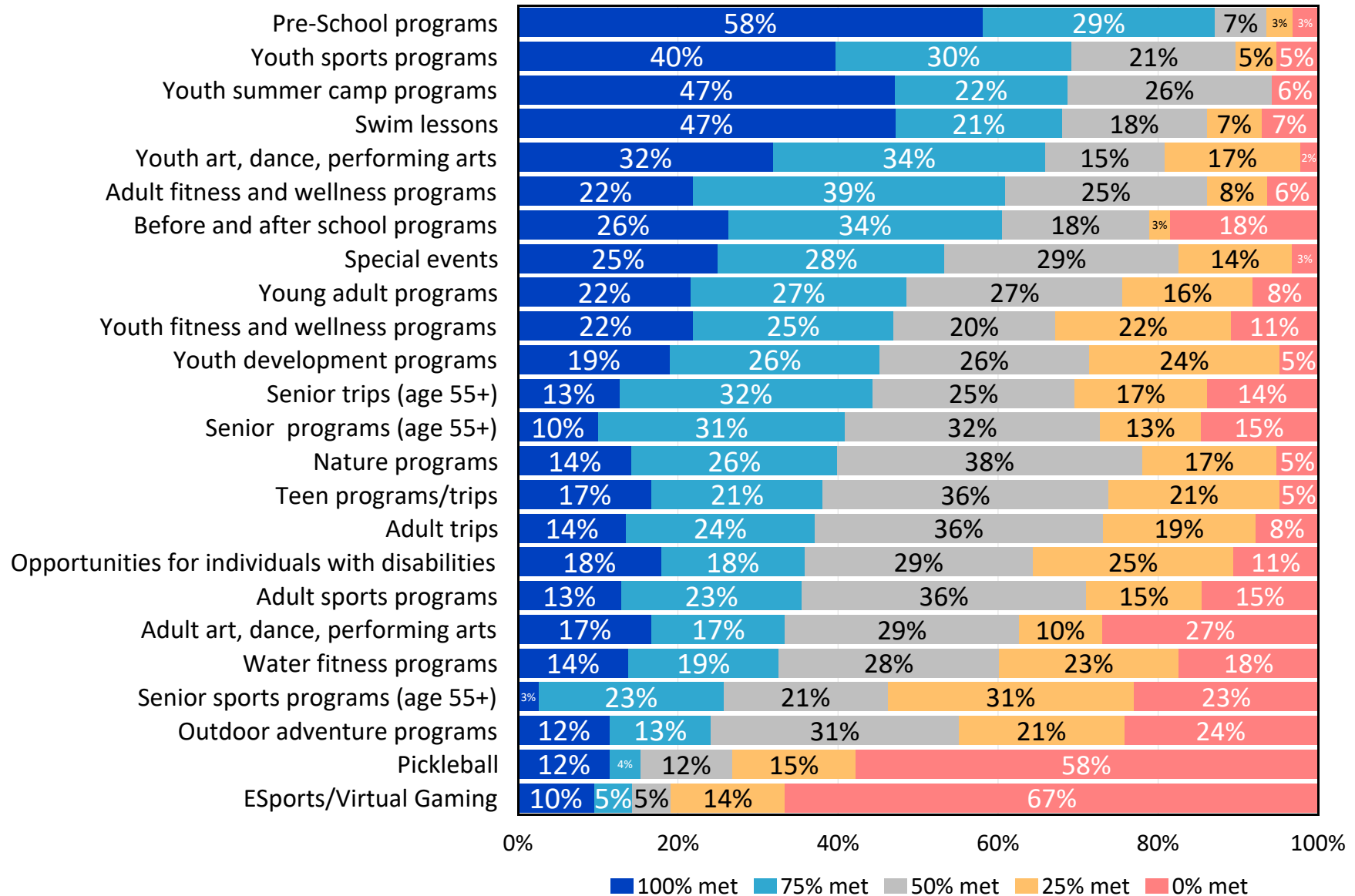


Source: ETC Institute (2019)



## Q10-2. How Well Programs Meet the Needs of Respondent Households

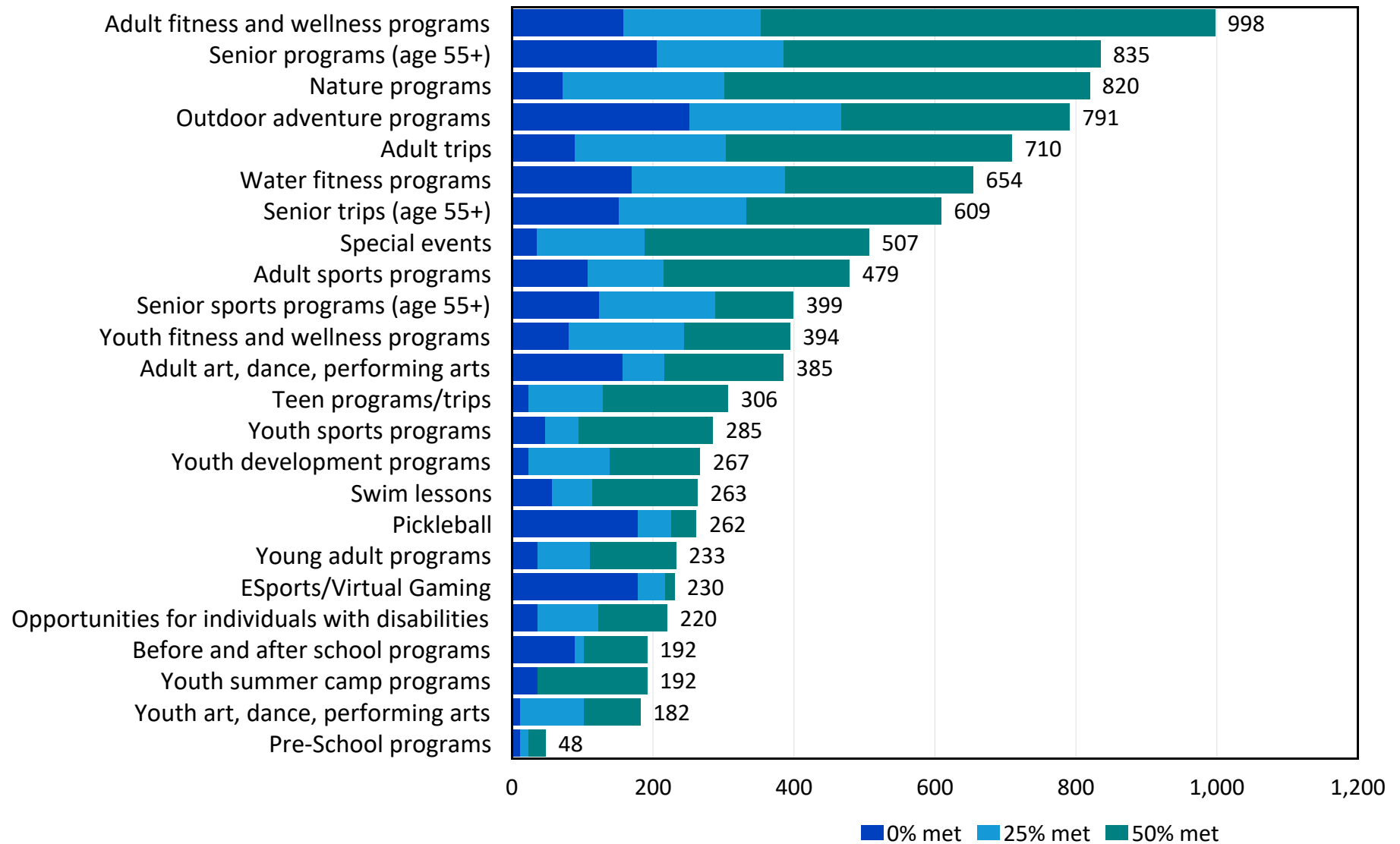
by percentage of respondents with a need for program



Source: ETC Institute (2019)

## Q10-3. Estimated Number of Households Whose Needs for Programs Are Being Met 50% or Less

by number of households based on an estimated 4,126 households in the Channahon Park District

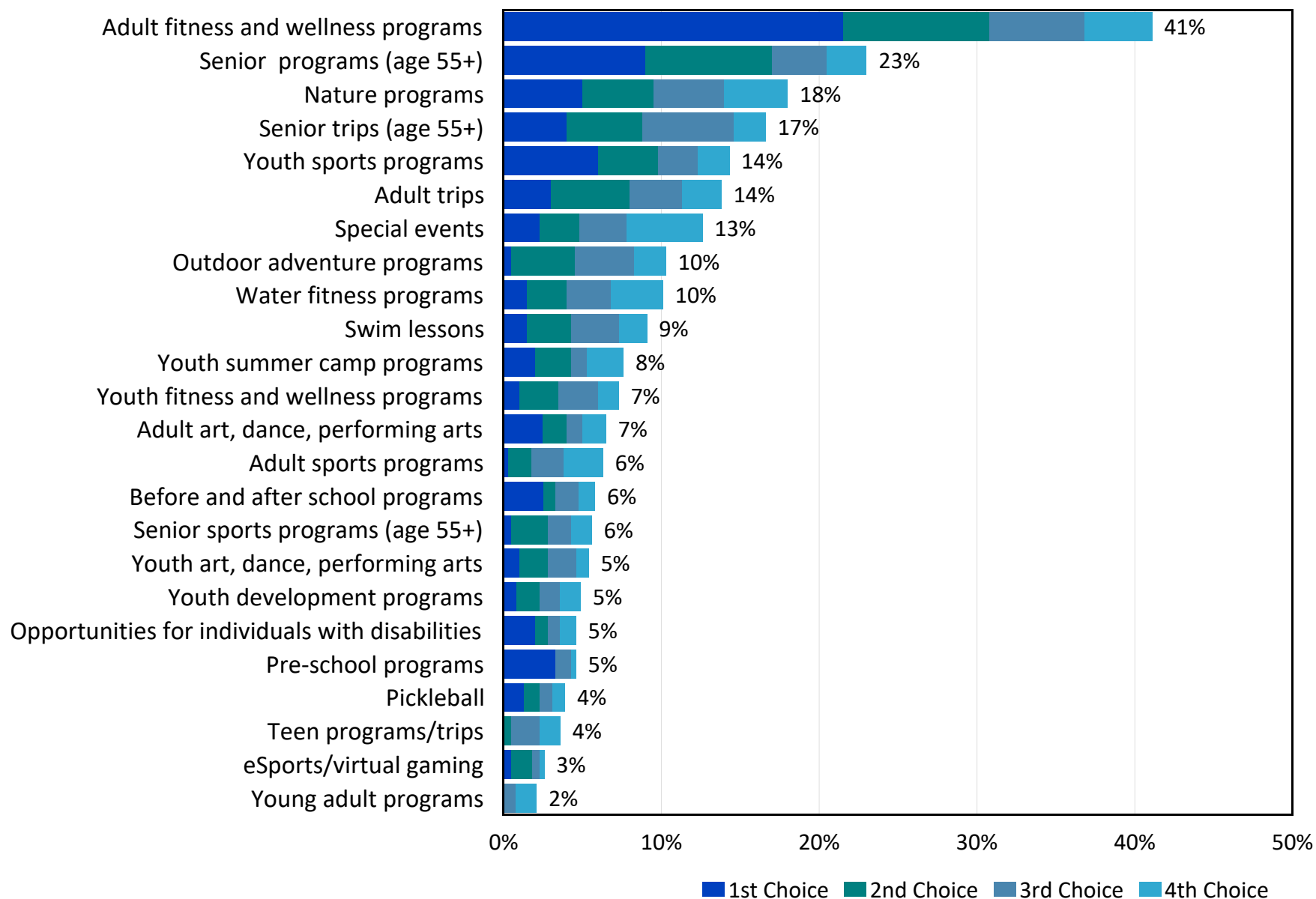


Source: ETC Institute (2019)

# Q11. Programs That Are Most Important to Households

by percentage of respondents who selected the program as one of their top four choices

by percentage of household occupants

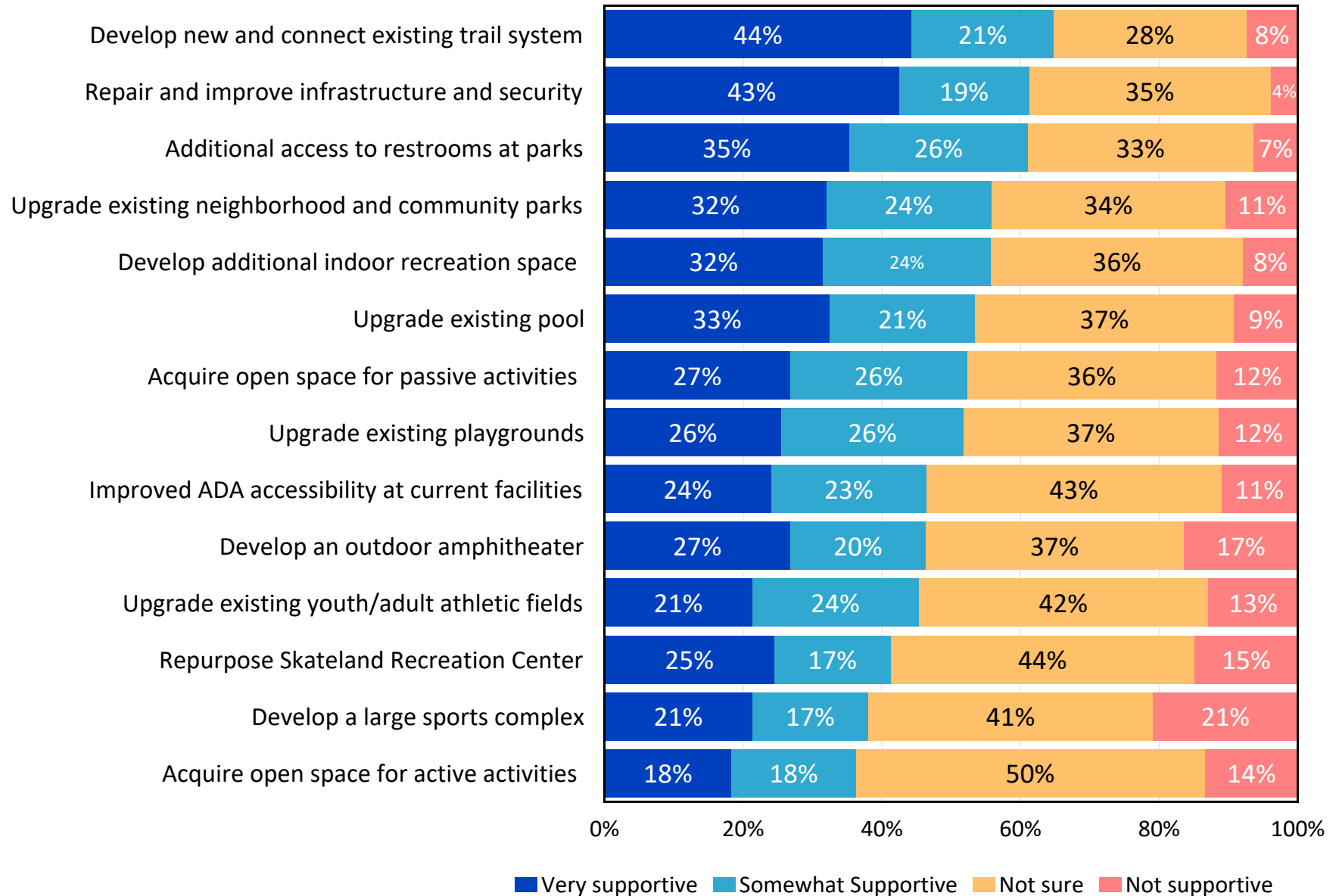


Source: ETC Institute (2019)

Results from household responses included in benchmarking analysis

## Q12. How supportive are you of the following projects?

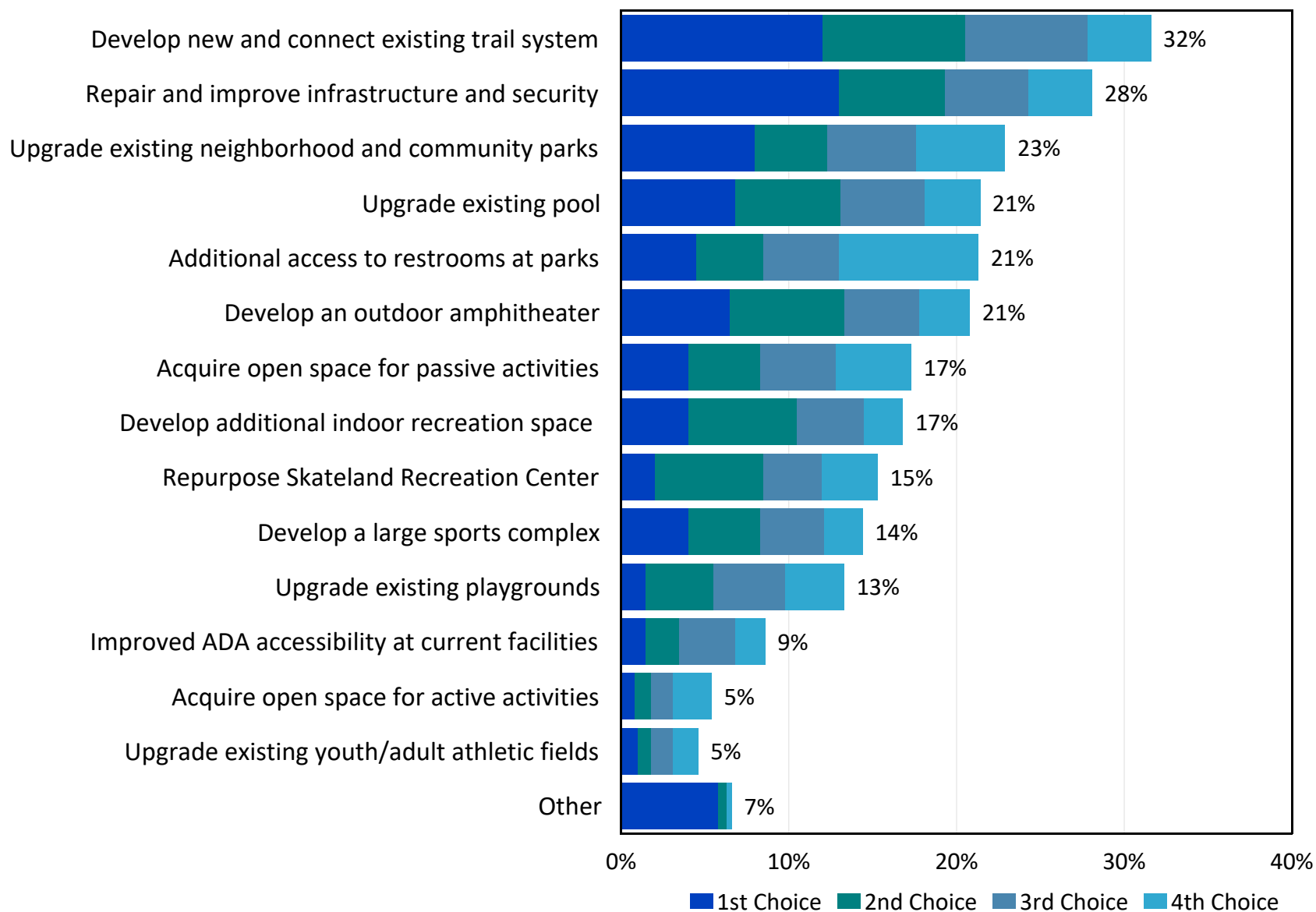
by percentage of respondents



Source: ETC Institute (2019)

## Q13. Which projects would you be most willing to fund with your tax dollars?

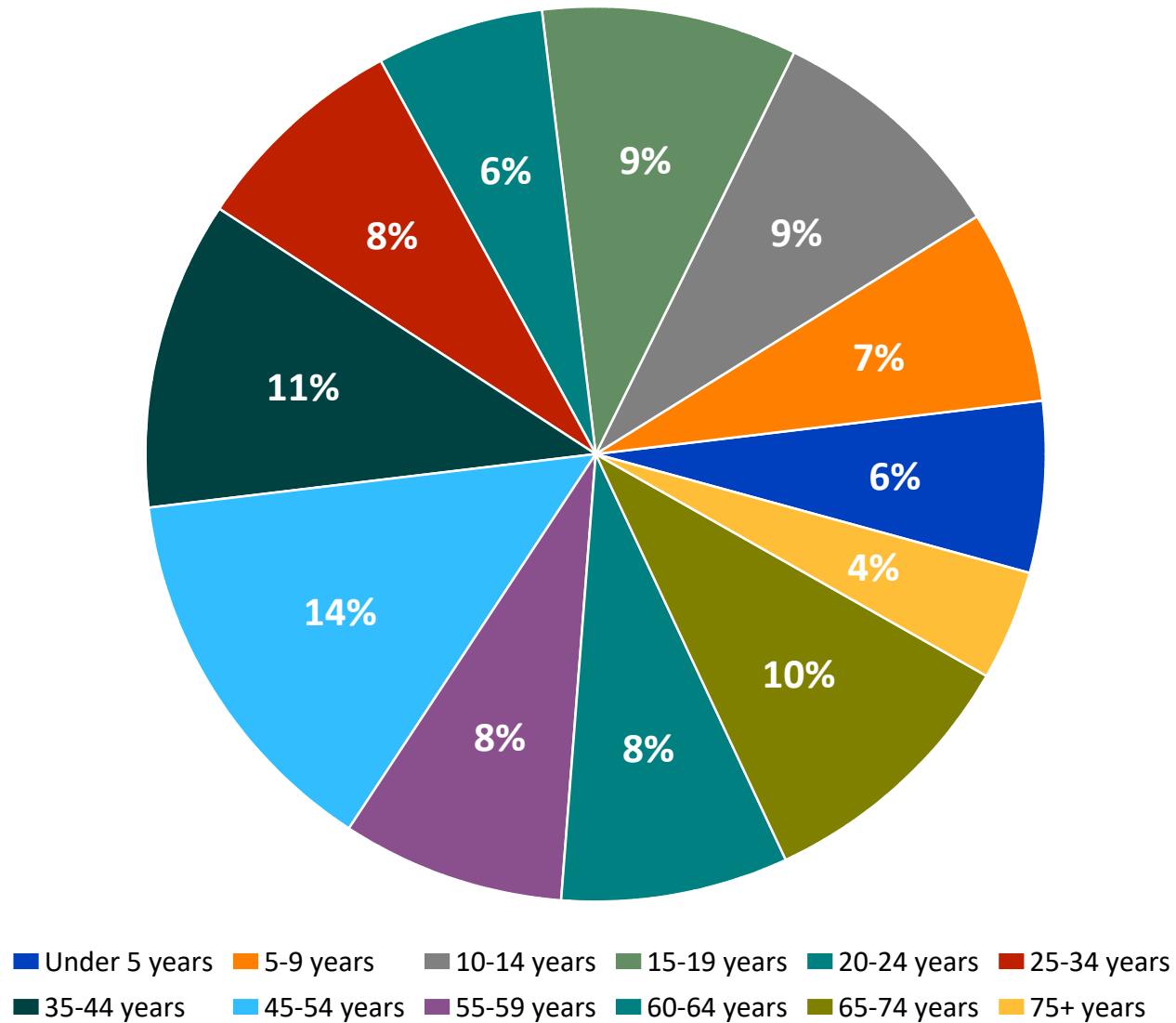
by percentage of respondents who selected the items as one of their top four choices



Source: ETC Institute (2019)

## Q14. Demographics: Ages of People in Household

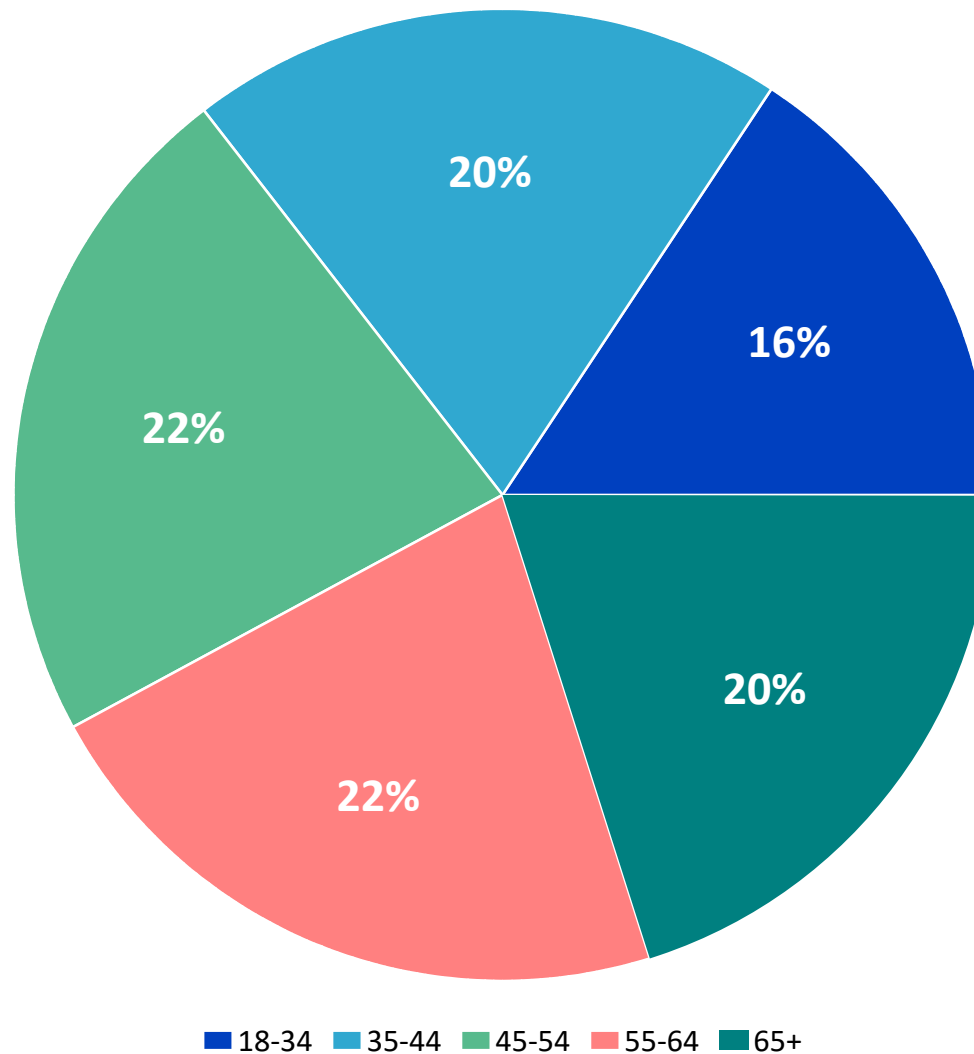
by percentage of household occupants



Source: ETC Institute (2019)

## Q15. Demographics: What is your age

by percentage of respondents

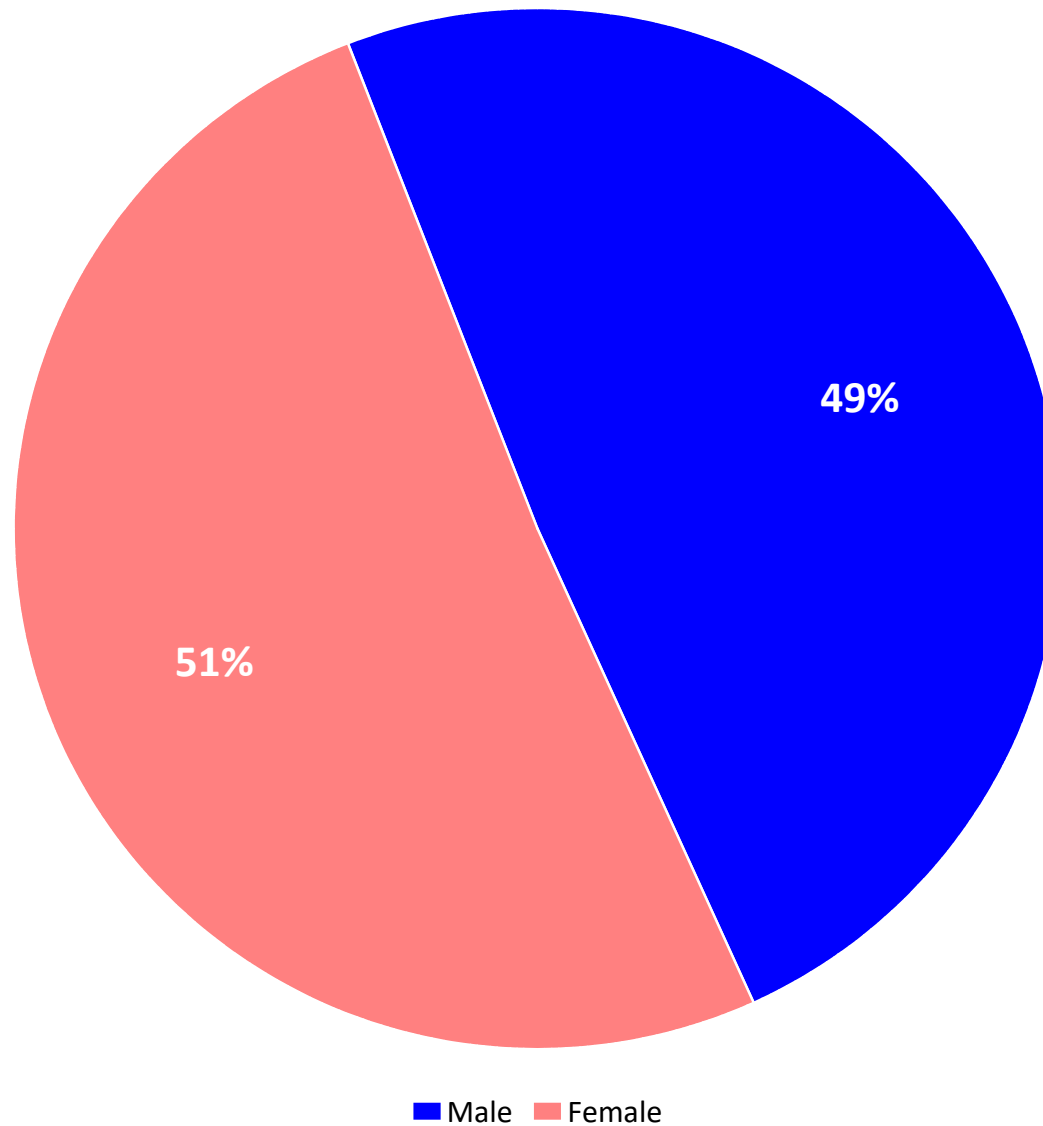


Source: ETC Institute (2019)



## Q16. Demographics: What is your gender?

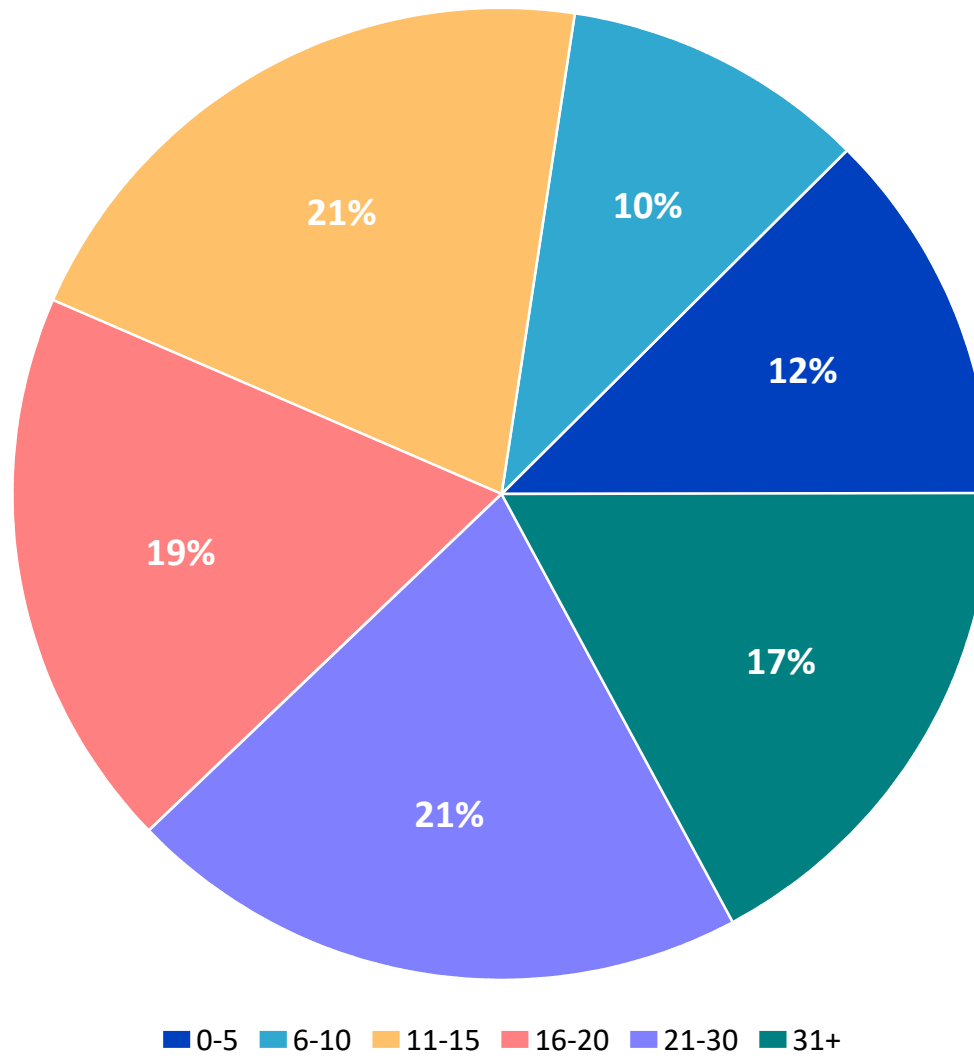
by percentage of respondents



Source: ETC Institute (2019)

## Q17. How many years have you lived in the Channahon Park District?

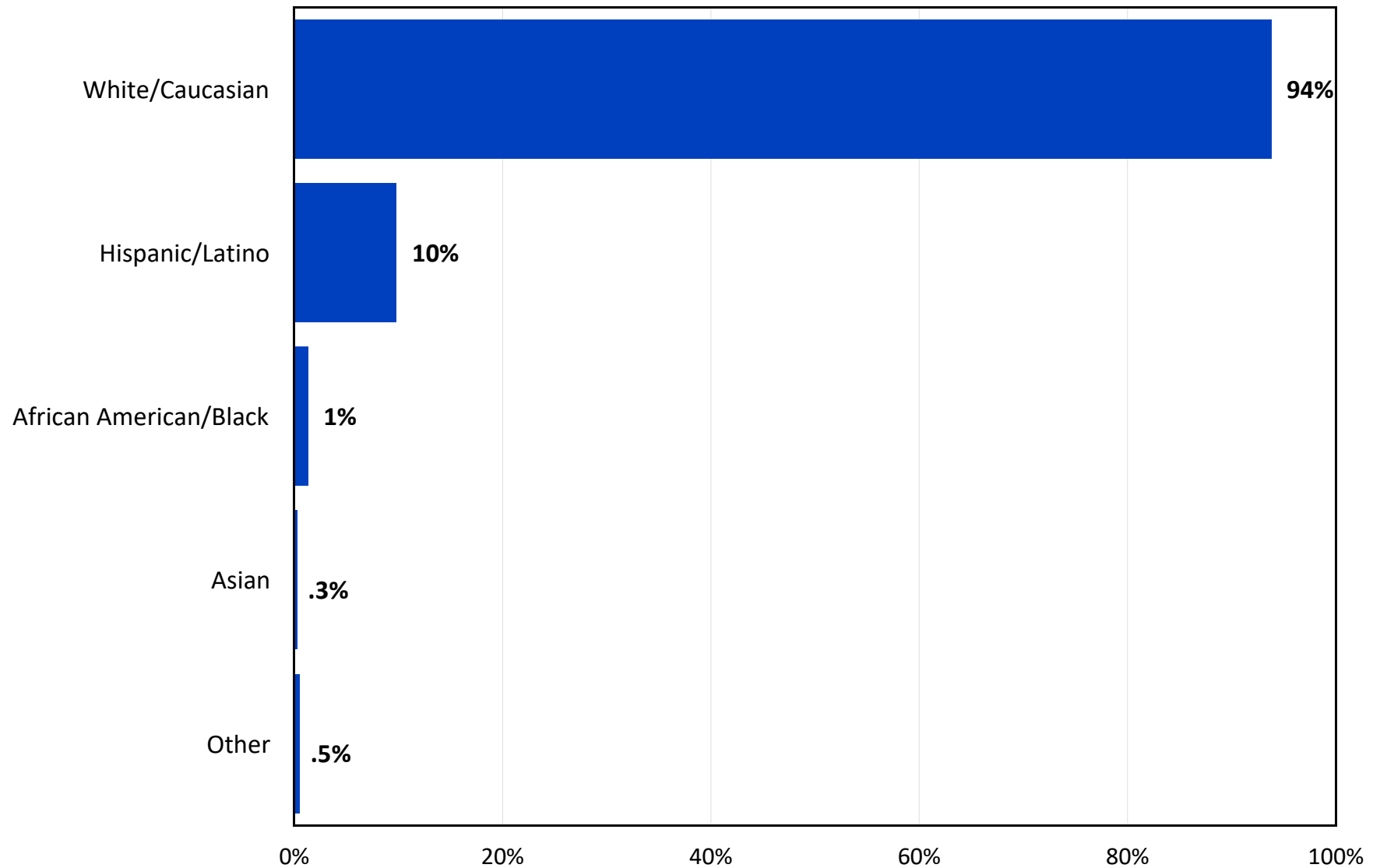
by percentage of respondents



Source: ETC Institute (2019)

## Q18. Which of the following best describes your race?

by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2019)

## **Section 2**

# ***Priority Investment Rating***

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# Priority Investment Rating

## Channahon Park District

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The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility/program relative to the facility/program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for playgrounds is 26 (out of 100) and the Importance Rating for playgrounds is 47 (out of 100), the Priority Investment Rating for playgrounds would be 73 (out of 200).

### How to Analyze the Charts:

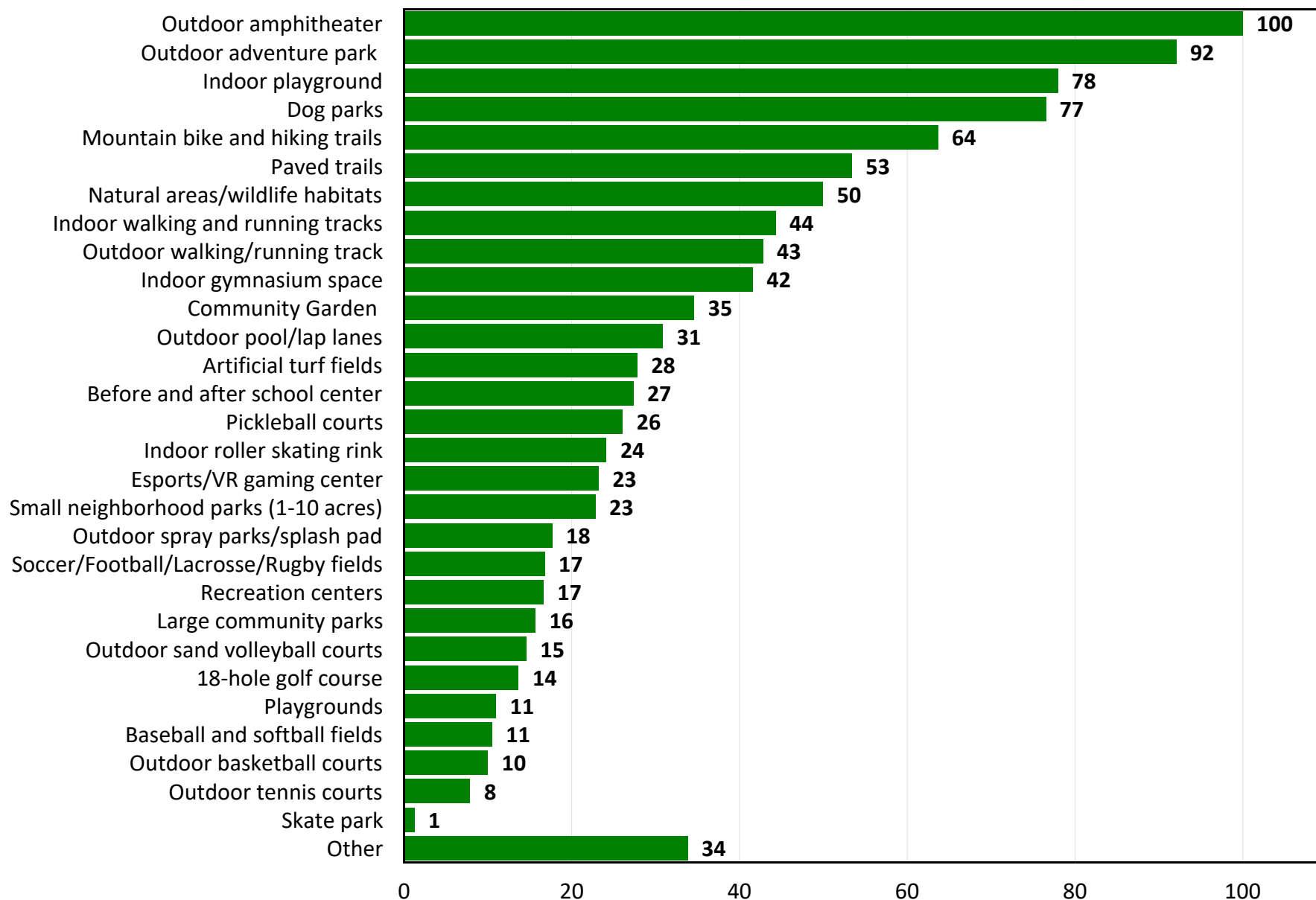
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

# Unmet Needs Rating for Recreation Facilities

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

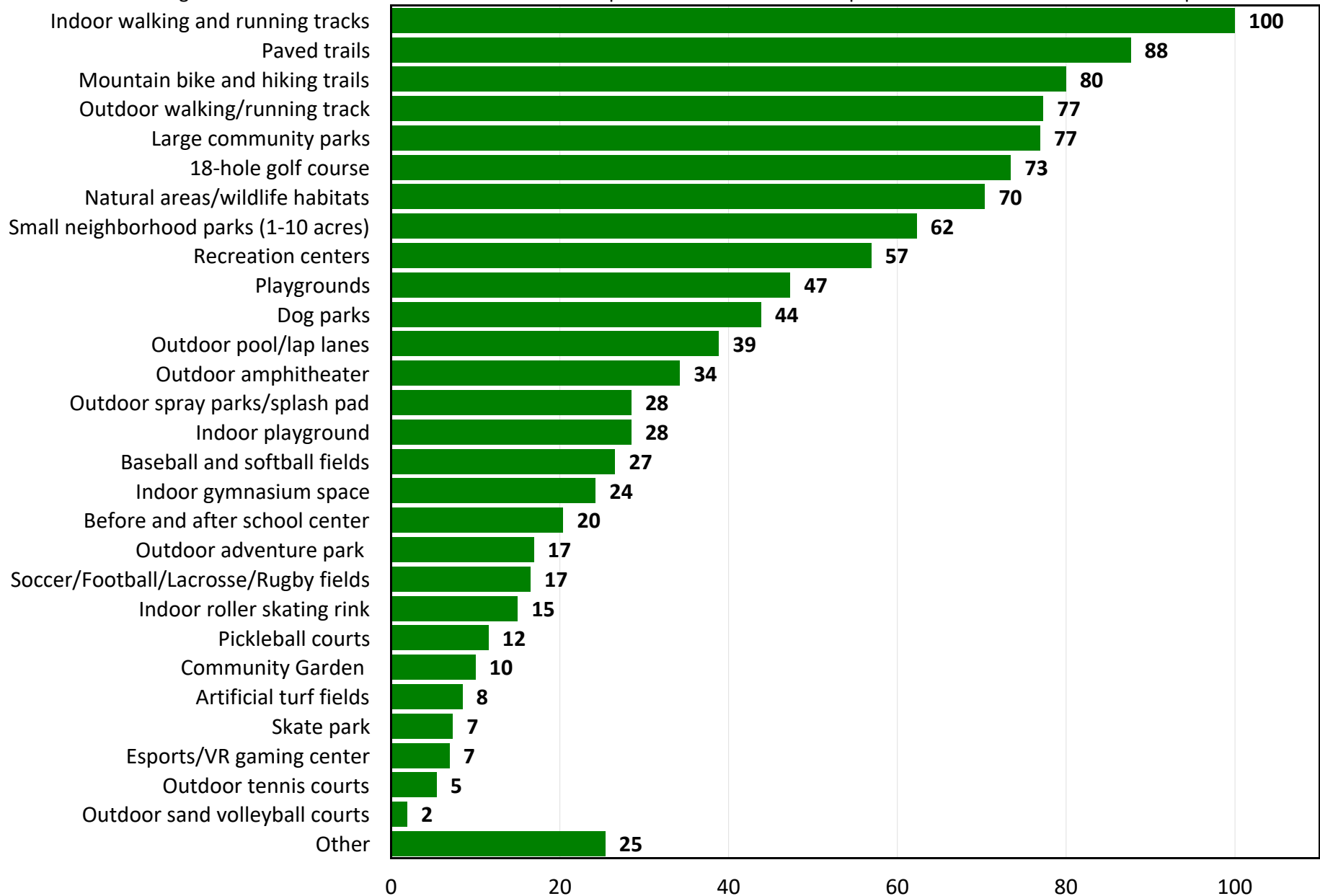


Source: ETC Institute (2019)

# Importance Rating for Recreation Facilities

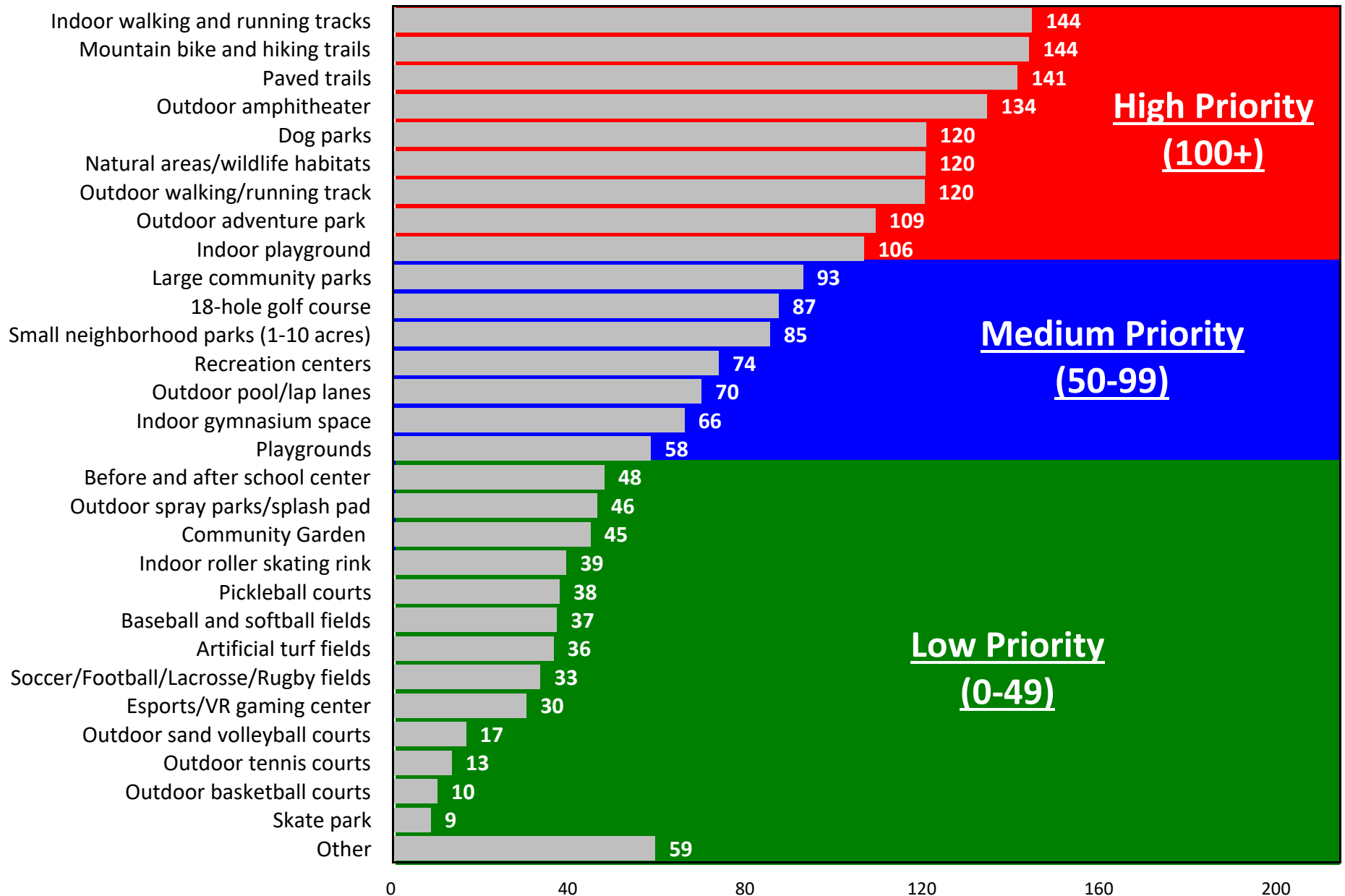
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

# Top Priorities for Investment for Facilities Based on the Priority Investment Rating



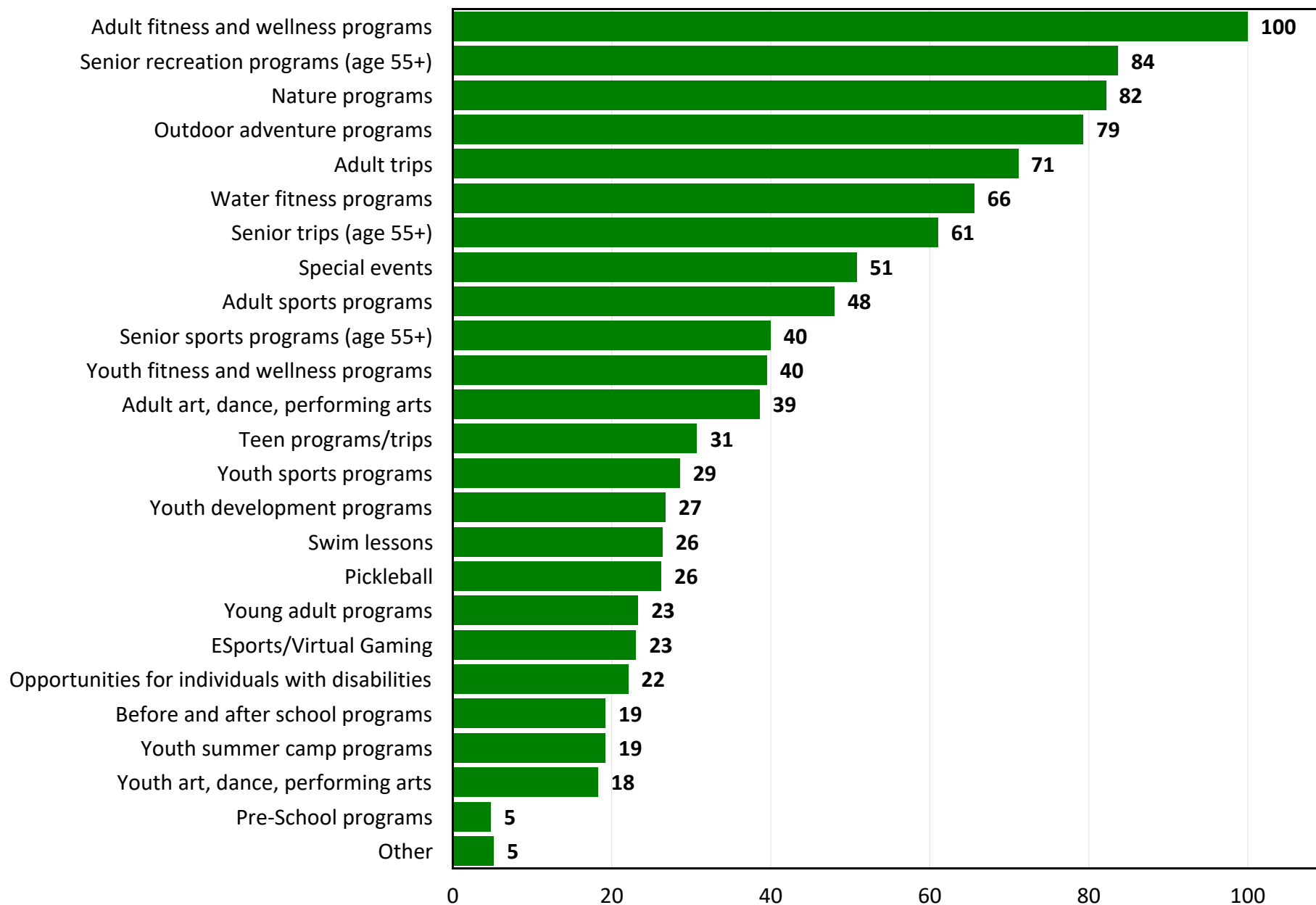
Source: ETC Institute (2019)



# Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

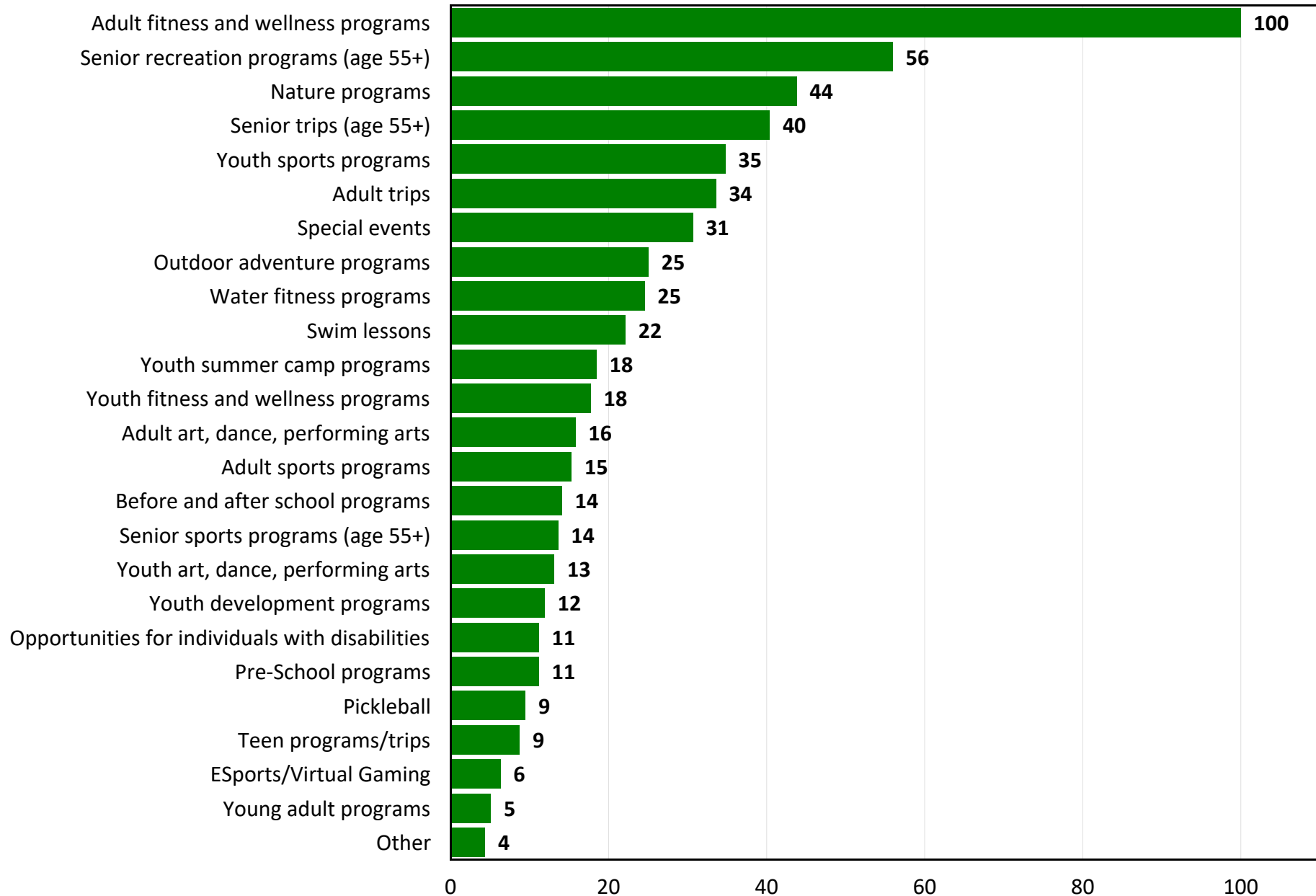


Source: ETC Institute (2019)

# Importance Rating for Programs

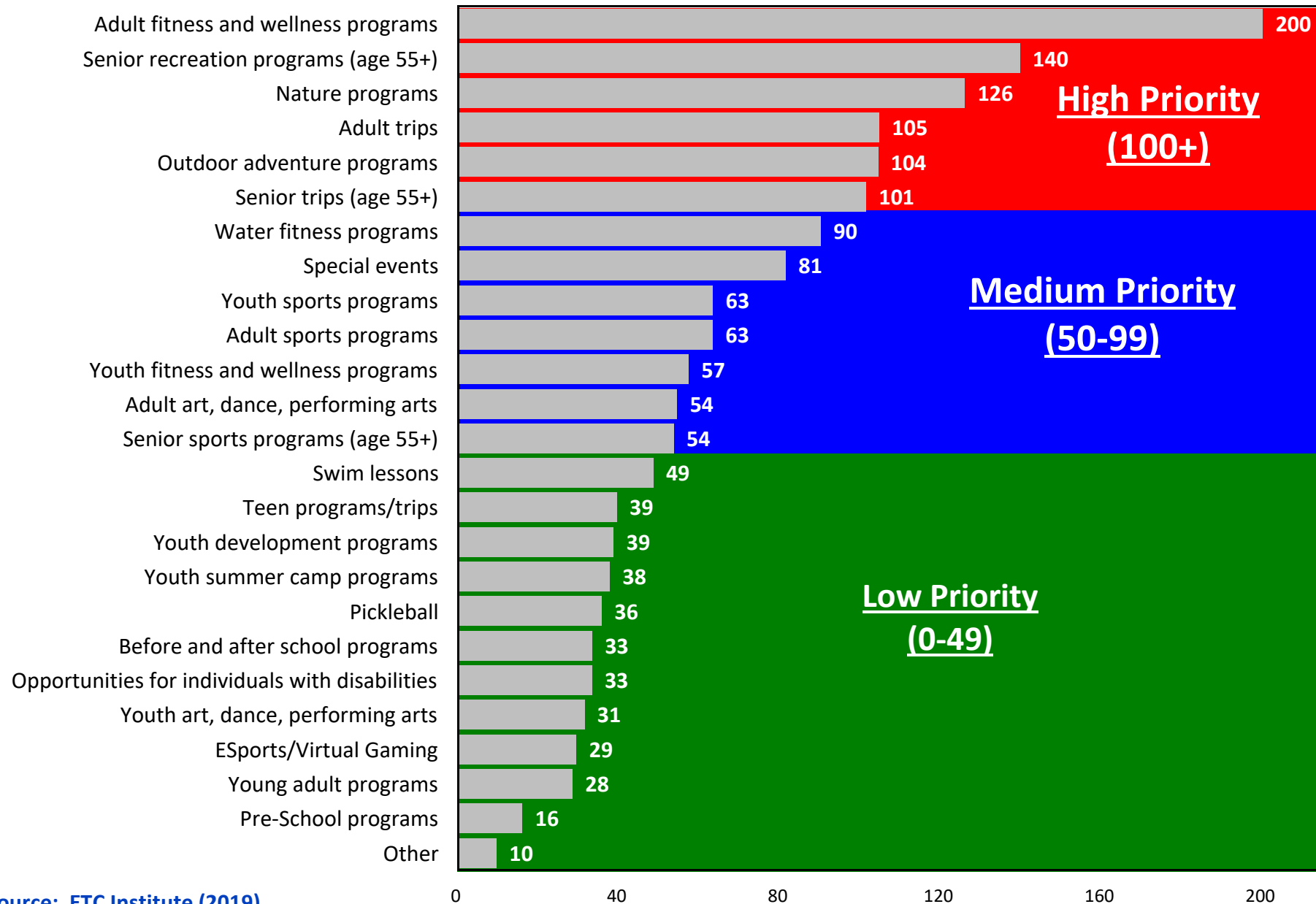
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2019)

# Top Priorities for Investment for Programs Based on the Priority Investment Rating



Source: ETC Institute (2019)

## **Section 3**

# ***Benchmarking Data***

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# Benchmarking Summary Report

## Channahon Park District

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***Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.***

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

***“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues*** including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

***Results from household responses for the Channahon Park District were compared to National Benchmarks to gain further strategic information.*** A summary of all tabular comparisons is shown on the following page.

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with Channahon Park District is not authorized without written consent from ETC Institute.**

## Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
<b>Have you or members of your household participated in City/County/Park District recreation programs during the past year?</b>		
Yes	40%	33%
No	61%	67%
<b>Ways respondents learn about recreation programs and activities</b>		
Channahon Park District website	46%	36%
Facebook	39%	25%
Friends and neighbors	36%	48%
Newspaper articles/advertisements	24%	16%
Flyers at Park District facilities	18%	22%
Park District email	12%	16%
Parks/Rec staff	7%	6%
<b>Organizations used for parks and recreation programs and facilities</b>		
Channahon Park District	70%	50%
Forest Preserve District	32%	58%
Library	28%	0%
Churches	27%	25%
School district	24%	25%
Youth sports associations	16%	14%
Neighboring park districts	15%	28%
Private clubs (tennis, fitness and dance)	15%	23%
YMCA	6%	17%
Local colleges	5%	18%
Homeowners associations/apartment complex	4%	14%
Private schools	3%	12%

## Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
<b>Parks and recreation facilities that respondent households have a need for</b>		
Indoor walking and running tracks	62%	37%
Large community parks	58%	51%
Natural areas/wildlife habitats	56%	55%
Mountain bike and hiking trails (natural surface)	53%	22%
Recreation centers (e.g. Arrowhead Recreation Center)	48%	28%
Small neighborhood parks (1-10 acres)	44%	53%
Playgrounds	41%	40%
18-hole golf course	38%	22%
Outdoor spray parks/splash pad	35%	24%
Outdoor pool/lap lanes	32%	29%
Indoor gymnasium space	29%	28%
Dog parks	29%	30%
Outdoor amphitheater	28%	31%
Baseball and softball fields	20%	18%
Soccer/Football/Lacrosse/Rugby fields	20%	21%
Outdoor tennis courts	18%	21%
Skate park	15%	11%
Community Garden (i.e. garden plots for residents)	14%	14%
Outdoor sand volleyball courts	11%	15%

## Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
<b>Most important parks and recreation facilities (sum of top choices)</b>		
Indoor walking and running tracks	26%	15%
Mountain bike and hiking trails (natural surface)	21%	33%
Large community parks	20%	19%
18-hole golf course	19%	9%
Natural areas/wildlife habitats	18%	24%
Small neighborhood parks (1-10 acres)	16%	24%
Recreation centers (e.g. Arrowhead Recreation Center)	15%	10%
Playgrounds	12%	17%
Dog parks	11%	16%
Outdoor pool/lap lanes	10%	12%
Outdoor amphitheater	9%	8%
Outdoor spray parks/splash pad	7%	8%
Baseball and softball fields	7%	5%
Indoor gymnasium space	6%	5%
Soccer/football/lacrosse/rugby fields	4%	7%
Community garden (i.e. garden plots for residents)	3%	9%
Skate park	2%	2%
Outdoor tennis courts	1%	6%
Outdoor sand volleyball courts	1%	2%



## Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
<b>Programs and amenities that respondent households have a need for</b>		
Adult fitness and wellness programs	62%	48%
Nature programs	33%	30%
Special events	26%	39%
Water fitness programs	24%	26%
Youth sports programs	23%	22%
Swim lessons	20%	22%
Adult sports programs	18%	23%
Youth fitness and wellness programs	18%	17%
Youth summer camp programs	15%	19%
Adult art, dance, performing arts	14%	21%
Senior sports programs (age 55+)	13%	26%
Youth art, dance, performing arts	13%	16%
Before and after school programs	12%	16%
Pre-School programs	9%	13%
Opportunities for individuals with disabilities	8%	10%
<b>Most important programs and amenities (sum of top choices)</b>		
Adult fitness and wellness programs	41%	30%
Nature programs	18%	14%
Senior trips (age 55+)	17%	16%
Youth sports programs	14%	12%
Special events	13%	21%
Water fitness programs	10%	11%
Youth summer camp programs	8%	8%
Youth fitness and wellness programs	7%	6%
Adult art, dance, performing arts	7%	9%
Adult sports programs	6%	10%
Before and after school programs	6%	8%
Youth art, dance, performing arts	5%	5%
Opportunities for individuals with disabilities	5%	4%
Pre-school programs	5%	7%
Teen programs/trips	4%	6%

## Benchmarking for the Channahon Park District

	Channahon Park District 2019	National Average
<b>Reasons preventing the use of parks and recreation facilities and programs more often</b>		
Program times are not convenient	26%	18%
Not enough time	24%	32%
Fees are too high	18%	15%
Program or facility not offered	12%	18%
Facilities' operating hours not convenient	7%	9%
I do not know what is being offered	6%	35%
Lack of quality programs	6%	10%
Use other agencies	6%	10%
Facilities do not have right equipment	6%	9%
Class full	5%	5%
Use facilities in other communities	4%	11%
Facilities are not well maintained	3%	10%
Poor customer service by staff	3%	3%
I do not know locations of facilities	2%	14%
Too far from our residence	2%	14%
Security is insufficient	2%	9%
Lack of parking	1%	7%
Registration for programs is difficult	1%	3%
Accessibility/transportation	1%	3%
<b>Satisfaction with the overall value received from the Channahon Park District?</b>		
Very satisfied	55%	24%
Somewhat satisfied	23%	35%
Neutral	17%	22%
Somewhat dissatisfied	3%	6%
Very dissatisfied	2%	3%

## **Section 4**

### ***Tabular Data***

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**Q1(1-14). Please indicate if you or any member of your household has used any of the following Channahon Park District parks during the past 12 months.**

(N=400)

	Yes	No
Q1-1. Al Wood Park	3.0%	97.0%
Q1-2. Amberleigh Park	5.8%	94.3%
Q1-3. Arroyo Trails	20.3%	79.8%
Q1-4. Bluff Park	10.8%	89.3%
Q1-5. Central Park	57.3%	42.8%
Q1-6. Community Park	56.3%	43.8%
Q1-7. Deer Path Park	9.5%	90.5%
Q1-8. Diamond Park	4.0%	96.0%
Q1-9. Dupage Park	5.3%	94.8%
Q1-10. Henneberry Park	13.3%	86.8%
Q1-11. Ridge Park	2.5%	97.5%
Q1-12. Swifton Park	1.8%	98.3%
Q1-13. Yellow Pine Park	4.5%	95.5%
Q1-14. Other park	4.8%	95.3%

**Q1(1-14). If "YES," please rate the condition of the park.**

(N=293)

	Excellent	Good	Fair	Poor
Q1-1. Al Wood Park	58.3%	33.3%	8.3%	0.0%
Q1-2. Amberleigh Park	34.8%	60.9%	4.3%	0.0%
Q1-3. Arroyo Trails	49.4%	36.4%	6.5%	7.8%
Q1-4. Bluff Park	40.5%	47.6%	7.1%	4.8%
Q1-5. Central Park	67.3%	31.8%	0.0%	0.9%
Q1-6. Community Park	63.8%	31.7%	4.6%	0.0%
Q1-7. Deer Path Park	54.1%	37.8%	8.1%	0.0%
Q1-8. Diamond Park	50.0%	37.5%	6.3%	6.3%
Q1-9. Dupage Park	57.1%	14.3%	19.0%	9.5%
Q1-10. Henneberry Park	46.2%	46.2%	7.7%	0.0%
Q1-11. Ridge Park	60.0%	20.0%	20.0%	0.0%
Q1-12. Swifton Park	28.6%	14.3%	14.3%	42.9%
Q1-13. Yellow Pine Park	22.2%	66.7%	11.1%	0.0%
Q1-14. Other park	42.1%	42.1%	15.8%	0.0%

**Q1(15-21). Please indicate if you or any member of your household has used any of the following Channahon Park District facilities during the past 12 months.**

(N=400)

	Yes	No
Q1-15. Arrowhead Community Center	50.3%	49.8%
Q1-16. Heritage Bluffs Golf Club	34.5%	65.5%
Q1-17. Heritage Crossing Field House	47.8%	52.3%
Q1-18. Picnic Pavilions	24.3%	75.8%
Q1-19. Skateland Recreation Center	24.3%	75.8%
Q1-20. Tomahawk Aquatic Center	38.3%	61.8%
Q1-21. Other facility	0.8%	99.3%

**Q1(15-21). If "YES," please rate the condition of the facility.**

(N=314)

	Excellent	Good	Fair	Poor
Q1-15. Arrowhead Community Center	61.3%	36.6%	2.1%	0.0%
Q1-16. Heritage Bluffs Golf Club	72.8%	25.7%	1.5%	0.0%
Q1-17. Heritage Crossing Field House	63.0%	34.9%	2.1%	0.0%
Q1-18. Picnic Pavilions	67.4%	24.2%	7.4%	1.1%
Q1-19. Skateland Recreation Center	33.0%	35.1%	22.3%	9.6%
Q1-20. Tomahawk Aquatic Center	54.1%	40.5%	5.4%	0.0%
Q1-21. Other facility	100.0%	0.0%	0.0%	0.0%

**Q1-14. Other park**

<u>Q1-14. Other park</u>	<u>Number</u>	<u>Percent</u>
Arrowhead	1	5.6 %
DARYL COLE TRAIL	1	5.6 %
Four Rivers	1	5.6 %
Louis Moorman	2	11.1 %
McClintoc	1	5.6 %
NEW INCLUSIVE PARK	1	5.6 %
PARK ON VALLEY ST	1	5.6 %
PRAIRIE WETLANDS	1	5.6 %
Red Hawk	4	22.2 %
Rock Run Rookery	1	5.6 %
SENECA PARK	1	5.6 %
SENGO ADVENTURE GARDEN	1	5.6 %
SOCCER PARK	1	5.6 %
Three Rivers	1	5.6 %
Total	18	100.0 %

**Q1-21. Other facility**

<u>Q1-21. Other facility</u>	<u>Number</u>	<u>Percent</u>
Dog Park on McClintock	1	33.3 %
FITNESS CENTER	1	33.3 %
FOUR RIVERS ENVIR CTR	1	33.3 %
Total	3	100.0 %

**Q2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?**

Q2. Have you participated in any recreation programs offered by Channahon Park District during past 12 months

	Number	Percent
Yes	158	39.5 %
No	242	60.5 %
Total	400	100.0 %

**Q2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months?**

Q2a. How many different recreation programs have you participated in over past 12 months

	Number	Percent
1 program	35	22.2 %
2 to 3 programs	75	47.5 %
4 to 6 programs	34	21.5 %
7 to 10 programs	10	6.3 %
11+ programs	3	1.9 %
Not provided	1	0.6 %
Total	158	100.0 %

**WITHOUT NOT PROVIDED**

**Q2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months? (without "not provided")**

Q2a. How many different recreation programs have you participated in over past 12 months

	Number	Percent
1 program	35	22.3 %
2 to 3 programs	75	47.8 %
4 to 6 programs	34	21.7 %
7 to 10 programs	10	6.4 %
11+ programs	3	1.9 %
Total	157	100.0 %



**Q2b. From the following list, please check the THREE primary reasons why your household has participated in Channahon Park District programs.**

Q2b. Primary reasons why your household has participated in Channahon Park District programs	Number	Percent
Quality of instructors	35	22.2 %
Location of program facility	113	71.5 %
Quality of program facility	39	24.7 %
Fees charged for class	67	42.4 %
Quality of program content	46	29.1 %
Times program is offered	58	36.7 %
Friends participate	30	19.0 %
Dates/days program is offered	41	25.9 %
Other	2	1.3 %
Total	431	

**Q2b-9. Other**

Q2b-9. Other	Number	Percent
Cinderella ball dance with daddy	1	50.0 %
LACK OF OPTIONS ELSEWHERE THAT FIT OUR SCHEDULE AND BUDGET	1	50.0 %
Total	2	100.0 %

**Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?**

Q2c. How would you rate overall quality of  
Channahon Park District programs you have  
participated in

	Number	Percent
Excellent	65	41.1 %
Good	76	48.1 %
Fair	13	8.2 %
Poor	2	1.3 %
Not provided	2	1.3 %
Total	158	100.0 %

**WITHOUT NOT PROVIDED**

**Q2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in? (without "not provided")**

Q2c. How would you rate overall quality of  
Channahon Park District programs you have  
participated in

	Number	Percent
Excellent	65	41.7 %
Good	76	48.7 %
Fair	13	8.3 %
Poor	2	1.3 %
Total	156	100.0 %

**Q3. Please CHECK ALL of the ways you learn about Channahon Park District programs and activities.**

Q3. All the ways you learn about Channahon Park

District programs & activities	Number	Percent
Channahon Park District Program Guide	349	87.3 %
Channahon Park District website	184	46.0 %
Newspaper articles/advertisements	95	23.8 %
Digital signs & marquees	139	34.8 %
Flyers at Park District facilities	72	18.0 %
Friends & neighbors	143	35.8 %
Twitter	1	0.3 %
Facebook	155	38.8 %
Park District email	48	12.0 %
Parks/Rec staff	27	6.8 %
Park District sign boards/yard sign	56	14.0 %
School Virtual Backpack	8	2.0 %
Other	2	0.5 %
Total	1279	

**Q3-13. Other**

Q3-13. Other	Number	Percent
DIRECT ATTACHMENT TO SCHOOL		
NEWSLETTER OR FLYER FROM SCHOOL	1	50.0 %
ONLY IF INFO MAILED TO ME	1	50.0 %
Total	2	100.0 %

**Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?**

Q4. Top choice	Number	Percent
Channahon Park District Program Guide	237	59.3 %
Channahon Park District website	29	7.3 %
Newspaper articles/advertisements	8	2.0 %
Digital signs & marquees	8	2.0 %
Flyers at Park District facilities	4	1.0 %
Friends & neighbors	3	0.8 %
Facebook	43	10.8 %
Park District email	13	3.3 %
Parks/Rec staff	1	0.3 %
Park District sign boards/yard sign	2	0.5 %
None chosen	52	13.0 %
Total	400	100.0 %

**Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?**

Q4. 2nd choice	Number	Percent
Channahon Park District Program Guide	38	9.5 %
Channahon Park District website	101	25.3 %
Newspaper articles/advertisements	29	7.3 %
Digital signs & marquees	35	8.8 %
Flyers at Park District facilities	10	2.5 %
Friends & neighbors	23	5.8 %
Twitter	1	0.3 %
Facebook	44	11.0 %
Park District email	12	3.0 %
Parks/Rec staff	3	0.8 %
Park District sign boards/yard sign	9	2.3 %
None chosen	95	23.8 %
Total	400	100.0 %

**Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities?**

Q4. 3rd choice	Number	Percent
Channahon Park District Program Guide	32	8.0 %
Channahon Park District website	40	10.0 %
Newspaper articles/advertisements	17	4.3 %
Digital signs & marquees	34	8.5 %
Flyers at Park District facilities	19	4.8 %
Friends & neighbors	35	8.8 %
Twitter	1	0.3 %
Facebook	40	10.0 %
Park District email	12	3.0 %
Parks/Rec staff	5	1.3 %
Park District sign boards/yard sign	14	3.5 %
School Virtual Backpack	2	0.5 %
Other	1	0.3 %
None chosen	148	37.0 %
Total	400	100.0 %

**SUM OF TOP 3 CHOICES**

**Q4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities? (top 3)**

Q4. Sum of Top 3 Choices	Number	Percent
Channahon Park District Program Guide	307	76.8 %
Channahon Park District website	170	42.5 %
Newspaper articles/advertisements	54	13.5 %
Digital signs & marquees	77	19.3 %
Flyers at Park District facilities	33	8.3 %
Friends & neighbors	61	15.3 %
Twitter	2	0.5 %
Facebook	127	31.8 %
Park District email	37	9.3 %
Parks/Rec staff	9	2.3 %
Park District sign boards/yard sign	25	6.3 %
School Virtual Backpack	2	0.5 %
Other	1	0.3 %
None chosen	52	13.0 %
Total	957	

**Q5. Please CHECK ALL of the following reasons that prevent you or other members of your household from using parks, recreation facilities, and programs of the Channahon Park District MORE OFTEN.**

Q5. Reasons that prevent you from using parks, recreation facilities, & programs of Channahon Park District more often

	Number	Percent
Facilities are not well maintained	11	2.8 %
Program or facility not offered	49	12.3 %
Facilities do not have right equipment	23	5.8 %
Security is insufficient	6	1.5 %
Lack of quality programs	25	6.3 %
Too far from our residence	7	1.8 %
Class full	19	4.8 %
Fees are too high	73	18.3 %
Program times are not convenient	105	26.3 %
Use facilities in other communities	16	4.0 %
Poor customer service by staff	11	2.8 %
I do not know locations of facilities	8	2.0 %
Use other agencies	24	6.0 %
I do not know what is being offered	25	6.3 %
Facilities' operating hours not convenient	28	7.0 %
Registration for programs is difficult	4	1.0 %
Lack of parking	4	1.0 %
Not enough choices	36	9.0 %
Not enough time	97	24.3 %
Accessibility/transportation	3	0.8 %
Other	50	12.5 %
Total	624	

# **Q5-21. Other**

Q5-21. Other	Number	Percent
AGE AND HEALTH	1	2.0 %
AGE AND INTEREST	1	2.0 %
ALL SUFFICIENT	1	2.0 %
BUSY W/FAMILY ACTIVIITIES	1	2.0 %
Basketball program would be great if teams were actually randomly chosen	1	2.0 %
Busy	1	2.0 %
CAMPS USING POOL LACK SUPERVISION	1	2.0 %
CANCELLED DUE TO LOW SIGN UPS	1	2.0 %
Children are in other activities outside of park district	1	2.0 %
DISABILITY	1	2.0 %
DO NOT OFFER DESIRED PROGRAMS	1	2.0 %
DO NOT USE FACILITIES	1	2.0 %
DON'T GO OUT TO CROWDED PLACES	1	2.0 %
GYM IS TOO SMALL AND CROWDED	1	2.0 %
Inconsistent teaching staff for classes, e.g. yoga	1	2.0 %
JUST MOVED HERE	1	2.0 %
KIDS INVOLVED AT SCHOOL	1	2.0 %
Kids are grown and moved away	1	2.0 %
Kids under 3	1	2.0 %
LACK OF SPECIAL NEEDS PROGRAMS	1	2.0 %
LEADERSHIP	1	2.0 %
MONEY	1	2.0 %
My daughter is very shy	1	2.0 %
NEW TO AREA	1	2.0 %
No child care offered at Arrowhead for workout classes	1	2.0 %
no ice rink	1	2.0 %
NO REASON	1	2.0 %
NOT ALWAYS AWARE OF OFFERINGS	1	2.0 %
No children	1	2.0 %
No desire	1	2.0 %
No kids yet, busy with job	1	2.0 %
No need	2	4.0 %
No reason	1	2.0 %
No regular senior fitness programs at all	1	2.0 %
Not interested	3	6.0 %
PARENT CHOSEN TEAMS, LACK OF LEADERSHIP	1	2.0 %
PAST THE AGE	1	2.0 %
PERSONAL IN MOBILITY	1	2.0 %
Park motivation	1	2.0 %
ROOM WAS NOT LARGE ENOUGH	1	2.0 %
SOME INSTRUCTORS ARE SNOOTY AND ARROGANT	1	2.0 %
STILL WORKING	1	2.0 %
Soccer is not competitive	1	2.0 %
TOO OLD	1	2.0 %
Too crowded and rules are not enforced	1	2.0 %
WE ARE SNOWBIRDS	1	2.0 %
Weather has been nice some spent months outside	1	2.0 %
Total	50	100.0 %

**Q6. From the following list, please CHECK ALL of the organizations that you and members of your household use for parks and recreation programs, services, and facilities.**

Q6. Organizations you use for parks & recreation programs, services, & facilities	Number	Percent
Channahon Park District	278	69.5 %
Churches	107	26.8 %
Youth sports associations (i.e. Channahon Baseball, Braves Football)	64	16.0 %
YMCA	22	5.5 %
School district	97	24.3 %
Private schools	12	3.0 %
Forest Preserve District	127	31.8 %
Private clubs (tennis, fitness & dance)	61	15.3 %
Neighboring park districts	61	15.3 %
Other providers in Channahon	21	5.3 %
Homeowners associations/apartment complex	15	3.8 %
Local colleges	20	5.0 %
Library	113	28.3 %
Other	16	4.0 %
None, do not use any organizations	53	13.3 %
Total	1067	

**Q6-14. Other**

Q6-14. Other	Number	Percent
Bank	1	6.3 %
CHANNAHON TOWNSHIP	1	6.3 %
Girl Scouts	1	6.3 %
MBSA	1	6.3 %
MINOOKA	1	6.3 %
MY HOUSE IS GOOD ENOUGH	1	6.3 %
Minooka community room is free for our meetings	1	6.3 %
Morris Hospital senior exercise classes	1	6.3 %
NEIGHBORING COMMUNITY LIBRARIES, SCOUTS	1	6.3 %
PRIVATE CAMPGROUND	1	6.3 %
RUSH SOCCER	1	6.3 %
SCOUTS	2	12.5 %
SPECIAL REC PROGRAM SRJC	1	6.3 %
TRAVEL TEAMS	1	6.3 %
Work	1	6.3 %
Total	16	100.0 %



**Q7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District.**

Q7. Your level of satisfaction with overall value  
your household receives from Channahon Park

District	Number	Percent
Very satisfied	210	52.5 %
Somewhat satisfied	87	21.8 %
Neutral	64	16.0 %
Somewhat dissatisfied	11	2.8 %
Very dissatisfied	7	1.8 %
Don't know	21	5.3 %
Total	400	100.0 %

**WITHOUT DON'T KNOW****Q7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District. (without "don't know")**

Q7. Your level of satisfaction with overall value  
your household receives from Channahon Park

District	Number	Percent
Very satisfied	210	55.4 %
Somewhat satisfied	87	23.0 %
Neutral	64	16.9 %
Somewhat dissatisfied	11	2.9 %
Very dissatisfied	7	1.8 %
Total	379	100.0 %

**Q8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below.**

(N=400)

	Yes	No
Q8-1. 18-hole golf course	37.8%	62.3%
Q8-2. Artificial turf fields	8.3%	91.8%
Q8-3. Baseball & softball fields	20.0%	80.0%
Q8-4. Before & after school center	12.0%	88.0%
Q8-5. Community garden (i.e. garden plots for residents)	13.5%	86.5%
Q8-6. Dog parks	28.8%	71.3%
Q8-7. Esports/VR gaming center	7.3%	92.8%
Q8-8. Indoor roller skating rink	24.8%	75.3%
Q8-9. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	29.0%	71.0%
Q8-10. Indoor playground	21.0%	79.0%
Q8-11. Indoor walking & running tracks	62.0%	38.0%
Q8-12. Large community parks	57.8%	42.3%
Q8-13. Mountain bike & hiking trails (natural surface)	52.8%	47.3%
Q8-14. Natural areas/wildlife habitats	56.3%	43.8%
Q8-15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	25.0%	75.0%
Q8-16. Outdoor amphitheater	27.8%	72.3%
Q8-17. Outdoor basketball courts	16.5%	83.5%
Q8-18. Outdoor pool/lap lanes	32.3%	67.8%
Q8-19. Outdoor sand volleyball courts	10.5%	89.5%

**Q8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below.**

	Yes	No
Q8-20. Outdoor spray parks/splash pad	34.8%	65.3%
Q8-21. Outdoor tennis courts	17.8%	82.3%
Q8-22. Outdoor walking/running track	54.0%	46.0%
Q8-23. Paved trails	62.0%	38.0%
Q8-24. Pickleball courts	8.3%	91.8%
Q8-25. Playgrounds	40.5%	59.5%
Q8-26. Recreation centers (e.g. Arrowhead Recreation Center)	48.3%	51.8%
Q8-27. Skate park	14.8%	85.3%
Q8-28. Small neighborhood parks (1-10 acres)	43.8%	56.3%
Q8-29. Soccer/football/lacrosse/rugby fields	19.5%	80.5%
Q8-30. Other	8.8%	91.3%

**Q8. If "YES," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

(N=368)

	100% met	75% met	50% met	25% met	0% met
Q8-1. 18-hole golf course	73.6%	18.1%	6.3%	0.7%	1.4%
Q8-2. Artificial turf fields	14.8%	7.4%	7.4%	3.7%	66.7%
Q8-3. Baseball & softball fields	54.1%	33.8%	6.8%	5.4%	0.0%
Q8-4. Before & after school center	23.5%	23.5%	14.7%	8.8%	29.4%
Q8-5. Community garden (i.e. garden plots for residents)	33.3%	7.1%	9.5%	4.8%	45.2%
Q8-6. Dog parks	22.5%	15.7%	18.6%	8.8%	34.3%
Q8-7. Esports/VR gaming center	13.0%	13.0%	4.3%	4.3%	65.2%
Q8-8. Indoor roller skating rink	45.2%	32.3%	12.9%	7.5%	2.2%
Q8-9. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	45.1%	21.6%	17.6%	8.8%	6.9%
Q8-10. Indoor playground	9.7%	4.2%	15.3%	18.1%	52.8%
Q8-11. Indoor walking & running tracks	63.8%	19.7%	7.8%	6.0%	2.8%
Q8-12. Large community parks	77.5%	16.3%	4.3%	1.0%	1.0%
Q8-13. Mountain bike & hiking trails (natural surface)	46.2%	25.8%	17.2%	5.4%	5.4%
Q8-14. Natural areas/wildlife habitats	55.3%	24.1%	11.1%	3.5%	6.0%
Q8-15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	8.9%	5.6%	8.9%	2.2%	74.4%
Q8-16. Outdoor amphitheater	6.6%	9.9%	7.7%	9.9%	65.9%
Q8-17. Outdoor basketball courts	59.6%	26.3%	7.0%	5.3%	1.8%
Q8-18. Outdoor pool/lap lanes	59.0%	18.8%	10.3%	5.1%	6.8%
Q8-19. Outdoor sand volleyball courts	58.8%	8.8%	17.6%	5.9%	8.8%

**Q8. If "YES," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

	100% met	75% met	50% met	25% met	0% met
Q8-20. Outdoor spray parks/splash pad	67.7%	20.5%	6.3%	2.4%	3.1%
Q8-21. Outdoor tennis courts	76.5%	13.2%	8.8%	1.5%	0.0%
Q8-22. Outdoor walking/running track	56.9%	24.6%	12.3%	1.5%	4.6%
Q8-23. Paved trails	50.9%	29.0%	15.6%	2.2%	2.2%
Q8-24. Pickleball courts	15.4%	11.5%	11.5%	11.5%	50.0%
Q8-25. Playgrounds	66.9%	26.9%	2.8%	0.7%	2.8%
Q8-26. Recreation centers (e.g. Arrowhead Recreation Center)	68.2%	23.9%	6.3%	1.1%	0.6%
Q8-27. Skate park	70.6%	27.5%	2.0%	0.0%	0.0%
Q8-28. Small neighborhood parks (1-10 acres)	61.8%	26.1%	6.4%	1.9%	3.8%
Q8-29. Soccer/football/lacrosse/rugby fields	50.0%	30.0%	10.0%	4.3%	5.7%
Q8-30. Other	3.6%	7.1%	10.7%	3.6%	75.0%

**Q8-30. Other**

<u>Q8-30. Other</u>	<u>Number</u>	<u>Percent</u>
A climbing walk would be nice	1	2.9 %
Better water access to the rivers in our area	1	2.9 %
Dog parks in Grundy County part of Channahon	1	2.9 %
FRISBEE GOLD COURSE	1	2.9 %
Fishing at new park	1	2.9 %
Fitness center	4	11.4 %
Fitness center, cardio and weights	1	2.9 %
GYMNASTICS	1	2.9 %
ICE SKATING	1	2.9 %
INDOOR FIELDS AND POOL	1	2.9 %
INDOOR ICE RINK	1	2.9 %
INDOOR SOCCER	1	2.9 %
Ice skating rink and roller hockey rink	1	2.9 %
Indoor pool	15	42.9 %
Outdoor hockey rink	1	2.9 %
SLEDDING HILL	1	2.9 %
TRACK AT COMMUNITY PARKS	1	2.9 %
Weight room	1	2.9 %
Total	35	100.0 %

**Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. Top choice	Number	Percent
18-hole golf course	51	12.8 %
Artificial turf fields	3	0.8 %
Baseball & softball fields	7	1.8 %
Before & after school center	6	1.5 %
Community garden (i.e. garden plots for residents)	1	0.3 %
Dog parks	10	2.5 %
Esports/VR gaming center	2	0.5 %
Indoor roller skating rink	2	0.5 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	9	2.3 %
Indoor playground	8	2.0 %
Indoor walking & running tracks	34	8.5 %
Large community parks	20	5.0 %
Mountain bike & hiking trails (natural surface)	20	5.0 %
Natural areas/wildlife habitats	16	4.0 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	2	0.5 %
Outdoor amphitheater	7	1.8 %
Outdoor pool/lap lanes	8	2.0 %
Outdoor spray parks/splash pad	2	0.5 %
Outdoor tennis courts	1	0.3 %
Outdoor walking/running track	21	5.3 %
Paved trails	19	4.8 %
Pickleball courts	2	0.5 %
Playgrounds	12	3.0 %
Recreation centers (e.g. Arrowhead Recreation Center)	22	5.5 %
Small neighborhood parks (1-10 acres)	15	3.8 %
Soccer/football/lacrosse/rugby fields	6	1.5 %
Other	15	3.8 %
None chosen	79	19.8 %
Total	400	100.0 %

**Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 2nd choice	Number	Percent
18-hole golf course	7	1.8 %
Artificial turf fields	1	0.3 %
Baseball & softball fields	8	2.0 %
Before & after school center	6	1.5 %
Community garden (i.e. garden plots for residents)	3	0.8 %
Dog parks	13	3.3 %
Indoor roller skating rink	7	1.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	4	1.0 %
Indoor playground	7	1.8 %
Indoor walking & running tracks	36	9.0 %
Large community parks	24	6.0 %
Mountain bike & hiking trails (natural surface)	28	7.0 %
Natural areas/wildlife habitats	20	5.0 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	3	0.8 %
Outdoor amphitheater	7	1.8 %
Outdoor pool/lap lanes	11	2.8 %
Outdoor spray parks/splash pad	11	2.8 %
Outdoor tennis courts	1	0.3 %
Outdoor walking/running track	23	5.8 %
Paved trails	24	6.0 %
Pickleball courts	6	1.5 %
Playgrounds	6	1.5 %
Recreation centers (e.g. Arrowhead Recreation Center)	16	4.0 %
Skate park	1	0.3 %
Small neighborhood parks (1-10 acres)	19	4.8 %
Soccer/football/lacrosse/rugby fields	4	1.0 %
Other	6	1.5 %
None chosen	98	24.5 %
Total	400	100.0 %



**Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 3rd choice	Number	Percent
18-hole golf course	10	2.5 %
Artificial turf fields	1	0.3 %
Baseball & softball fields	5	1.3 %
Before & after school center	4	1.0 %
Community garden (i.e. garden plots for residents)	4	1.0 %
Dog parks	11	2.8 %
Esports/VR gaming center	1	0.3 %
Indoor roller skating rink	3	0.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	10	2.5 %
Indoor playground	9	2.3 %
Indoor walking & running tracks	22	5.5 %
Large community parks	22	5.5 %
Mountain bike & hiking trails (natural surface)	23	5.8 %
Natural areas/wildlife habitats	23	5.8 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	5	1.3 %
Outdoor amphitheater	10	2.5 %
Outdoor pool/lap lanes	10	2.5 %
Outdoor spray parks/splash pad	3	0.8 %
Outdoor tennis courts	3	0.8 %
Outdoor walking/running track	18	4.5 %
Paved trails	26	6.5 %
Pickleball courts	4	1.0 %
Playgrounds	15	3.8 %
Recreation centers (e.g. Arrowhead Recreation Center)	11	2.8 %
Skate park	3	0.8 %
Small neighborhood parks (1-10 acres)	13	3.3 %
Soccer/football/lacrosse/rugby fields	4	1.0 %
Other	2	0.5 %
None chosen	125	31.3 %
Total	400	100.0 %

**Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household?**

Q9. 4th choice	Number	Percent
18-hole golf course	8	2.0 %
Artificial turf fields	3	0.8 %
Baseball & softball fields	7	1.8 %
Before & after school center	5	1.3 %
Community garden (i.e. garden plots for residents)	2	0.5 %
Dog parks	11	2.8 %
Esports/VR gaming center	4	1.0 %
Indoor roller skating rink	3	0.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	2	0.5 %
Indoor playground	5	1.3 %
Indoor walking & running tracks	12	3.0 %
Large community parks	14	3.5 %
Mountain bike & hiking trails (natural surface)	12	3.0 %
Natural areas/wildlife habitats	14	3.5 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	7	1.8 %
Outdoor amphitheater	11	2.8 %
Outdoor pool/lap lanes	11	2.8 %
Outdoor sand volleyball courts	2	0.5 %
Outdoor spray parks/splash pad	13	3.3 %
Outdoor walking/running track	18	4.5 %
Paved trails	22	5.5 %
Playgrounds	16	4.0 %
Recreation centers (e.g. Arrowhead Recreation Center)	10	2.5 %
Skate park	3	0.8 %
Small neighborhood parks (1-10 acres)	17	4.3 %
Soccer/football/lacrosse/rugby fields	3	0.8 %
Other	3	0.8 %
None chosen	162	40.5 %
Total	400	100.0 %

### **SUM OF TOP 4 CHOICES**

#### **Q9. Which FOUR of the amenities/facilities from the list in Question 8 are MOST IMPORTANT to your household? (top 4)**

Q9. Sum of Top 4 Choices	Number	Percent
18-hole golf course	76	19.0 %
Artificial turf fields	8	2.0 %
Baseball & softball fields	27	6.8 %
Before & after school center	21	5.3 %
Community garden (i.e. garden plots for residents)	10	2.5 %
Dog parks	45	11.3 %
Esports/VR gaming center	7	1.8 %
Indoor roller skating rink	15	3.8 %
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	25	6.3 %
Indoor playground	29	7.3 %
Indoor walking & running tracks	104	26.0 %
Large community parks	80	20.0 %
Mountain bike & hiking trails (natural surface)	83	20.8 %
Natural areas/wildlife habitats	73	18.3 %
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	17	4.3 %
Outdoor amphitheater	35	8.8 %
Outdoor pool/lap lanes	40	10.0 %
Outdoor sand volleyball courts	2	0.5 %
Outdoor spray parks/splash pad	29	7.3 %
Outdoor tennis courts	5	1.3 %
Outdoor walking/running track	80	20.0 %
Paved trails	91	22.8 %
Pickleball courts	12	3.0 %
Playgrounds	49	12.3 %
Recreation centers (e.g. Arrowhead Recreation Center)	59	14.8 %
Skate park	7	1.8 %
Small neighborhood parks (1-10 acres)	64	16.0 %
Soccer/football/lacrosse/rugby fields	17	4.3 %
Other	26	6.5 %
None chosen	79	19.8 %
Total	1215	

**Q10. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.**

(N=400)

	Yes	No
Q10-1. Adult art, dance, performing arts	14.0%	86.0%
Q10-2. Adult fitness & wellness programs	62.0%	38.0%
Q10-3. Adult sports programs	18.0%	82.0%
Q10-4. Adult trips	27.3%	72.8%
Q10-5. Before & after school programs	11.8%	88.3%
Q10-6. eSports/virtual gaming	6.5%	93.5%
Q10-7. Nature programs	33.0%	67.0%
Q10-8. Opportunities for individuals with disabilities	8.3%	91.8%
Q10-9. Outdoor adventure programs	25.3%	74.8%
Q10-10. Pickleball	7.5%	92.5%
Q10-11. Pre-school programs	9.0%	91.0%
Q10-12. Senior fitness, wellness & recreation programs (age 55+)	34.3%	65.8%
Q10-13. Senior sports programs (age 55+)	13.0%	87.0%
Q10-14. Senior trips (age 55+)	26.5%	73.5%
Q10-15. Special events	26.3%	73.8%
Q10-16. Swim lessons	20.0%	80.0%
Q10-17. Teen programs/trips	12.0%	88.0%
Q10-18. Water fitness programs	23.5%	76.5%
Q10-19. Young adult programs	11.0%	89.0%
Q10-20. Youth art, dance, performing arts	13.0%	87.0%

**Q10. Please indicate if you or any member of your household has a need for each of the recreation programs listed below.**

	Yes	No
Q10-21. Youth development programs	11.8%	88.3%
Q10-22. Youth fitness & wellness programs	18.0%	82.0%
Q10-23. Youth sports programs	22.5%	77.5%
Q10-24. Youth summer camp programs	14.8%	85.3%
Q10-25. Other	1.5%	98.5%

**Q10. If "YES," please rate the recreation programs of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

(N=337)

	100% met	75% met	50% met	25% met	0% met
Q10-1. Adult art, dance, performing arts	16.7%	16.7%	29.2%	10.4%	27.1%
Q10-2. Adult fitness & wellness programs	21.9%	39.0%	25.2%	7.6%	6.2%
Q10-3. Adult sports programs	12.9%	22.6%	35.5%	14.5%	14.5%
Q10-4. Adult trips	13.5%	23.6%	36.0%	19.1%	7.9%
Q10-5. Before & after school programs	26.3%	34.2%	18.4%	2.6%	18.4%
Q10-6. eSports/virtual gaming	9.5%	4.8%	4.8%	14.3%	66.7%
Q10-7. Nature programs	14.2%	25.7%	38.1%	16.8%	5.3%
Q10-8. Opportunities for individuals with disabilities	17.9%	17.9%	28.6%	25.0%	10.7%
Q10-9. Outdoor adventure programs	11.5%	12.6%	31.0%	20.7%	24.1%
Q10-10. Pickleball	11.5%	3.8%	11.5%	15.4%	57.7%
Q10-11. Pre-school programs	58.1%	29.0%	6.5%	3.2%	3.2%
Q10-12. Senior fitness, wellness & recreation programs (age 55+)	10.0%	30.9%	31.8%	12.7%	14.5%
Q10-13. Senior sports programs (age 55+)	2.6%	23.1%	20.5%	30.8%	23.1%
Q10-14. Senior trips (age 55+)	12.7%	31.6%	25.3%	16.5%	13.9%
Q10-15. Special events	25.0%	28.3%	29.3%	14.1%	3.3%
Q10-16. Swim lessons	47.2%	20.8%	18.1%	6.9%	6.9%
Q10-17. Teen programs/trips	16.7%	21.4%	35.7%	21.4%	4.8%
Q10-18. Water fitness programs	13.8%	18.8%	27.5%	22.5%	17.5%
Q10-19. Young adult programs	21.6%	27.0%	27.0%	16.2%	8.1%
Q10-20. Youth art, dance, performing arts	31.9%	34.0%	14.9%	17.0%	2.1%

**Q10. If "YES," please rate the recreation programs of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."**

	100% met	75% met	50% met	25% met	0% met
Q10-21. Youth development programs	19.0%	26.2%	26.2%	23.8%	4.8%
Q10-22. Youth fitness & wellness programs	21.9%	25.0%	20.3%	21.9%	10.9%
Q10-23. Youth sports programs	39.7%	29.5%	20.5%	5.1%	5.1%
Q10-24. Youth summer camp programs	47.1%	21.6%	25.5%	0.0%	5.9%
Q10-25. Other	16.7%	0.0%	16.7%	16.7%	50.0%

**Q10-25. Other**

Q10-25. Other	Number	Percent
Fishing or river related	1	16.7 %
GYMNASTICS	1	16.7 %
INDOOR WATER FITNESS	1	16.7 %
MORE PROGRAMS FOR TEENS	1	16.7 %
MUSIC PROGRAMS BEFORE JUNIOR HIGH	1	16.7 %
SPECIAL EVENTS SWIMMING	1	16.7 %
Total	6	100.0 %

**Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?**

Q11. Top choice	Number	Percent
Adult art, dance, performing arts	10	2.5 %
Adult fitness & wellness programs	86	21.5 %
Adult sports programs	1	0.3 %
Adult trips	12	3.0 %
Before & after school programs	10	2.5 %
eSports/virtual gaming	2	0.5 %
Nature programs	20	5.0 %
Opportunities for individuals with disabilities	8	2.0 %
Outdoor adventure programs	2	0.5 %
Pickleball	5	1.3 %
Pre-school programs	13	3.3 %
Senior fitness, wellness & recreation programs (age 55+)	36	9.0 %
Senior sports programs (age 55+)	2	0.5 %
Senior trips (age 55+)	16	4.0 %
Special events	9	2.3 %
Swim lessons	6	1.5 %
Water fitness programs	6	1.5 %
Youth art, dance, performing arts	4	1.0 %
Youth development programs	3	0.8 %
Youth fitness & wellness programs	4	1.0 %
Youth sports programs	24	6.0 %
Youth summer camp programs	8	2.0 %
Other	6	1.5 %
None chosen	107	26.8 %
Total	400	100.0 %



**Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?**

Q11. 2nd choice	Number	Percent
Adult art, dance, performing arts	6	1.5 %
Adult fitness & wellness programs	37	9.3 %
Adult sports programs	6	1.5 %
Adult trips	20	5.0 %
Before & after school programs	3	0.8 %
eSports/virtual gaming	5	1.3 %
Nature programs	18	4.5 %
Opportunities for individuals with disabilities	3	0.8 %
Outdoor adventure programs	16	4.0 %
Pickleball	4	1.0 %
Senior fitness, wellness & recreation programs (age 55+)	32	8.0 %
Senior sports programs (age 55+)	9	2.3 %
Senior trips (age 55+)	19	4.8 %
Special events	10	2.5 %
Swim lessons	11	2.8 %
Teen programs/trips	2	0.5 %
Water fitness programs	10	2.5 %
Youth art, dance, performing arts	7	1.8 %
Youth development programs	6	1.5 %
Youth fitness & wellness programs	10	2.5 %
Youth sports programs	15	3.8 %
Youth summer camp programs	9	2.3 %
Other	1	0.3 %
None chosen	141	35.3 %
Total	400	100.0 %

**Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?**

Q11. 3rd choice	Number	Percent
Adult art, dance, performing arts	4	1.0 %
Adult fitness & wellness programs	24	6.0 %
Adult sports programs	8	2.0 %
Adult trips	13	3.3 %
Before & after school programs	6	1.5 %
eSports/virtual gaming	2	0.5 %
Nature programs	18	4.5 %
Opportunities for individuals with disabilities	3	0.8 %
Outdoor adventure programs	15	3.8 %
Pickleball	3	0.8 %
Pre-school programs	4	1.0 %
Senior fitness, wellness & recreation programs (age 55+)	14	3.5 %
Senior sports programs (age 55+)	6	1.5 %
Senior trips (age 55+)	23	5.8 %
Special events	12	3.0 %
Swim lessons	12	3.0 %
Teen programs/trips	7	1.8 %
Water fitness programs	11	2.8 %
Young adult programs	3	0.8 %
Youth art, dance, performing arts	7	1.8 %
Youth development programs	5	1.3 %
Youth fitness & wellness programs	10	2.5 %
Youth sports programs	10	2.5 %
Youth summer camp programs	4	1.0 %
None chosen	176	44.0 %
Total	400	100.0 %

**Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household?**

Q11. 4th choice	Number	Percent
Adult art, dance, performing arts	6	1.5 %
Adult fitness & wellness programs	17	4.3 %
Adult sports programs	10	2.5 %
Adult trips	10	2.5 %
Before & after school programs	4	1.0 %
eSports/virtual gaming	1	0.3 %
Nature programs	16	4.0 %
Opportunities for individuals with disabilities	4	1.0 %
Outdoor adventure programs	8	2.0 %
Pickleball	3	0.8 %
Pre-school programs	1	0.3 %
Senior fitness, wellness & recreation programs (age 55+)	10	2.5 %
Senior sports programs (age 55+)	5	1.3 %
Senior trips (age 55+)	8	2.0 %
Special events	19	4.8 %
Swim lessons	7	1.8 %
Teen programs/trips	5	1.3 %
Water fitness programs	13	3.3 %
Young adult programs	5	1.3 %
Youth art, dance, performing arts	3	0.8 %
Youth development programs	5	1.3 %
Youth fitness & wellness programs	5	1.3 %
Youth sports programs	8	2.0 %
Youth summer camp programs	9	2.3 %
None chosen	218	54.5 %
Total	400	100.0 %

**SUM OF TOP 4 CHOICES****Q11. Which FOUR of the programs from the list in Question 10 are MOST IMPORTANT to your household? (top 4)**

Q11. Sum of Top 4 Choices	Number	Percent
Adult art, dance, performing arts	26	6.5 %
Adult fitness & wellness programs	164	41.0 %
Adult sports programs	25	6.3 %
Adult trips	55	13.8 %
Before & after school programs	23	5.8 %
eSports/virtual gaming	10	2.5 %
Nature programs	72	18.0 %
Opportunities for individuals with disabilities	18	4.5 %
Outdoor adventure programs	41	10.3 %
Pickleball	15	3.8 %
Pre-school programs	18	4.5 %
Senior fitness, wellness & recreation programs (age 55+)	92	23.0 %
Senior sports programs (age 55+)	22	5.5 %
Senior trips (age 55+)	66	16.5 %
Special events	50	12.5 %
Swim lessons	36	9.0 %
Teen programs/trips	14	3.5 %
Water fitness programs	40	10.0 %
Young adult programs	8	2.0 %
Youth art, dance, performing arts	21	5.3 %
Youth development programs	19	4.8 %
Youth fitness & wellness programs	29	7.3 %
Youth sports programs	57	14.3 %
Youth summer camp programs	30	7.5 %
Other	7	1.8 %
None chosen	107	26.8 %
Total	1065	

**Q12. Please indicate how supportive you would be of each of the following major actions that the Channahon Park District could take to improve the parks and recreation system.**

(N=400)

	Very supportive	Somewhat supportive	Not sure	Not supportive
Q12-1. Repair & improve infrastructure & security	42.5%	18.8%	34.8%	4.0%
Q12-2. Repurpose Skateland Recreation Center	24.5%	16.8%	43.8%	15.0%
Q12-3. Upgrade existing pool	32.5%	21.0%	37.3%	9.3%
Q12-4. Upgrade existing neighborhood & community parks	32.0%	23.8%	33.8%	10.5%
Q12-5. Upgrade existing playgrounds	25.5%	26.3%	36.8%	11.5%
Q12-6. Upgrade existing youth/adult athletic fields	21.3%	24.0%	41.8%	13.0%
Q12-7. Improved ADA accessibility at current facilities	24.0%	22.5%	42.5%	11.0%
Q12-8. Develop new & connect existing trail system	44.3%	20.5%	27.8%	7.5%
Q12-9. Develop additional indoor recreation space (gyms & indoor programming spaces)	31.5%	24.3%	36.3%	8.0%
Q12-10. Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	18.3%	18.0%	50.3%	13.5%
Q12-11. Develop an outdoor amphitheater	26.8%	19.5%	37.3%	16.5%
Q12-12. Develop a large sports complex	21.3%	16.8%	41.0%	21.0%
Q12-13. Additional access to restrooms at parks	35.3%	25.8%	32.5%	6.5%
Q12-14. Acquire open space for passive activities (e.g. trails, picnicking)	26.8%	25.5%	36.0%	11.8%
Q12-15. Other	94.3%	0.0%	0.0%	5.7%

### Q12-15. Other

Q12-15. Other	Number	Percent
ADD AN INDODOR POOL FOR WATER EXERCISE	1	2.9 %
AN INDOOR ICE RINK	1	2.9 %
AN INDOOR POOL WOULD BE WONDERFUL	1	2.9 %
Adding park to Ravine Woods Neighborhood	1	2.9 %
BATHROOM AT PLAYGROUND AREAS	1	2.9 %
BMX track, mountain bike trails	1	2.9 %
BOAT LAUNCH	1	2.9 %
COMMUNITY GARDEN PLOTS	1	2.9 %
Climbing wall	1	2.9 %
Develop river property for fishing, senior access	1	2.9 %
Dog Park in Grundy County part of Channahon	1	2.9 %
GRASS ROOTS FESTIVAL REC	1	2.9 %
ICE SKATING RINK	1	2.9 %
INDOOR GOLF RANGE	1	2.9 %
INDOOR ICE RINK	1	2.9 %
INDOOR POOL	9	25.7 %
Increase size and amount of equipment, dimensions		
fitness center	1	2.9 %
Indoor and outdoor volleyball areas	1	2.9 %
MAKE FITNESS CENTER BIGGER	1	2.9 %
MORE TEEN PROGRAMS	1	2.9 %
More biking trails	1	2.9 %
OUTDOOR ALL WEATHER TRACK	1	2.9 %
OUTDOOR TRACK AT COMMUNITY PARK ON		
MCCLINTOCK RD	1	2.9 %
Outdoor hockey rink	1	2.9 %
REPAIR AND IMPROVE SKATELAND	1	2.9 %
RESTROOM NOT OPEN WHEN NEEDED AT EVENTS	1	2.9 %
SLEDDING HILL	1	2.9 %
Total	35	100.0 %

**Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?**

Q13. Top choice	Number	Percent
Repair & improve infrastructure & security	52	13.0 %
Repurpose Skateland Recreation Center	8	2.0 %
Upgrade existing pool	27	6.8 %
Upgrade existing neighborhood & community parks	32	8.0 %
Upgrade existing playgrounds	6	1.5 %
Upgrade existing youth/adult athletic fields	4	1.0 %
Improved ADA accessibility at current facilities	6	1.5 %
Develop new & connect existing trail system	48	12.0 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	16	4.0 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	3	0.8 %
Develop an outdoor amphitheater	26	6.5 %
Develop a large sports complex	16	4.0 %
Additional access to restrooms at parks	18	4.5 %
Acquire open space for passive activities (e.g. trails, picnicking)	16	4.0 %
Other	23	5.8 %
None chosen	99	24.8 %
Total	400	100.0 %

**Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?**

Q13. 2nd choice	Number	Percent
Repair & improve infrastructure & security	25	6.3 %
Repurpose Skateland Recreation Center	26	6.5 %
Upgrade existing pool	25	6.3 %
Upgrade existing neighborhood & community parks	17	4.3 %
Upgrade existing playgrounds	16	4.0 %
Upgrade existing youth/adult athletic fields	3	0.8 %
Improved ADA accessibility at current facilities	8	2.0 %
Develop new & connect existing trail system	34	8.5 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	26	6.5 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	4	1.0 %
Develop an outdoor amphitheater	27	6.8 %
Develop a large sports complex	17	4.3 %
Additional access to restrooms at parks	16	4.0 %
Acquire open space for passive activities (e.g. trails, picnicking)	17	4.3 %
Other	2	0.5 %
None chosen	137	34.3 %
Total	400	100.0 %

**Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?**

Q13. 3rd choice	Number	Percent
Repair & improve infrastructure & security	20	5.0 %
Repurpose Skateland Recreation Center	14	3.5 %
Upgrade existing pool	20	5.0 %
Upgrade existing neighborhood & community parks	21	5.3 %
Upgrade existing playgrounds	17	4.3 %
Upgrade existing youth/adult athletic fields	5	1.3 %
Improved ADA accessibility at current facilities	13	3.3 %
Develop new & connect existing trail system	29	7.3 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	16	4.0 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	5	1.3 %
Develop an outdoor amphitheater	18	4.5 %
Develop a large sports complex	15	3.8 %
Additional access to restrooms at parks	18	4.5 %
Acquire open space for passive activities (e.g. trails, picnicking)	18	4.5 %
None chosen	171	42.8 %
Total	400	100.0 %

**Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars?**

Q13. 4th choice	Number	Percent
Repair & improve infrastructure & security	15	3.8 %
Repurpose Skateland Recreation Center	13	3.3 %
Upgrade existing pool	13	3.3 %
Upgrade existing neighborhood & community parks	21	5.3 %
Upgrade existing playgrounds	14	3.5 %
Upgrade existing youth/adult athletic fields	6	1.5 %
Improved ADA accessibility at current facilities	7	1.8 %
Develop new & connect existing trail system	15	3.8 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	9	2.3 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	9	2.3 %
Develop an outdoor amphitheater	12	3.0 %
Develop a large sports complex	9	2.3 %
Additional access to restrooms at parks	33	8.3 %
Acquire open space for passive activities (e.g. trails, picnicking)	18	4.5 %
Other	1	0.3 %
None chosen	205	51.3 %
Total	400	100.0 %



**SUM OF TOP 4 CHOICES**

**Q13. Which FOUR of the items listed in Question 12 would you be MOST WILLING to fund with your tax dollars? (top 4)**

Q13. Sum of Top 4 Choices	Number	Percent
Repair & improve infrastructure & security	112	28.0 %
Repurpose Skateland Recreation Center	61	15.3 %
Upgrade existing pool	85	21.3 %
Upgrade existing neighborhood & community parks	91	22.8 %
Upgrade existing playgrounds	53	13.3 %
Upgrade existing youth/adult athletic fields	18	4.5 %
Improved ADA accessibility at current facilities	34	8.5 %
Develop new & connect existing trail system	126	31.5 %
Develop additional indoor recreation space (gyms & indoor programming spaces)	67	16.8 %
Acquire open space for active activities (e.g. developing soccer, baseball, & softball fields)	21	5.3 %
Develop an outdoor amphitheater	83	20.8 %
Develop a large sports complex	57	14.3 %
Additional access to restrooms at parks	85	21.3 %
Acquire open space for passive activities (e.g. trails, picnicking)	69	17.3 %
Other	26	6.5 %
None chosen	99	24.8 %
Total	1087	

**Q14. Counting yourself, how many people in your household are...**

	Mean	Sum
number	3.22	1262
Under 5 years	0.18	70
5-9 years	0.23	90
10-14 years	0.28	110
15-19 years	0.28	110
20-24 years	0.20	77
25-34 years	0.24	95
35-44 years	0.37	145
45-54 years	0.46	181
55-59 years	0.26	103
60-64 years	0.26	103
65-74 years	0.33	128
75+ years	0.13	50

**Q15. What is your age?**

Q15. Your age	Number	Percent
18-34	62	15.5 %
35-44	77	19.3 %
45-54	88	22.0 %
55-64	86	21.5 %
65+	79	19.8 %
Not provided	8	2.0 %
Total	400	100.0 %

**WITHOUT NOT PROVIDED****Q15. What is your age? (without "not provided")**

Q15. Your age	Number	Percent
18-34	62	15.8 %
35-44	77	19.6 %
45-54	88	22.4 %
55-64	86	21.9 %
65+	79	20.2 %
Total	392	100.0 %

**Q16. Your gender:**

Q16. Your gender	Number	Percent
Male	195	48.8 %
Female	202	50.5 %
Not provided	3	0.8 %
Total	400	100.0 %

**WITHOUT NOT PROVIDED**

**Q16. Your gender: (without "not provided")**

Q16. Your gender	Number	Percent
Male	195	49.1 %
Female	202	50.9 %
Total	397	100.0 %

**Q17. How many years have you lived in the Channahon Park District?**

Q17. How many years have you lived in Channahon Park District	Number	Percent
0-5	49	12.3 %
6-10	40	10.0 %
11-15	82	20.5 %
16-20	73	18.3 %
21-30	81	20.3 %
31+	68	17.0 %
Not provided	7	1.8 %
Total	400	100.0 %

**WITHOUT NOT PROVIDED**

**Q17. How many years have you lived in the Channahon Park District? (without "not provided")**

Q17. How many years have you lived in Channahon Park District	Number	Percent
0-5	49	12.5 %
6-10	40	10.2 %
11-15	82	20.9 %
16-20	73	18.6 %
21-30	81	20.6 %
31+	68	17.3 %
Total	393	100.0 %

**Q18. Which of the following best describes your race?**

Q18. Your race	Number	Percent
White/Caucasian	375	93.8 %
African American/Black	5	1.3 %
Hispanic/Latino	39	9.8 %
Asian	1	0.3 %
Other	2	0.5 %
Total	422	

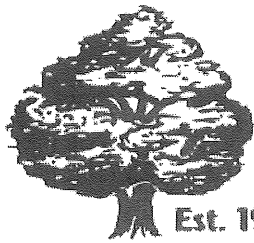
**Q18-5. Other**

Q18-5. Other	Number	Percent
MIXED	2	100.0 %
Total	2	100.0 %

## **Section 5**

### ***Survey Instrument***

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# CHANNAHON PARK DISTRICT

*Our mission is to serve by creating diverse opportunities and experiences that enhance quality of life.*

October 2019

## **"A Few Minutes of Your Time Will Help Make the Channahon Park District a Better Place to Live, Work and Play"**

Dear Channahon Park District Resident,

**Your feedback is extremely important!** The Channahon Park District is conducting a Community Needs Assessment survey to better understand our residents' priorities for the District. This survey is a significant component to our Strategic Master Plan. Our goal is to establish priorities for the future improvement of parks and recreation facilities, programs and services within the community. Your household was one of a limited number selected at random to receive this survey; therefore it is very important that you participate.

### **We appreciate your time...**

We realize that this survey will take approximately 10-15 minutes to complete, but each question is important. The time you invest in completing this survey will aid the Channahon Park District in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of its residents.

### **Please complete and return your survey within the next two weeks...**

We have selected ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data received and present the results to the Channahon Park District. Your individual responses will remain confidential. The survey results will be made available on the Park District website. Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Fronteir Circle, Olathe, Kansas 66061.

If you have any questions, please feel free to contact the Channahon Park District's Executive Director, Mike Leonard, at 815-521-3119 or [mleonard@channahonpark.org](mailto:mleonard@channahonpark.org). Thank you for taking this opportunity to let your voice be heard.

Thank you,

Christopher J. Caldwell  
President of the Board of Commissioners

Michael J. Leonard  
Executive Director





## Channahon Park District Needs Assessment Survey

The Channahon Park District would like your input to help determine recreation and parks priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. If you prefer, you can complete the survey online at [www.channahonsurvey.org](http://www.channahonsurvey.org). We greatly appreciate your time!

1. Please indicate if you or any member of your household has used any of the following Channahon Park District parks/facilities during the past 12 months by circling either "Yes" or "No". If "Yes", please rate the condition of the site by circling the corresponding number to the right.

Name of Park/Facility		Do you use this park/facility?		If "Yes", please rate the condition of the park/facility			
				Excellent	Good	Fair	Poor
<b>Parks</b>							
01.	Al Wood Park	Yes	No	4	3	2	1
02.	Amberleigh Park	Yes	No	4	3	2	1
03.	Arroyo Trails	Yes	No	4	3	2	1
04.	Bluff Park	Yes	No	4	3	2	1
05.	Central Park	Yes	No	4	3	2	1
06.	Community Park	Yes	No	4	3	2	1
07.	Deer Path Park	Yes	No	4	3	2	1
08.	Diamond Park	Yes	No	4	3	2	1
09.	Dupage Park	Yes	No	4	3	2	1
10.	Henneberry Park	Yes	No	4	3	2	1
11.	Ridge Park	Yes	No	4	3	2	1
12.	Swifton Park	Yes	No	4	3	2	1
13.	Yellow Pine Park	Yes	No	4	3	2	1
14.	Other: _____	Yes	No	4	3	2	1
<b>Facilities</b>							
15.	Arrowhead Community Center	Yes	No	4	3	2	1
16.	Heritage Bluffs Golf Club	Yes	No	4	3	2	1
17.	Heritage Crossing Field House	Yes	No	4	3	2	1
18.	Picnic Pavilions	Yes	No	4	3	2	1
19.	Skateland Recreation Center	Yes	No	4	3	2	1
20.	Tomahawk Aquatic Center	Yes	No	4	3	2	1
21.	Other: _____	Yes	No	4	3	2	1

2. Have you or other members of your household participated in any recreation programs offered by the Channahon Park District during the past 12 months?

\_\_\_\_(1) Yes [Answer Q2a-c.]      \_\_\_\_ (2) No [Skip to Q3.]

- 2a. Approximately how many different recreation programs offered by the Channahon Park District have you or members of your household participated in over the past 12 months?

\_\_\_\_(1) 1 program      \_\_\_\_ (3) 4 to 6 programs      \_\_\_\_ (5) 11 or more programs  
\_\_\_\_(2) 2 to 3 programs      \_\_\_\_ (4) 7 to 10 programs

- 2b. From the following list, please check the THREE primary reasons why your household has participated in Channahon Park District programs.

\_\_\_\_(01) Quality of instructors      \_\_\_\_ (06) Times the program is offered  
\_\_\_\_(02) Location of the program facility      \_\_\_\_ (07) Friends participate  
\_\_\_\_(03) Quality of the program facility      \_\_\_\_ (08) Dates/days the program is offered  
\_\_\_\_(04) Fees charged for the class      \_\_\_\_ (09) Other: \_\_\_\_\_  
\_\_\_\_(05) Quality of program content

**2c. How would you rate the overall quality of the Channahon Park District programs that you and members of your household have participated in?**

\_\_\_\_(1) Excellent      \_\_\_\_ (2) Good      \_\_\_\_ (3) Fair      \_\_\_\_ (4) Poor

**3. Please CHECK ALL of the ways you learn about Channahon Park District programs and activities. [Check all that apply]**

- |  |  |
|--|--|
| ____(01) Channahon Park District Program Guide | ____(08) Facebook                            |
| ____(02) Channahon Park District Web site      | ____(09) Park District e-mail                |
| ____(03) Newspaper articles/advertisements     | ____(10) Parks/Rec staff                     |
| ____(04) Digital signs and marquees            | ____(11) Park District sign boards/yard sign |
| ____(05) Flyers at Park District facilities    | ____(12) School Virtual Backpack             |
| ____(06) Friends and neighbors                 | ____(13) Other: _____                        |
| ____(07) Twitter                               |  |

**4. Which THREE of the information sources listed in Question 3 do you MOST PREFER to use to learn about Channahon Park District programs and activities? [Write in your answers below using the numbers from the list in Question 3, or circle "NONE."]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ NONE

**5. Please CHECK ALL of the following reasons that prevent you or other members of your household from using parks, recreation facilities, and programs of the Channahon Park District MORE OFTEN. [Check all that apply]**

- |   |   |
|---|---|
| ____(01) Facilities are not well maintained         | ____(12) I do not know locations of facilities      |
| ____(02) Program or facility not offered            | ____(13) Use other agencies                         |
| ____(03) Facilities do not have the right equipment | ____(14) I do not know what is being offered        |
| ____(04) Security is insufficient                   | ____(15) Facilities' operating hours not convenient |
| ____(05) Lack of quality programs                   | ____(16) Registration for programs is difficult     |
| ____(06) Too far from our residence                 | ____(17) Lack of parking                            |
| ____(07) Class full                                 | ____(18) Not enough choices                         |
| ____(08) Fees are too high                          | ____(19) Not enough time                            |
| ____(09) Program times are not convenient           | ____(20) Accessibility/Transportation               |
| ____(10) Use facilities in other communities        | ____(21) Other: _____                               |
| ____(11) Poor customer service by staff             |   |

**6. From the following list, please CHECK ALL of the organizations that you and members of your household use for parks and recreation programs, services, and facilities. [Check all that apply]**

- |   |  |
|---|--|
| ____(01) Channahon Park District  | ____(09) Neighboring park districts                |
| ____(02) Churches   | ____(10) Other providers in Channahon              |
| ____(03) Youth sports associations (i.e. Channahon Baseball, Braves Football) | ____(11) Homeowners associations/apartment complex |
| ____(04) YMCA   | ____(12) Local colleges                            |
| ____(05) School District  | ____(13) Library                                   |
| ____(06) Private schools  | ____(14) Other: _____                              |
| ____(07) Forest Preserve District   | ____(15) None – do not use any organizations       |
| ____(08) Private clubs (tennis, fitness & dance)                              |  |

**7. Please rate your level of satisfaction with the overall value your household receives from Channahon Park District.**

- |                            |                               |
|----------------------------|-------------------------------|
| ____(1) Very satisfied     | ____(4) Somewhat dissatisfied |
| ____(2) Somewhat satisfied | ____(5) Very dissatisfied     |
| ____(3) Neutral            | ____(9) Don't know            |



8. Please indicate if you or any member of your household has a need for each of the amenities/facilities listed below by circling either "Yes" or "No". Please don't limit your responses to what is currently provided by the Channahon Park District.

If "Yes," please rate ALL of the amenities/facilities of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

Type of Amenity/Facility	Do you have a need for this amenity/facility?		If "Yes," how well are your needs being met?				
	Yes	No	100% Met	75% Met	50% Met	25% Met	0% Met
01. 18-hole golf course	Yes	No	5	4	3	2	1
02. Artificial turf fields	Yes	No	5	4	3	2	1
03. Baseball and softball fields	Yes	No	5	4	3	2	1
04. Before and after school center	Yes	No	5	4	3	2	1
05. Community Garden (i.e. garden plots for residents)	Yes	No	5	4	3	2	1
06. Dog parks	Yes	No	5	4	3	2	1
07. Esports/VR gaming center	Yes	No	5	4	3	2	1
08. Indoor roller skating rink	Yes	No	5	4	3	2	1
09. Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	Yes	No	5	4	3	2	1
10. Indoor playground	Yes	No	5	4	3	2	1
11. Indoor walking and running tracks	Yes	No	5	4	3	2	1
12. Large community parks	Yes	No	5	4	3	2	1
13. Mountain bike and hiking trails (natural surface)	Yes	No	5	4	3	2	1
14. Natural areas/wildlife habitats	Yes	No	5	4	3	2	1
15. Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump track, etc.)	Yes	No	5	4	3	2	1
16. Outdoor amphitheater	Yes	No	5	4	3	2	1
17. Outdoor basketball courts	Yes	No	5	4	3	2	1
18. Outdoor pool/lap lanes	Yes	No	5	4	3	2	1
19. Outdoor sand volleyball courts	Yes	No	5	4	3	2	1
20. Outdoor spray parks/splash pad	Yes	No	5	4	3	2	1
21. Outdoor tennis courts	Yes	No	5	4	3	2	1
22. Outdoor walking/running track	Yes	No	5	4	3	2	1
23. Paved trails	Yes	No	5	4	3	2	1
24. Pickleball courts	Yes	No	5	4	3	2	1
25. Playgrounds	Yes	No	5	4	3	2	1
26. Recreation centers (e.g. Arrowhead Recreation Center)	Yes	No	5	4	3	2	1
27. Skate park	Yes	No	5	4	3	2	1
28. Small neighborhood parks (1-10 acres)	Yes	No	5	4	3	2	1
29. Soccer/Football/Lacrosse/Rugby fields	Yes	No	5	4	3	2	1
30. Other: _____	Yes	No	5	4	3	2	1

9. Which **FOUR** of the amenities/facilities from the list in Question 8 are **MOST IMPORTANT** to your household? [Write in your answers below using the numbers from the list in Question 8, or circle "NONE."]

1st: \_\_\_\_

2nd: \_\_\_\_

3rd: \_\_\_\_

4th: \_\_\_\_

NONE

10. Please indicate if you or any member of your household has a need for each of the **recreation programs** listed below by circling either "Yes" or "No". Please don't limit your responses to what is currently provided by the Channahon Park District.

If "Yes," please rate the **recreation programs** of this type in the Channahon Park District using a scale of 1 to 5, where 5 means the needs of your household are "100% Met" and 1 means "0% Met."

Type of Program		Do you have a need for this program?		If "Yes," how well are your needs being met?				
				100% Met	75% Met	50% Met	25% Met	0% Met
01.	Adult art, dance, performing arts	Yes	No	5	4	3	2	1
02.	Adult fitness and wellness programs	Yes	No	5	4	3	2	1
03.	Adult sports programs	Yes	No	5	4	3	2	1
04.	Adult trips	Yes	No	5	4	3	2	1
05.	Before and after school programs	Yes	No	5	4	3	2	1
06.	ESports/Virtual Gaming	Yes	No	5	4	3	2	1
07.	Nature programs	Yes	No	5	4	3	2	1
08.	Opportunities for individuals with disabilities	Yes	No	5	4	3	2	1
09.	Outdoor adventure programs	Yes	No	5	4	3	2	1
10.	Pickleball	Yes	No	5	4	3	2	1
11.	Pre-School programs	Yes	No	5	4	3	2	1
12.	Senior fitness, wellness and recreation programs (age 55+)	Yes	No	5	4	3	2	1
13.	Senior sports programs (age 55+)	Yes	No	5	4	3	2	1
14.	Senior trips (age 55+)	Yes	No	5	4	3	2	1
15.	Special events	Yes	No	5	4	3	2	1
16.	Swim lessons	Yes	No	5	4	3	2	1
17.	Teen programs/trips	Yes	No	5	4	3	2	1
18.	Water fitness programs	Yes	No	5	4	3	2	1
19.	Young adult programs	Yes	No	5	4	3	2	1
20.	Youth art, dance, performing arts	Yes	No	5	4	3	2	1
21.	Youth development programs	Yes	No	5	4	3	2	1
22.	Youth fitness and wellness programs	Yes	No	5	4	3	2	1
23.	Youth sports programs	Yes	No	5	4	3	2	1
24.	Youth summer camp programs	Yes	No	5	4	3	2	1
25.	Other: _____	Yes	No	5	4	3	2	1

11. Which **FOUR** of the programs from the list in Question 10 are **MOST IMPORTANT** to your household? [Write in your answers below using the numbers from the list in Question 10, or circle "NONE."]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ 4th: \_\_\_\_\_ NONE

12. Please indicate how supportive you would be of each of the following major actions that the Channahon Park District could take to improve the parks and recreation system.

How supportive are you of having the Channahon Park District...		Very Supportive	Somewhat Supportive	Not Sure	Not Supportive
01.	Repair and improve infrastructure and security	4	3	2	1
02.	Repurpose Skateland Recreation Center	4	3	2	1
03.	Upgrade existing pool	4	3	2	1
04.	Upgrade existing neighborhood and community parks	4	3	2	1
05.	Upgrade existing playgrounds	4	3	2	1
06.	Upgrade existing youth/adult athletic fields	4	3	2	1
07.	Improved ADA accessibility at current facilities	4	3	2	1
08.	Develop new and connect the existing trail system	4	3	2	1
09.	Develop additional indoor recreation space (gyms and indoor programming spaces)	4	3	2	1
10.	Acquire open space for active activities (e.g. developing soccer, baseball, and softball fields)	4	3	2	1
11.	Develop an outdoor amphitheater	4	3	2	1
12.	Develop a large sports complex	4	3	2	1
13.	Additional access to restrooms at parks	4	3	2	1
14.	Acquire open space for passive activities (e.g. trails, picnicking)	4	3	2	1
15.	Other: _____	4	3	2	1

13. Which **FOUR** of the items listed in Question 12 would you be **MOST WILLING** to fund with your tax dollars? [Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ 4th: \_\_\_\_\_ NONE

14. Counting yourself, how many people in your household are...

Under 5 years: \_\_\_\_\_ 15 - 19 years: \_\_\_\_\_ 35 - 44 years: \_\_\_\_\_ 60 - 64 years: \_\_\_\_\_  
 5 - 9 years: \_\_\_\_\_ 20 - 24 years: \_\_\_\_\_ 45 - 54 years: \_\_\_\_\_ 65 - 74 years: \_\_\_\_\_  
 10 - 14 years: \_\_\_\_\_ 25 - 34 years: \_\_\_\_\_ 55 - 59 years: \_\_\_\_\_ 75+ years: \_\_\_\_\_

15. What is your age? \_\_\_\_\_ years

16. Your gender: \_\_\_\_\_(1) Male \_\_\_\_\_(2) Female

17. How many years have you lived in the Channahon Park District? \_\_\_\_\_ years

18. Which of the following best describes your race? [Check all that apply.]

\_\_\_\_(1) White/Caucasian \_\_\_\_\_(4) Asian  
 \_\_\_\_ (2) African American/Black \_\_\_\_\_(5) Other: \_\_\_\_\_  
 \_\_\_\_ (3) Hispanic/Latino

19. Do you have any other comments about the services provided or the job that the Channahon Park District is doing?

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## This concludes the survey – Thank you for your time!

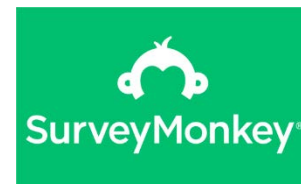
Please return your completed survey in the enclosed return-reply envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.  
The address information printed to the right will  
ONLY be used to help identify areas with specific  
needs. Thank you.

## APPENDIX C – ONLINE COMMUNITY SURVEY

### ONLINE COMMUNITY SURVEY

The District administered an online survey to gain insight from the community. The online survey (powered by SurveyMonkey) emulated the statistically-valid survey that was administered by ETC Institute. The survey was conducted in November through December 2019 and received a total of 107 responses. This survey was designed to provide input that help identify opportunities regarding preferences for recreational programs, facilities and amenities within the Park District.



### RESULTS

**PLEASE INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAS USED ANY OF THE FOLLOWING CHANNAHON PARK DISTRICT PARKS/FACILITIES DURING THE PAST 12 MONTHS BY SELECTING "YES" OR "NO".**

Facilities most used by Park District residents are the Skateland Recreation Center (82%), Central Park (74%), and Tomahawk Aquatic Center (73%). Least used facilities by residents are Ridge Park, Swifton Park, and Al Wood Park.

Do you use this facility?	Yes
<b>Skateland Recreation Center</b>	<b>82%</b>
<b>Central Park</b>	<b>74%</b>
<b>Tomahawk Aquatic Center</b>	<b>73%</b>
Community Park	72%
Arrowhead Community Center	69%
Heritage Cross Field House	69%
Arroyo Trails	43%
Heritage Bluffs Golf Club	39%
Picnic Pavilions	39%
Bluff Park	24%
Deer Path Park	14%
Henneberry Park	12%
Other Park/Facility	10%
Diamond Park	10%
Yellow Pine Park	10%
Amberleigh Park	6%
Dupage Park	6%
Ridge Park	4%
Swifton Park	4%
Al Wood Park	3%



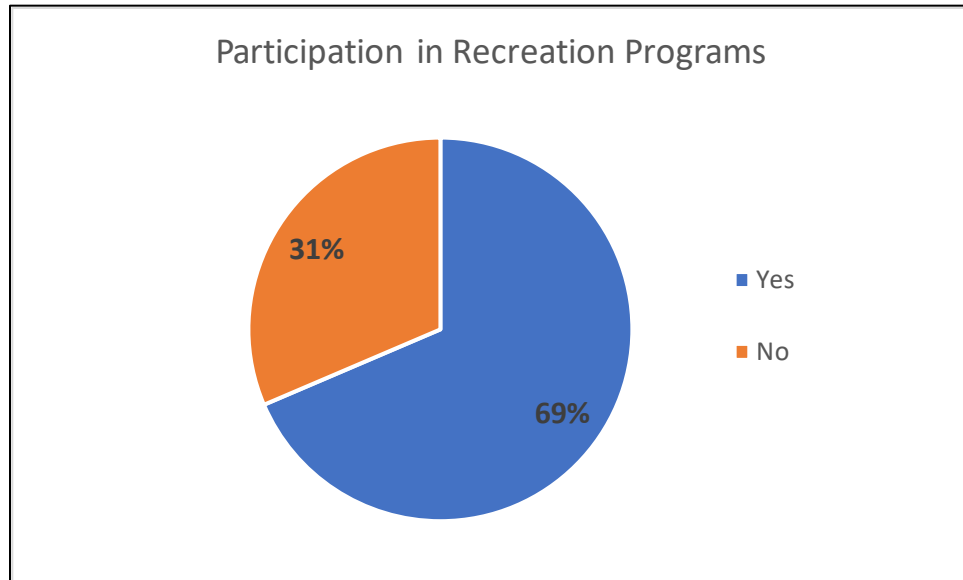
**IF "YES", PLEASE RATE THE CONDITION OF THE SITE.**

Respondents that have visited the District facilities: fifty-four respondents (54) rated the Community Park as either excellent or good followed by Tomahawk Aquatic Center (53 respondents) and Central Park (52 respondents). Twenty-seven respondents rated the Skateland Recreation Center as fair.

Facilities	Excellent or Good	Fair	Poor
<b>Community Park</b>	<b>54</b>	1	1
<b>Tomahawk Aquatic Center</b>	<b>53</b>	6	0
<b>Central Park</b>	<b>52</b>	2	1
Arrowhead Community Center	51	2	0
Heritage Cross Field House	48	4	0
Skateland Recreation Center	28	27	9
Heritage Bluffs Golf Club	26	3	0
Picnic Pavilions	23	4	0
Arroyo Trails	21	7	5
Bluff Park	14	2	2
Deer Path Park	8	2	0
Yellow Pine Park	7	0	0
Amberleigh Park	4	1	0
Diamond Park	4	1	1
Henneberry Park	4	4	0
Other Park/Facility	3	0	1
Dupage Park	2	0	1
Swifton Park	1	1	0
Al Wood Park	0	0	0
Ridge Park	0	2	1

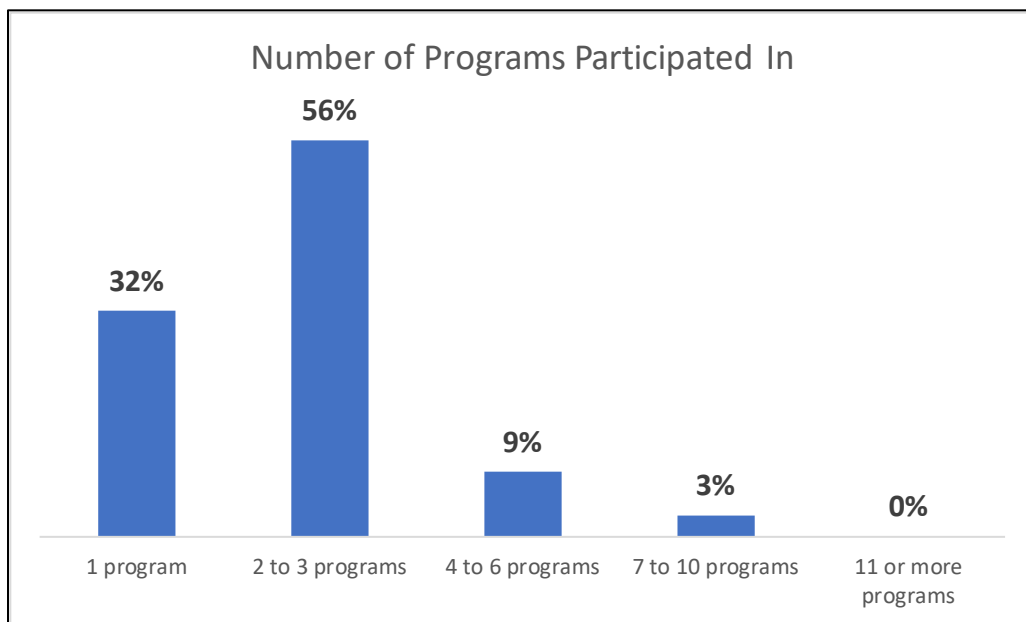
**HAVE YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD PARTICIPATED IN ANY RECREATION PROGRAMS OFFERED BY THE CHANNAHON PARK DISTRICT DURING THE PAST 12 MONTHS?**

Sixty-nine percent (69%) of respondents have participated in recreation programs offered by the District.



**APPROXIMATELY HOW MANY DIFFERENT RECREATION OR SPORTS PROGRAMS OFFERED BY THE CHANNAHON PARK DISTRICT HAVE YOU OR MEMBERS OF YOUR HOUSEHOLD PARTICIPATED IN OVER THE PAST 12 MONTHS?**

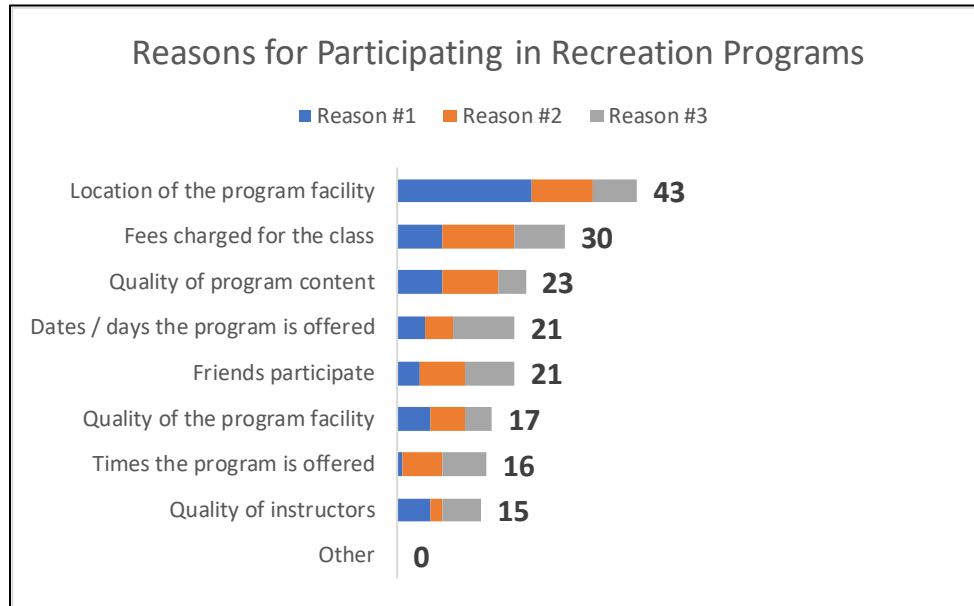
Eighty-eight percent (88%) of respondents that have participated in programs partake in 1-3 programs. Nine percent (9%) of respondents participated in 4 to 6 programs and 3% participated in 7 or more programs.





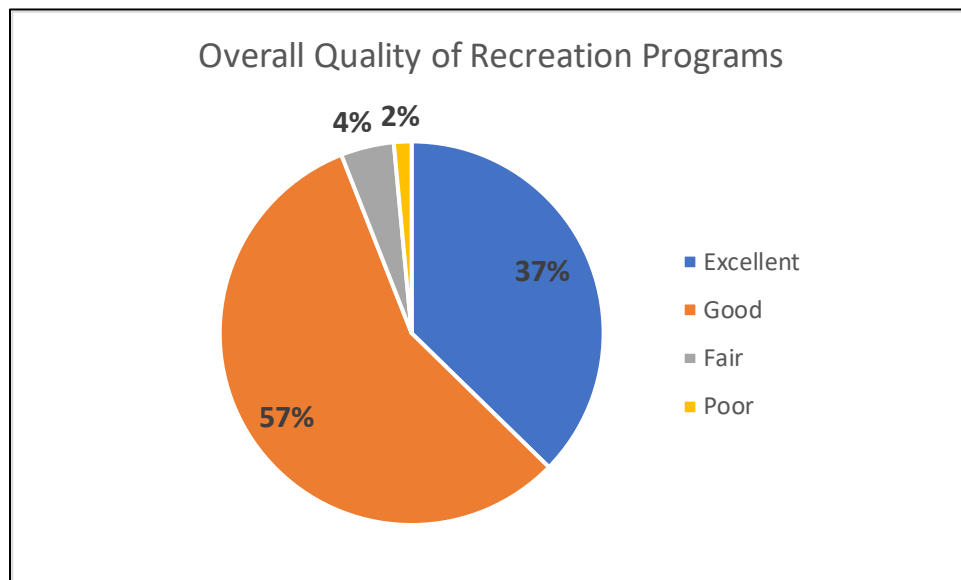
**PLEASE SELECT THREE PRIMARY REASONS WHY YOUR HOUSEHOLD HAS PARTICIPATED IN CHANNAHON PARK DISTRICT PROGRAMS.**

Majority of respondents (43 respondents) participated in programs due to the location of the program facility, followed by fees charged for the class and quality of program content.



**HOW WOULD YOU RATE THE OVERALL QUALITY OF THE CHANNAHON PARK DISTRICT PROGRAMS THAT YOU AND MEMBERS OF YOUR HOUSEHOLD HAVE PARTICIPATED IN?**

Ninety-four percent (94%) of respondents that participate in programs rated the quality as excellent (37%) or good (57%). Four percent (4%) rated the quality as fair and 2% rated the quality of programs as poor.





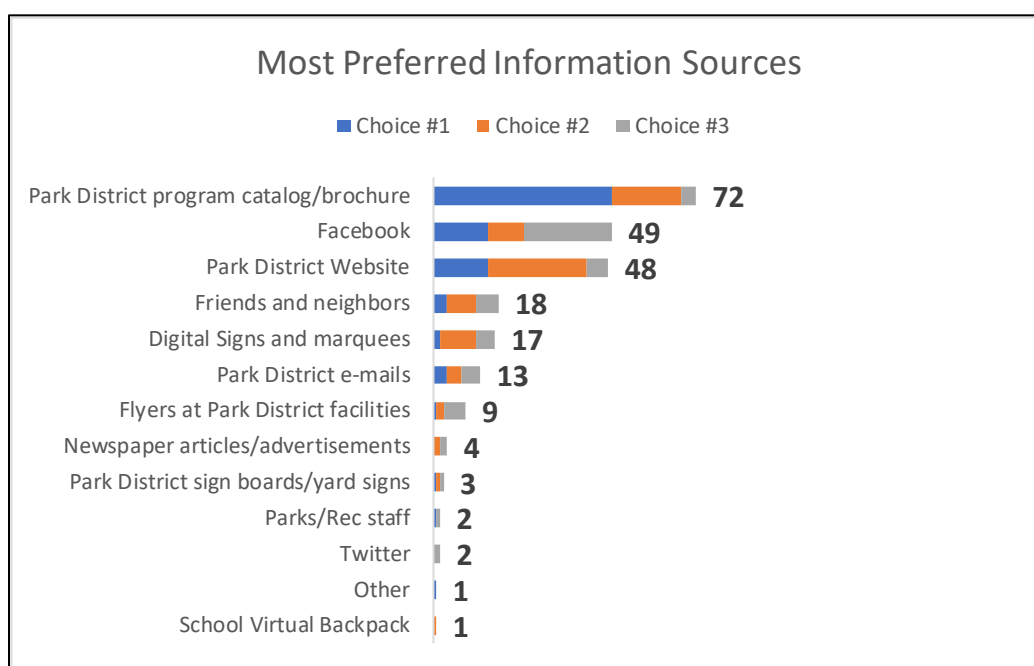
**PLEASE CHECK ALL OF THE WAYS YOU LEARN ABOUT CHANNAHON PARK DISTRICT PROGRAMS AND ACTIVITIES.**

Top information sources for respondents to learn about the District's programs activities are Park District program guide (78%), Park District Website (57%), and Facebook (55%).

Information Sources	
Park District program guide	78%
Park District Website	57%
Facebook	55%
Friends and neighbors	48%
Digital Signs and marquees	34%
Flyers at Park District facilities	16%
Park District sign boards/yard signs	16%
Park District e-mails	15%
Newspaper articles/advertisements	13%
Parks/Rec staff	8%
Other	3%
Twitter	0%
School Virtual Backpack	0%

**WHICH THREE OF THE INFORMATION SOURCES LISTED IN QUESTION 6 DO YOU MOST PREFER TO USE TO LEARN ABOUT CHANNAHON PARK DISTRICT PROGRAMS AND ACTIVITIES?**

The most preferred information source by respondents are Park District program catalog/brochure (72 respondents), Facebook (49 respondents), and Park District Website (48 respondents).





PLEASE CHECK ALL OF THE FOLLOWING REASONS THAT PREVENT YOU OR OTHER MEMBERS OF YOUR HOUSEHOLD FROM USING PARKS, RECREATION FACILITIES, AND PROGRAMS OF THE CHANNAHON PARK DISTRICT MORE OFTEN.

Thirty percent (30%) of respondents indicated not enough time as the top reason for not using parks, facilities, and programs followed by program times are not convenient (28%), and fees are too high (22%).

Reasons for Not Using Parks, Facilities, and Programs	
Not enough time	30%
Program times are not convenient	28%
Fees are too high	22%
Program or facility not offered	20%
Facilities are not well maintained	16%
Use other agencies	15%
Not enough choices	14%
Facilities do not have the right equipment	10%
Lack of quality programs	10%
I do not know what is being offered	10%
Too far from our residence	9%
Poor customer service by staff	8%
Facilities' operating hours not convenient	7%
Other	7%
Class full	6%
Registration for programs is difficult	6%
Security is insufficient	2%
Use facilities in other communities	2%
I do not know locations of facilities	2%
Lack of parking at facilities/parks	0%
Accessibility/Transportation	0%

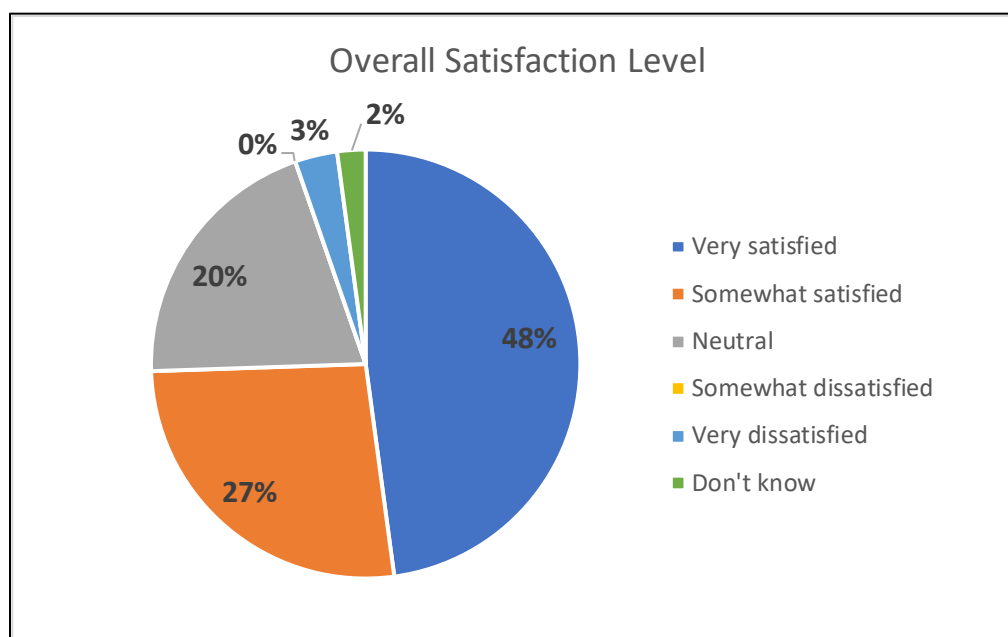
FROM THE FOLLOWING LIST, PLEASE CHECK ALL OF THE ORGANIZATIONS THAT YOU AND MEMBERS OF YOUR HOUSEHOLD USE FOR PARKS AND RECREATION PROGRAMS, SERVICES, AND FACILITIES.

Organizations used the most for parks, recreation programs, services, and facilities are the Channahon Park District (85%), school district (43%). and the library (40%)

Organizations Used for Park and Recreation Experiences	
Channahon Park District	85%
School District	43%
Library	40%
Forest Preserve District	27%
Churches	25%
Youth sports associations (i.e. Channahon Baseball, Braves Football)	24%
Neighboring park districts	23%
Private clubs (tennis, fitness & dance)	17%
YMCA	9%
Other providers in Channahon	8%
None	5%
Private Schools	4%
Other	4%
Homeowners association/apartment complex	3%

PLEASE RATE YOUR LEVEL OF SATISFACTION WITH THE OVERALL VALUE YOUR HOUSEHOLD RECEIVES FROM CHANNAHON PARK DISTRICT.

Nearly half of survey respondents (48%) are very satisfied with their overall satisfaction level their household receives from the Park District. Twenty-seven percent (27%) of respondents are somewhat satisfied and 5% are somewhat or very dissatisfied.





PLEASE INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAS A NEED FOR EACH OF THE AMENITIES/FACILITIES LISTED BELOW BY SELECTING EITHER "YES" OR "NO".

Top facilities/amenities respondents have a need for are:

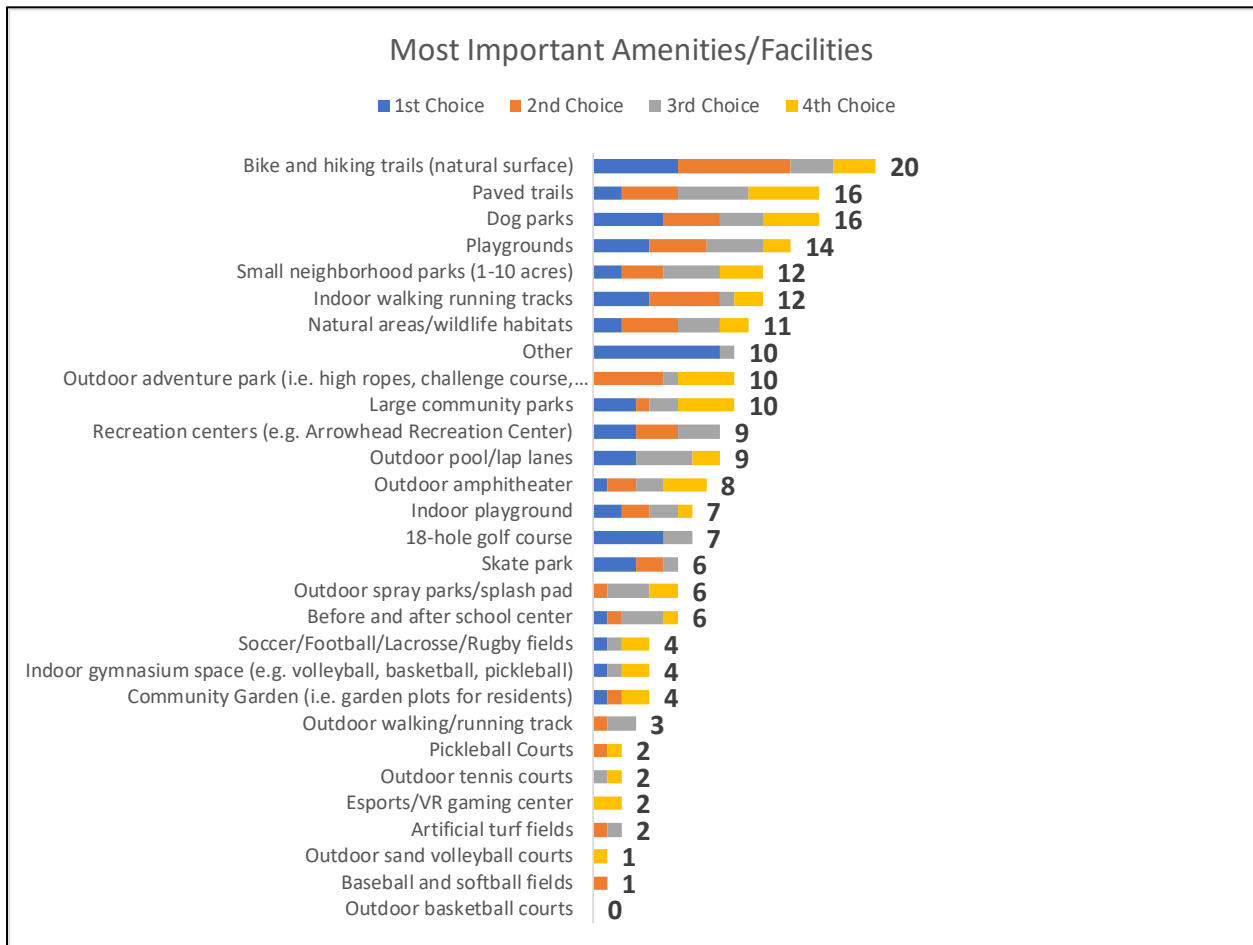
- Biking and hiking trails (natural surface) - 45 respondents
- Recreation centers (e.g. Arrowhead Recreation Center) - 41 respondents
- Large community parks - 40 respondents
- Paved trails - 38 respondents
- Playgrounds - 37 respondents

Do You Have A Need for this Facility/Amenity	Yes
Biking and hiking trails (natural surface)	45
Recreation centers (e.g. Arrowhead Recreation Center)	41
Large community parks	40
Paved trails	38
Playgrounds	37
Small neighborhood parks (1-10 acres)	37
Outdoor spray parks/splash pad	34
Natural areas/wildlife habitats	33
Dog parks	30
Outdoor adventure park (i.e. high ropes, challenge courses, ziplines, BMX pump tracks, etc.)	28
Outdoor pool/lap lanes	28
Indoor gymnasium space (e.g. volleyball, basketball, pickleball)	26
Indoor walking running tracks	26
Indoor playground	25
Outdoor walking/running track	21
Skate park	21
Soccer/Football/Lacrosse/Rugby fields	19
Outdoor amphitheater	18
Community Garden (i.e. garden plots for residents)	17
Outdoor tennis courts	16
Outdoor basketball courts	14
18-hole golf course	13
Baseball and softball fields	12
Other:	12
Outdoor sand volleyball courts	11
Before and after school center	9
Artificial turf fields	6
Pickleball Courts	6
Esports/VR gaming center	4

## WHICH FOUR OF THE AMENITIES/FACILITIES FROM THE LIST BELOW ARE MOST IMPORTANT TO YOUR HOUSEHOLD?

By combining respondents top four choices; the most important amenities/facilities to respondents are:

- Bike and hiking trails (natural surface) - 20 respondents
- Paved trails - 16 respondents
- Dog parks - 16 respondents
- Playground - 16 respondents
- Small neighborhood parks (1-10 acres) - 14 respondents





PLEASE INDICATE IF YOU OR ANY MEMBER OF YOUR HOUSEHOLD HAS A NEED FOR EACH OF THE RECREATION PROGRAMS LISTED BELOW BY SELECTING EITHER "YES" OR "NO".

Top recreation programs respondents have a need for are:

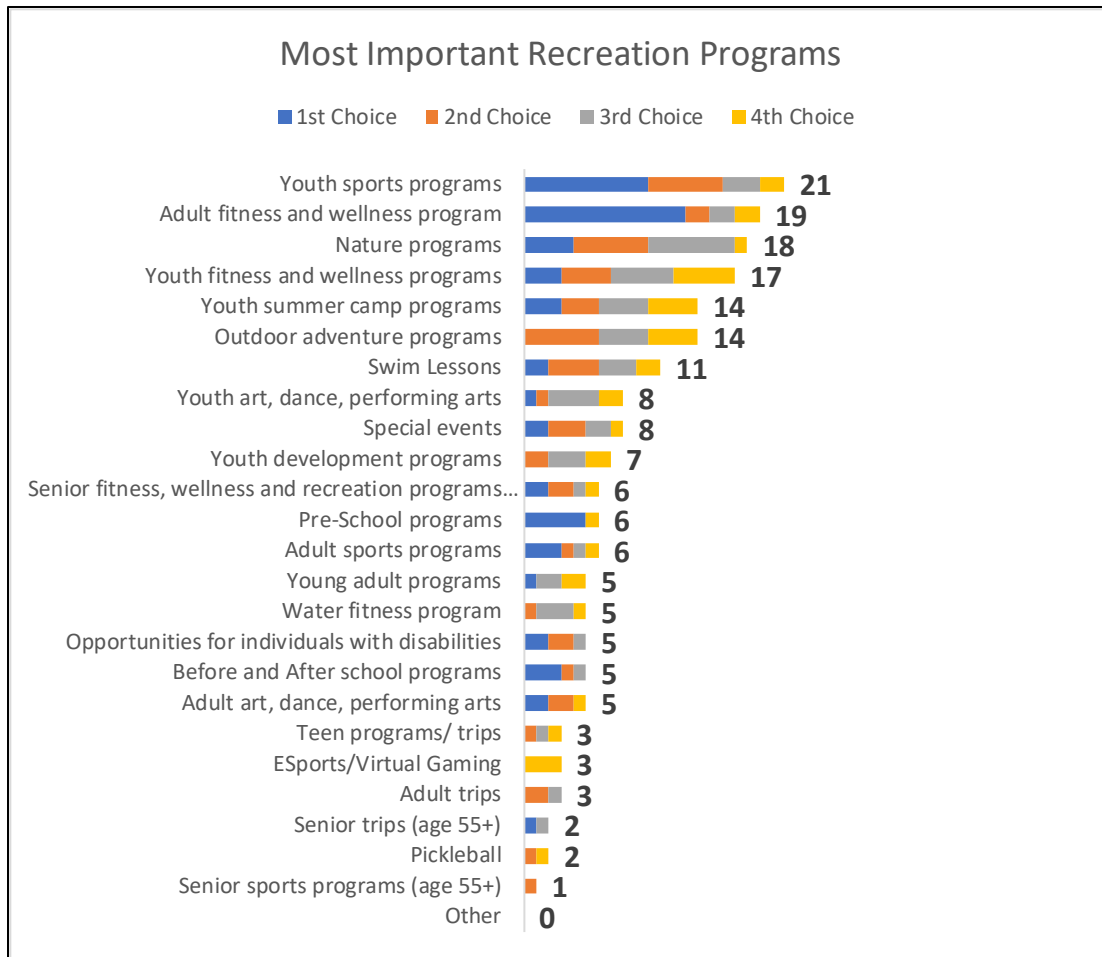
- Adult fitness and wellness program - 30 respondents
- Youth sports programs - 26 respondents
- Nature programs - 22 respondents
- Outdoor adventure programs - 21 respondents
- Special events - 20 respondents
- Swim Lessons - 20 respondents

Do You Have A Need for this Program	Yes
Adult fitness and wellness program	30
Youth sports programs	26
Nature programs	22
Outdoor adventure programs	21
Special events	20
Swim Lessons	20
Adult art, dance, performing arts	18
Youth fitness and wellness programs	17
Youth summer camp programs	17
Adult sports programs	14
Pre-School programs	12
Youth art, dance, performing arts	12
Senior fitness, wellness and recreation programs (age 55+)	10
Young adult programs	10
Youth development programs	10
Adult trips	8
Before and After school programs	8
Opportunities for individuals with disabilities	7
Teen programs/ trips	7
Water fitness program	7
Senior trips (age 55+)	6
ESports/Virtual Gaming	4
Pickleball	4
Senior sports programs (age 55+)	4
Other	3

### WHICH FOUR OF THE PROGRAMS ARE MOST IMPORTANT TO YOUR HOUSEHOLD?

By combining respondents top four choices; the most important recreation programs to respondents are:

- Youth sports programs - 21 respondents
- Adult fitness and wellness programs - 19 respondents
- Nature programs - 18 respondents
- Youth fitness and wellness programs - 17 respondents
- Youth summer camp programs - 14 respondents
- Outdoor adventure programs - 14 respondents





**PLEASE INDICATE HOW SUPPORTIVE YOU WOULD BE OF EACH OF THE FOLLOWING MAJOR ACTIONS THAT THE CHANNAHON PARK DISTRICT COULD TAKE TO IMPROVE THE PARKS AND RECREATION SYSTEM.**

Major actions that respondents are very supportive for are develop new and connect the existing trail system, additional access to restrooms at parks, and repair and improve infrastructure and security.

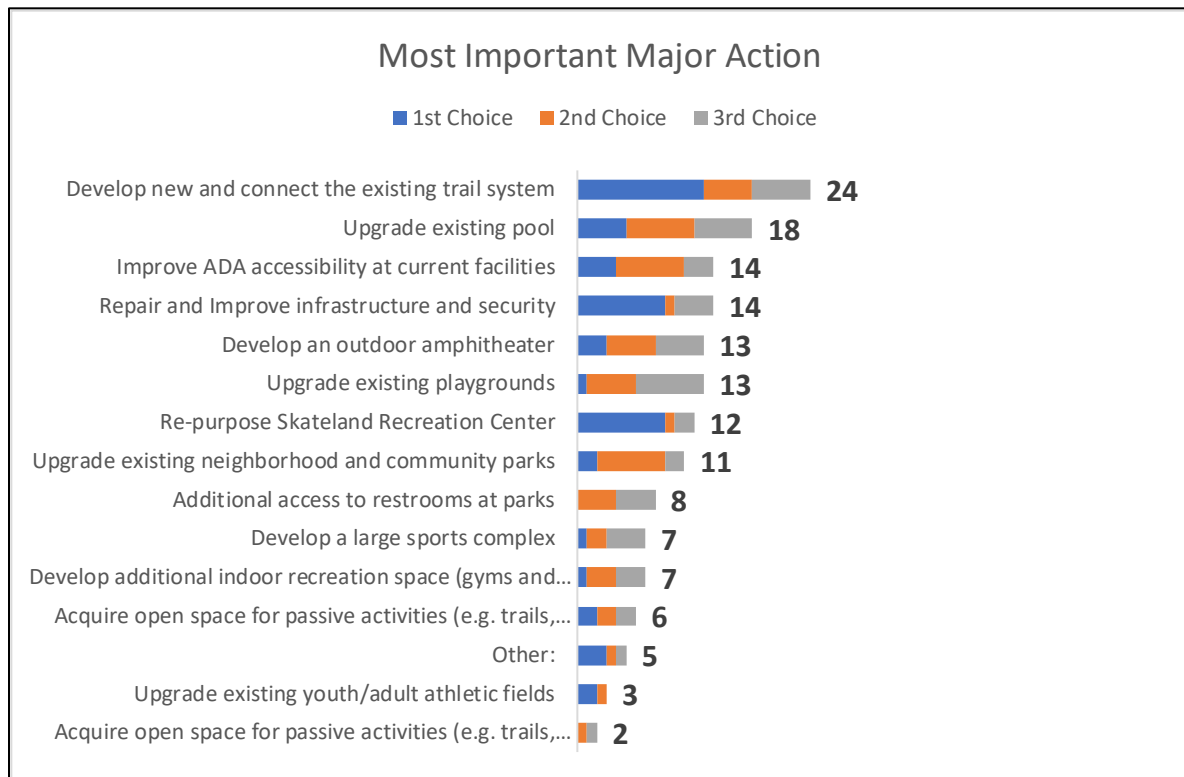
<b>Supportive of Major Actions</b>	<b>Very Supportive</b>	<b>Somewhat Supportive</b>	<b>Not Sure</b>	<b>Not Supportive</b>
<b>Develop new and connect the existing trail system</b>	<b>35</b>	11	7	3
<b>Additional access to restrooms at parks</b>	<b>32</b>	17	3	2
<b>Repair and Improve infrastructure and security</b>	<b>30</b>	18	8	1
Improve ADA accessibility at current facilities	27	18	10	1
Upgrade existing pool	26	13	15	4
Upgrade existing playgrounds	22	20	12	2
Re-purpose Skateland Recreation Center	20	6	5	28
Upgrade existing neighborhood and community parks	20	22	10	3
Develop additional indoor recreation space (gyms and indoor programming spaces)	20	20	11	4
Develop an outdoor amphitheater	17	13	16	9
acquire open space for passive activities (e.g. trails, picnicking)	17	22	9	7
Develop a large sports complex	12	15	17	11
Upgrade existing youth/adult athletic fields	9	23	17	7
Acquire open spaces for active activities (e.g. developing soccer, baseball, and softball fields)	9	19	20	7
Other	6	0	7	1



## WHICH FOUR POTENTIAL ACTIONS FROM THE LIST BELOW WOULD YOUR HOUSEHOLD BE MOST WILLING TO FUND WITH TAX DOLLARS?

By combining respondents top three choices; the most important major actions respondents would be most willing to fund with tax dollars are:

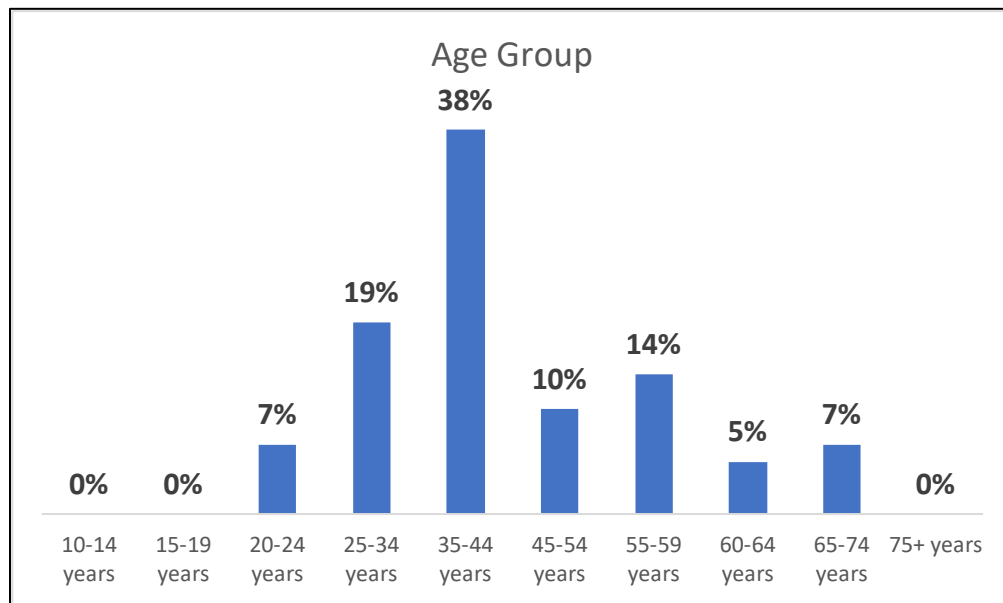
- Develop new and connect existing trail system - 24 respondents
- Upgrade existing pool - 18 respondents
- Improve ADA accessibility at current facilities - 14 respondents
- Repair and improve infrastructure and security - 14 respondents



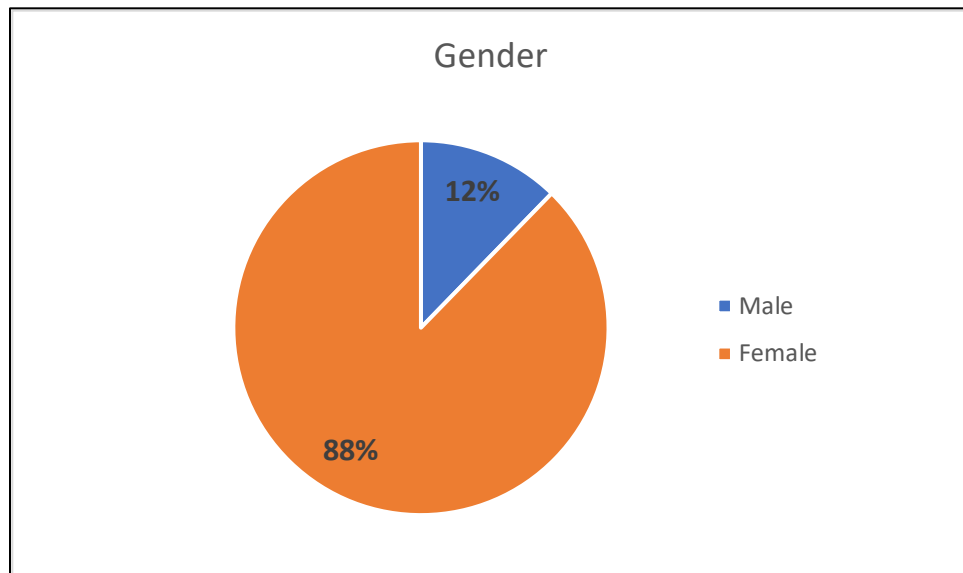
## COUNTING YOURSELF, HOW MANY PEOPLE IN YOUR HOUSEHOLD ARE...

Number of people	1 person	2 people	3 people	4 people	5 people	6+ people
Under 5 years	9	4	0	0	0	0
5-9 years	15	12	0	1	0	0
10-14 years	16	5	1	0	0	0
15-19 years	9	2	1	0	0	0
20-24 years	6	4	0	0	0	0
25-34 years	8	6	0	0	0	0
35-44 years	8	19	0	0	0	0
45-54 years	4	8	0	0	0	0
55-59 years	4	6	0	0	0	0
60-64 years	6	1	0	0	0	0
65-74 years	1	2	0	0	0	0
75+ years	1	0	0	0	0	0

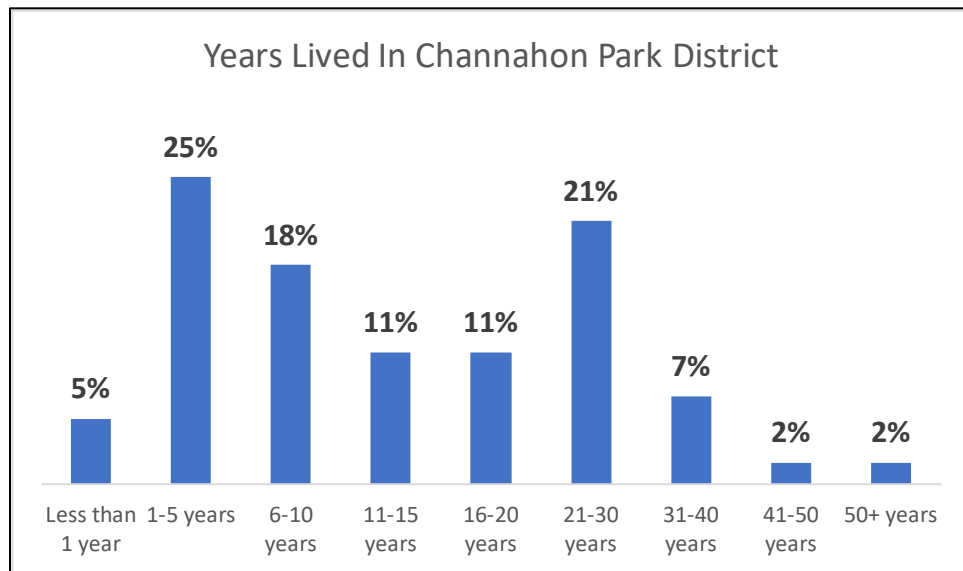
## WHAT IS YOUR AGE?



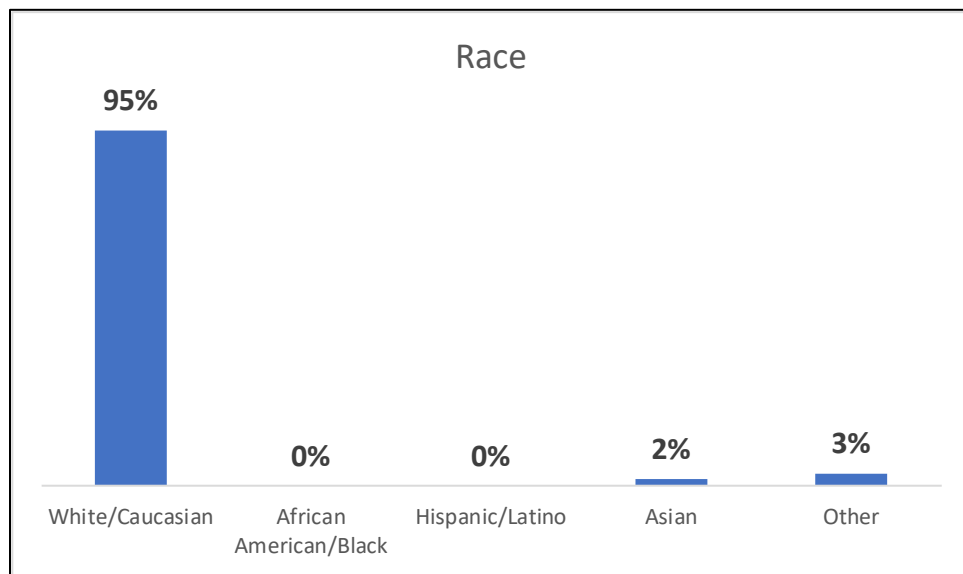
YOUR GENDER:



HOW MANY YEARS HAVE YOU LIVED IN THE CHANNAHON PARK DISTRICT?



WHICH OF THE FOLLOWING BEST DESCRIBES YOUR RACE?







APPENDIX D – MALCOLM BALDRIGE SURVEY RESULTS

Percentage of Those Responding 'AGREE' and 'STRONGLY AGREE'																	
Statement	Focus	All 89 Responses	Rank	Full-Time 12 (13% of tot)	Rank	Part-Time 46 (52% of tot)	Rank	Seasonal 29 (33% of tot)	Rank	Recreation & Facilities 40 (45% of tot)	Rank	Golf 20 (22% of tot)	Rank	Admin 10 (11% of tot)	Rank	Park Maintenance 8 (9% of tot)	Rank
I am committed to my organization's success.	Workforce	▲ 97.75%	1	▲ 100.00%	1	▲ 100.00%	1	▲ 93.10%	4	▲ 97.50%	1	▲ 96.43%	2	▲ 100.00%	1	▲ 100.00%	1
My organization obeys laws and regulations.	Results	▲ 95.50%	2	▲ 91.67%	6	▲ 95.65%	3	▲ 96.55%	1	▲ 95.00%	3	▲ 92.85%	7	▲ 100.00%	1	▲ 100.00%	1
I have a safe workplace.	Workforce	▲ 94.38%	3	▲ 91.66%	11	▲ 93.48%	4	▲ 96.55%	1	▲ 95.00%	4	▲ 92.86%	3	▲ 100.00%	1	▲ 87.50%	9
The people I work with cooperate and work as a team.	Workforce	▲ 93.26%	4	▲ 83.34%	12	▲ 95.66%	2	▲ 93.11%	3	▲ 90.00%	10	▲ 96.43%	1	▼ 90.00%	28	▲ 100.00%	1
My organization is a good place to work.	Results	▲ 92.14%	5	▲ 91.67%	6	▲ 93.48%	4	▲ 93.10%	4	▲ 97.50%	2	▲ 82.14%	10	▲ 100.00%	1	▲ 100.00%	1
My customers are satisfied with my work.	Results	▲ 91.01%	6	▲ 100.00%	1	▲ 91.31%	6	▲ 86.21%	8	▲ 90.00%	8	▲ 92.86%	3	▼ 90.00%	28	▲ 87.50%	9
I can improve my work processes when necessary.	Operations	▲ 88.77%	7	▲ 100.00%	5	▲ 86.96%	9	▲ 86.21%	9	▲ 92.50%	5	▲ 85.72%	8	▲ 100.00%	1	▬ 75.00%	17
My organization practices high standards and ethics.	Results	▲ 87.64%	8	▲ 100.00%	1	▲ 86.95%	11	▬ 82.75%	17	▲ 92.50%	5	▲ 75.00%	12	▲ 100.00%	1	▲ 100.00%	1
I know how to measure the quality of my work.	Measurement, Analysis, & Knowledge Mgmt	▲ 86.52%	9	▬ 83.33%	18	▲ 89.13%	7	▲ 82.76%	11	▬ 82.50%	16	▲ 92.86%	3	▬ 90.00%	23	▬ 75.00%	17
My senior (top) leaders are ethical and demonstrate our organization's values.	Leadership	▲ 85.40%	10	▲ 83.34%	12	▬ 80.43%	16	▲ 93.10%	4	▲ 90.00%	8	▬ 71.43%	17	▲ 100.00%	1	▲ 100.00%	1
My organization helps me help my community.	Results	▲ 85.40%	10	▲ 91.67%	6	▲ 84.79%	12	▲ 82.76%	11	▲ 92.50%	5	▬ 71.43%	17	▲ 100.00%	1	▲ 87.50%	9
I know who my most important customers are.	Customers	▲ 85.39%	12	▬ 83.33%	18	▲ 84.78%	13	▲ 86.20%	10	▬ 77.50%	22	▲ 92.86%	3	▲ 100.00%	1	▬ 75.00%	17
I can use this information to make changes that will improve my work.	Measurement, Analysis, & Knowledge Mgmt	▲ 85.39%	12	▲ 91.67%	10	▲ 86.96%	8	▲ 82.76%	11	▬ 85.00%	15	▲ 85.72%	8	▼ 90.00%	28	▲ 87.50%	9
We are prepared to handle an emergency.	Operations	▬ 82.02%	14	▼ 58.33%	36	▲ 86.96%	9	▲ 82.76%	11	▲ 87.50%	11	▲ 75.00%	12	▬ 90.00%	23	▬ 62.50%	24
My senior leaders create a work environment that helps me do my job.	Leadership	▬ 79.78%	15	▬ 75.00%	25	▬ 76.09%	20	▲ 89.65%	7	▲ 87.50%	11	▬ 64.29%	23	▲ 100.00%	1	▲ 87.50%	9
My bosses and my organization care about me.	Workforce	▬ 79.77%	16	▬ 83.33%	18	▬ 80.43%	16	▬ 79.31%	19	▲ 85.00%	14	▬ 67.85%	22	▲ 100.00%	1	▲ 87.50%	9
My work products meet all requirements.	Results	▬ 79.77%	17	▬ 83.33%	18	▲ 82.61%	14	▬ 72.41%	23	▬ 82.50%	17	▬ 71.43%	15	▲ 100.00%	1	▬ 75.00%	17
We have good processes for doing our work.	Operations	▬ 78.65%	18	▲ 83.34%	12	▬ 76.08%	22	▬ 82.75%	17	▬ 80.00%	19	▬ 67.86%	20	▬ 90.00%	23	▲ 100.00%	1
I know my organization's mission (what it is trying to accomplish).	Leadership	▬ 77.53%	19	▬ 83.33%	18	▬ 73.91%	24	▬ 79.31%	21	▬ 77.50%	24	▬ 67.86%	20	▲ 100.00%	1	▲ 87.50%	9
My organization has the right people and skills to do its work.	Results	▬ 77.52%	20	▬ 75.00%	25	▬ 76.09%	20	▬ 79.31%	19	▬ 82.50%	17	▬ 60.72%	25	▲ 100.00%	1	▲ 87.50%	9
I am allowed to make decisions to satisfy my customers.	Customers	▬ 76.41%	21	▲ 100.00%	1	▬ 78.26%	19	▬ 62.07%	26	▬ 80.00%	19	▬ 71.43%	17	▼ 80.00%	35	▬ 75.00%	17
I can get everything I need to do my job.	Operations	▬ 74.16%	22	▼ 58.33%	36	▬ 71.74%	25	▲ 82.76%	11	▬ 80.00%	19	▼ 57.14%	29	▼ 90.00%	28	▬ 75.00%	17
I also know who my organization's most important customers are.	Customers	▬ 74.15%	23	▲ 91.67%	6	▬ 69.56%	27	▬ 72.41%	23	▼ 65.00%	31	▲ 82.14%	10	▲ 100.00%	1	▬ 62.50%	24
I get all the important information I need to do my work.	Measurement, Analysis, & Knowledge Mgmt	▬ 73.03%	24	▼ 41.66%	39	▬ 78.27%	18	▲ 82.76%	11	▲ 87.50%	11	▬ 57.15%	27	▼ 70.00%	37	▬ 75.00%	17
I am recognized for my work.	Workforce	▬ 71.91%	25	▬ 75.00%	25	▬ 69.56%	27	▬ 72.42%	22	▼ 65.00%	32	▬ 71.43%	15	▲ 100.00%	1	▬ 62.50%	24
I regularly ask my customers what they need and want.	Customers	▬ 71.91%	26	▬ 83.33%	17	▲ 82.61%	14	▼ 48.27%	38	▬ 70.00%	25	▲ 75.00%	12	▼ 80.00%	35	▼ 50.00%	32
I know how the measures I use in my work fit into the organization's overall measures of improvement.	Measurement, Analysis, & Knowledge Mgmt	▬ 69.67%	27	▬ 75.00%	24	▬ 73.92%	23	▼ 58.62%	30	▬ 70.00%	25	▬ 64.29%	23	▼ 90.00%	28	▬ 62.50%	24
My bosses encourage me to develop my job skills so I can advance in my career.	Workforce	▼ 69.66%	28	▬ 83.33%	18	▬ 71.73%	26	▼ 58.62%	30	▬ 77.50%	22	▼ 50.00%	33	▲ 100.00%	1	▬ 62.50%	24
I know my organization's vision (where it is trying to go in the future).	Leadership	▼ 66.29%	29	▬ 75.00%	25	▼ 65.21%	31	▬ 62.07%	26	▼ 67.50%	30	▼ 53.58%	30	▲ 100.00%	1	▬ 62.50%	24
My organization is flexible and makes changes quickly when needed.	Strategy	▼ 65.17%	30	▼ 66.66%	34	▼ 65.22%	29	▬ 68.96%	25	▬ 70.00%	25	▼ 53.57%	31	▼ 60.00%	38	▲ 100.00%	1
My organization's leaders share information about the organization.	Leadership	▼ 62.93%	31	▼ 66.67%	31	▼ 65.22%	29	▼ 62.06%	29	▬ 70.00%	25	▼ 50.00%	33	▲ 100.00%	1	▼ 50.00%	32
My organization encourages totally new ideas (innovation).	Strategy	▼ 62.92%	32	▼ 66.67%	31	▼ 63.04%	32	▼ 58.62%	30	▬ 70.00%	25	▼ 46.43%	37	▬ 90.00%	23	▼ 50.00%	32
I know the parts of my organization's plans that will affect me and my work.	Strategy	▼ 61.80%	33	▲ 83.34%	12	▼ 60.87%	33	▼ 55.17%	35	▼ 60.00%	36	▬ 57.15%	27	▲ 100.00%	1	▼ 50.00%	32
As it plans for the future, my organization asks for my ideas.	Strategy	▼ 61.79%	34	▼ 58.33%	38	▼ 60.87%	33	▬ 62.07%	26	▼ 65.00%	32	▼ 50.00%	33	▲ 100.00%	1	▼ 37.50%	38
My organization asks what I think.	Leadership	▼ 57.31%	35	▲ 83.34%	12	▼ 58.69%	37	▼ 48.28%	37	▼ 62.50%	34	▼ 39.29%	39	▲ 100.00%	1	▬ 62.50%	24
I ask if my customers are satisfied or dissatisfied with my work.	Customers	▼ 57.30%	36	▼ 66.67%	31	▼ 60.87%	33	▼ 44.83%	39	▼ 60.00%	35	▬ 60.71%	26	▼ 50.00%	40	▼ 37.50%	38
My organization removes things that get in the way of progress.	Results	▼ 56.18%	37	▼ 41.66%	39	▼ 58.70%	36	▼ 58.62%	30	▼ 60.00%	36	▼ 53.57%	32	▼ 60.00%	39	▼ 50.00%	32
I know how to tell if we are making progress on my work group's part of the plan.	Strategy	▼ 55.06%	38	▼ 58.34%	35	▼ 54.35%	38	▼ 58.62%	30	▼ 55.00%	38	▼ 50.00%	33	▼ 90.00%	28	▼ 50.00%	32
I know how my organization as a whole is doing.	Measurement, Analysis, & Knowledge Mgmt	▼ 51.68%	39	▬ 75.00%	25	▼ 45.66%	39	▼ 51.72%	36	▼ 45.00%	39	▼ 46.43%	38	▼ 90.00%	28	▬ 62.50%	24
I know how well my organization is doing financially.	Results	▼ 32.58%	40	▼ 66.67%	30	▼ 23.92%	40	▼ 31.03%	40	▼ 17.50%	40	▼ 35.72%	40	▬ 90.00%	23	▼ 25.00%	40



## APPENDIX E – PROGRAM CLASSIFICATION

Core Program Areas Key	
Adult Athletics	Early Childhood
Adult/Senior Programs	Golf
Aquatics	Health & Wellness
ATB/Camp	Rentals
Athletics	Special Events
Dance	Youth/Teen Programs

Classifications	
Essential	
After the Bell After School Program	Candy Bar Bingo
Spring Break Camp	Hoppin' Holiday Egg Scramble
Winter Break Camp	Fishing Derby
Extended Summer Camp	Touch A Truck
Camp Heritage	Independence Day Celebration
Teen Camp	Movie in the Park
Kinder Kamp	Scarecrow Shindig
TRIAD Community Lunch	Winter Wonderland
Thanksgiving Potluck	Week of Giving
Holiday Party	



## STRATEGIC MASTER PLAN 2020-2025

Classifications		
Important		
Kids Connection Preschool	Cooking Classes	Pilates & Balance
Play and Learn	Theatre Class	Pilates Strength
Messy Art	Science Class	Pilates
Me Too	First Aid for Little People	Circuit Strength
Seasonal Hot Cocoa Party	Magic Class	HIIT
Seasonal Valentine's Day	Art/Craft Classes	Indoor Cycling
Seasonal Bunny Fun	Babysitting Certification	AB-solution ride
Lil Chefs Cooking Classes	Volunteer Day Trip	Strictly Strength
Spring Break Cooking Camp	Volleyball Classes	Saturday Cardio Challenge
Camp Exploration	Tumbling	Full Body Tone
Lil chefs Summer Cooking Camp	Karate	Barre' Strength
Learn to Swim	Tennis	POUND
Aqua Aerobics	Spring/Fall Soccer League	
Flick and Float	Introduction to Sports classes	
Floating Obstacle Course	Youth basketball league	
Jr. NBA Skills Challenge	Flag football	
Princess Ball	Three Rivers Book Discussions	
Flashlight Egg Hunt	Big Bingo	
Dog Gone Easter Egg Hunt	Games & More	
Fierce Fiesta 5K	Zumba	
1 Mile Family Color Run	Zumba with Toning	
Walk N Wag	Cardio Kickboxing	
Pre-Ballet & Tumbling	Kickboxing/Tabata	
Ballet & Tumbling	Kickboxing with Step and Strength	
Beginner Tap & Ballet	Cardio Kickboxing with Intervals	
Pee Wee Pom & Cheer	50+ Fitness	
Hip Hop & More	Forever Fit	
Private & Team Lessons	Hardcore Yoga	
Ballet & tumbling Step 2	Yoga	
Junior Tap & Ballet	Yoga Intensity	
Winter Break Dance Camp	Vinyasa Yoga	
Summer Dance Camp	Power Yoga	
Robotics	Yogalates	
Computer Animation	Gentle Yoga	
Keyboarding & Coding	Yoga Strength	



Classifications		
Value-Added		
Tot time Open gym	Stage Crew Workshop	AARP Driver Course
Rhyme and Rhythm Time	Day off School Trips	Introduction to Photography
Fables, Fairytales and Fun	Summer Teen Trips	Infant Safety Class
Private Swim Lessons	Introduction to Photography	ACC themed birthday parties
Student Job Fair	Zombie Camp	ACC Room Rentals
Frosty 5 Mile	Private Basketball Lessons	HFCH gym b-day parties
Monster Bash	Volleyball League	gym rentals
Boozy Bingo	Roller-skating/Blading Lessons	Skateland birthday parties
Nerf Wars	Speed & Agility	SRC private rentals
ShamRockin' Channahon Hunt	Softball Clinic	SNAG Golf
Zero K	Basketball Camp	Junior Golf Program
Six Flags Tickets	High School basketball league	Junior Golf League
Synergy Competitive Dance	running fundamentals for youth	Women's Intro to Golf
Lovely Leos	Lacrosse Camp	Adult Golf Lessons-Beginner
Fairytale Ballet	Soccer Camp	Adult Golf Lessons-Intermediate
1-Day Clinics	One Day Clinics	Adult Golf Lessons - Saturday Clinics
Adult Beginner Ballet	Men's Basketball	Golf Outings
Music Lessons	Day Trips	Leagues
Horseback Riding Lessons	Cooking Classes	Banquet and Meeting Rentals
Young Writers Workshop	Chalk It Up	Private Golf Lessons

## APPENDIX F: SIMILAR PROVIDER BENCHMARK

Other Service Providers					
<i>Name of Agency</i>	<i>Location in the District / County</i>	<i>Operator (Public / Private / Not-for-Profit)</i>	<i>General Description</i>	<i>Price Comparison with your Services</i>	<i>Distance in minutes from your Prime Facility</i>
Three Rivers Library	Channahon	Local Government	Local Library	Lower/Free	0.5 Miles
Kids Corner Preschool and Child Care	Channahon	Private	Preschool and child care	Slightly Higher	1 Mile
Peak Fitness	Minooka	Private	Fitness Center / Group Fitness	Slightly Higher	3 Miles
Channahon School District 17	Channahon	Local Government	Youth Athletic Camps and Pre-K learning	Free	0 Miles
YMCA After School Program	Minooka School District	Non for Profit	After School, Programming, Recreation	Higher	8 Miles
Chicago Rush Soccer	Channahon/Minooka	Private	Youth Soccer Club	Higher	4.1 Miles
Channahon Township	Channahon/Minooka	Public	Senior Trips	Lower	5.5 Miles
Minooka High School	Minooka	Public	Summer Sports Camps	Lower/Free	3.7 Miles
Churches	Channahon/Minooka	Public	preschool programs, camps,	Lower/Free	Local Area
Minooka Summer Camp	Minooka	Public	1/2-day summer camp	Lower	3 Miles
Joliet Park District	Joliet	Public	recreation programming/ sports/gymnastics/ preschool	Similar	8.1 Miles
Senior Housing	Channahon	Private	programming	Lower	0.6 Miles
Mistwood Golf Club	Romeoville	Private	Golf Course	Higher	16 Minutes
Cog Hill Golf & Country Club - #2 & #4 Courses	Lemont	Private	Golf Course	Higher	32 Minutes
Ruffled Feathers Golf Club	Lemont	Private	Golf Course	Similar	33 Minutes
Bolingbrook Golf Club	Bolingbrook	Public	Golf Course	Higher	21 Minutes
Arrowhead Golf Club	Wheaton	Public	Golf Course	Higher	37 Minutes
Springbrook Golf Course	Naperville	Public	Golf Course	Lower	31 Minutes



Naperbrook Golf Course	Naperville	Public	Golf Course	Lower	24 Minutes
Other Service Providers					
<i>Name of Agency</i>	<i>Location in the District / County</i>	<i>Operator (Public / Private / Not-for-Profit)</i>	<i>General Description</i>	<i>Price Comparison with your Services</i>	<i>Distance in minutes from your Prime Facility</i>
The Preserve @ Oak Meadows	Addison	Public	Golf Course	Higher	45 Minutes
Cantigny Golf	Wheaton	Not-for-Profit	Golf Course	Higher	40 Minutes
Harborside International Golf Center	Chicago	Private	Golf Course	Higher	46 inutes

## APPENDIX G - ARROYO TRAILS SITE MASTER PLAN





